Adobe Dreamweaver CS5-5.5 Troubleshooting
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Using FileMaker in Dreamweaver via Lasso Studio

Issue
FileMaker is not a database supported by Dreamweaver for creating dynamic database-driven web applications (ColdFusion, ASP, ASP.NET, JSP and PHP).

Reason
Because of problems concerning FileMaker’s ODBC connectivity feature, FileMaker is not one of the natively supported databases when it comes to creating dynamic web applications in Dreamweaver. The following databases are natively supported by Dreamweaver:

- Microsoft Access
- Microsoft SQL Server
- MySQL (PHP only)
- Oracle

Databases that are not listed above, such as FileMaker, may work with Dreamweaver, but they have not been tested by Macromedia’s engineers and Macromedia does not provide support for those databases.

Solution
If you would like to use FileMaker as the database for your web application, there is a third-party product available for purchase: the Lasso Studio for Dreamweaver by Blue World. The Lasso Studio installs Lasso objects into Dreamweaver, which facilitate the visual creation of Lasso Dynamic Markup Language (LDML) pages that run on a Lasso web application server. Because Lasso can communicate with FileMaker in the database’s native language, FDML (FileMaker Dynamic Markup Language), the ODBC connectivity issue is averted.

Currently, Lasso Studio 5 is only compatible with Dreamweaver 4 and Dreamweaver UltraDev 4. The next version of Lasso Studio (out later in 2002) is slated to support Dreamweaver MX.

Note: Macromedia does not provide technical support for third-party software or extensions, such as Lasso Studio for Dreamweaver. Please contact Blue World if you need assistance.

Additional Information
- FileMaker white paper on FileMaker, Dreamweaver UltraDev and JSP
Uninstall Dreamweaver CS3 | Mac OS

Adobe Dreamweaver CS3 comes with an uninstaller on Mac OS. If you remove Dreamweaver CS3, use the uninstaller instead of manually deleting application folders by dragging them to the trash. Manually deleting folders before using the uninstaller can cause problems when you try to reinstall Dreamweaver CS3.

Remove Dreamweaver CS3 using the uninstaller
The uninstaller is designed to remove everything installed by Dreamweaver CS3.

Note: When you run the uninstaller, you are reminded to deactivate your software. If you plan to reinstall the Dreamweaver CS3 on the same machine, then considering keeping your activation.

Use the uninstaller on Mac OS
Navigate to /Applications/Utilities/Adobe Installers and double-click the Add or Remove Adobe Dreamweaver CS3 alias. Follow the onscreen instructions to remove Dreamweaver CS3.

Remove Dreamweaver using the Adobe CS5 Cleaner Tool
If you manually removed Dreamweaver CS3 by dragging it to the trash and are having problems reinstalling it, then run the Adobe CS5 Cleaner Tool.

Download the Adobe CS5 Cleaner Tool from http://www.adobe.com/support/contact/cs53clean.html and follow the instructions included with the script.

Unable to assign keywords in pages created from a template

Issue
Users are unable to add keywords or other meta tags to a page created from a template, whether they use the menu command Insert > Head > Keywords or the Head category, Keyword button of the Object Palette.

Note: This is not an issue for newer versions of Macromedia Dreamweaver. If you are using a template created in an older version of the application, you may need to use the solution listed below. Otherwise, you should have no problems adding meta tags to a page based on a template in newer versions of Dreamweaver.

Reason
Both the Keyword button of the Object Palette and the menu command are attempting to insert the code for the keywords in a line of the noneditable <head> section of the HTML.

Note: The <head> section of the HTML in a page created from a template is not editable except for the title information section.
Solution

The keywords can be added to the page by manually typing the meta tag and the keywords after the <title> tag in the source code.

To add keywords to a page created from a template do the following:

1 Open the HTML source code (Window > HTML).

2 Locate the <title> section that begins with the following comment line: <!--#BeginEditable "doctitle" --> Refer to the following example code:

   <html><!--#BeginTemplate "/Templates/myTemplate.dwt" --><head><!--#BeginEditable "doctitle" --><title>Untitled Document</title><!-- #EndEditable --><meta http-equiv="Content-Type" content="text/html; charset=iso-8859-1"></head><body >

   charset=iso-8859-1"></head><body >

3 Type the following code after the <title> line and before the EndEditable comment line typing your keywords separated by commas between the empty quotes. <meta name="keywords" content=" ">

   Refer to the following example for correct placement of the line of code.

   <html><!--#BeginTemplate "/Templates/myTemplate.dwt" --><head><!--#BeginEditable "doctitle

Troubleshoot synchronization problems in Dreamweaver CS4 and CS5

Issue

When you use Adobe Dreamweaver CS4 and CS5 to synchronize files or upload files to a server, you experience one of the following issues:

- When you put files, Dreamweaver warns you that the remote file has changed on the server: "my_file.htm has changed on the remote server since your last get or put operation. Putting it could overwrite changes to the file. Do you wish to put the file anyway?" However, you are sure that the remote files haven't changed.
- The Synchronize preview dialog box does not correctly list the files that require synchronization.
- The Synchronize preview dialog box says that no synchronization is necessary, but you know that some files have changed.

Note: Synchronization underwent major enhancements in Adobe Dreamweaver 8. The current version of Adobe Dreamweaver CS4 and CS5 uses similar technology.

Solution

Complete one of the following two solutions, depending on how widespread the synchronization problems are.

Solution 1: Delete the specific dwsync.xml files.

Perform these steps if only a few of your files have synchronization problems.

1 Close Dreamweaver.

2 In Windows Explorer or Mac Finder, browse to the folder that contains the files with synchronization problems.
3 For each folder containing files with synchronization problems, locate the _notes folder and delete the dwsync.xml file inside it. **Note:** The dwsync.xml files only reside locally. Dreamweaver never uploads the dwsync.xml files to the server, and there is no reason to upload them to the server.

4 Reopen Dreamweaver and verify that the problem is resolved.

**Solution 2: Disable the "Maintain synchronization information" setting.**
Perform these steps if you are experiencing widespread synchronization problems.

**Note:** Dreamweaver re-creates the synchronization information for your site.

1 Choose Site > Manage Sites, select the site you want to edit, and click Edit.

2 Deselect the Maintain Synchronization Information setting to delete the existing dwsync.xml files. The options vary between CS4 and CS5.
   - **CS4**
     a In the Advanced category of the Site Definition dialog box, choose Remote Info and deselect "Maintain synchronization information."
   - **CS5**
     a In the Servers category, select the appropriate site and click the Pencil icon.
     b Select the Advanced tab and deselect "Maintain synchronization information."

3 Close Dreamweaver.

4 Verify that all of the dwsync.xml files have been deleted from your local root folder and all of its subfolders. **Note:** The dwsync.xml files are located in the _notes folders that are hidden by default in Dreamweaver. So check for the _notes folders and dwsync.xml files in the Windows Explorer or Macintosh file browsers. The dwsync.xml files only reside locally. Dreamweaver never uploads the dwsync.xml files to the server, and there is no reason to upload them to the server.

5 Reopen Dreamweaver, choose Site > Manage Sites, and edit the same site you selected in step 1.

6 Reselect the Maintain Synchronization Information setting. Refer to step 2 above for option differences between CS4 and CS5. **Note:** Dreamweaver re-creates the dwsync.xml files as you transfer files to and from the server.

7 Verify that the problem is resolved.

**Additional information**

When you put or get a file in Adobe Dreamweaver CS4 and CS5, Dreamweaver locally stores the remote and local date/time stamps in files called dwsync.xml. These files are located in hidden _notes folders in the same folder as the files being transferred. Occasionally, the dwsync.xml files can become corrupted.

For more information about Dreamweaver synchronize features, select the version below.

- **Dreamweaver CS4**
- **Dreamweaver CS5**

**More Help topics**

How synchronization works in Adobe Dreamweaver 8
Troubleshoot JavaScript errors | Dreamweaver CS4, CS5, CS5.5, CS6

Identify JavaScript errors

When you perform tasks within Dreamweaver, you sometimes encounter a JavaScript error message. These design-time JavaScript errors usually prevent you from implementing a portion of Dreamweaver functionality.

Example: The following JavaScript error message can appear when you save a file:

Another example of a possible JavaScript error: "While executing onLoad in tempURL_afterSave.htm, a JavaScript error occurred."

Important: These pop-up JavaScript errors in Dreamweaver are different from JavaScript runtime errors you encounter when viewing a page in a web browser. JavaScript errors in a web browser indicate a problem with embedded or linked JavaScript in the HTML page. These types of runtime JavaScript errors are beyond the scope of this TechNote. See the Dreamweaver Help files for errors resulting from JavaScript that Dreamweaver generates. Or, see a third-party JavaScript reference for troubleshooting hand-coded JavaScript.

Sometimes, a translator error message accompanies these internal JavaScript errors:

The following translators were not loaded due to errors: ASP.htm: has configuration information that is invalid. ASP.NET.htm: has configuration information that is invalid. ColdFusion.htm: has configuration information that is invalid. PHP_MySQL.htm: has configuration information that is invalid. JSP.htm: has configuration information that is invalid. XSLT.htm: has configuration information that is invalid.

JavaScript errors in Dreamweaver

Dreamweaver uses JavaScript to perform numerous internal actions. Adobe has implemented much of Dreamweaver functionality by using JavaScript files. This heavy use of JavaScript helps to make Dreamweaver easily extensible. Developers only have to have a good knowledge of JavaScript and access to the Dreamweaver API to add to or change the native functionality of Dreamweaver. However, the errors that Dreamweaver generates if it encounters a problem executing some action tend to be JavaScript errors.

JavaScript error troubleshooting tips

JavaScript errors in Dreamweaver usually indicate a conflicting Dreamweaver extension, a conflict with the code on a page or a bad installation of Dreamweaver. Here are a few questions that can help you isolate the problem:

• Does the error occur when using a specific feature? For example, do you see the same error message every time you attempt to create a web photo album? This error can indicate a conflicting extension or a bad installation of Dreamweaver.

• Does the error occur on a specific page or with all pages? If the error doesn’t occur with all pages, then you can have a conflict with some code on a particular page.

• Does the error occur in all sites or just one? To test this issue properly, make sure that you test a different site that does not use the same files. If the error only occurs in a certain site, then the issue can be specific to files and code within that site.
• **Does the problem persist if you restart Dreamweaver?** If the problem does not recur on relaunching Dreamweaver, then it’s possible that a JavaScript file loaded incorrectly.

• **If using a server behavior, does the problem occur with all databases and tables?** If not, then it’s possible that you have an issue with the database connection files or with the tables of the database itself.

**Troubleshooting steps**

After answering the questions above, follow the steps below to troubleshoot the errors:

1. **Check the list of known JavaScript errors.**
   Adobe has documented a number of known errors within Dreamweaver and have provided information to assist you in resolving the problem. For a list of known issues, see the **Known JavaScript Errors Chart**.

2. **Install the latest update for your version of Dreamweaver.**
   Updates provide fixes for a number of issues identified within Adobe applications. Download updates from the **Adobe Updates page**.

3. **Verify that any object the JavaScript references is named in the code.**
   For example, if you have a behavior applied to an image, then that image must have a name. Likewise, if the behavior references another image, then that image must also have a name. All object names must be unique and must meet other criteria. Object naming is described in **Naming strategies for Dreamweaver and various interpreters (tn_14610)**.

4. **Delete FileCache.dat files from the Dreamweaver user configuration folder.**
   Delete the WinFileCache-7A9586CB.dat, MacFileCache-BFE7CE2E.dat, or FileCache.dat file from the Dreamweaver user configuration folder. Adobe recommends that you delete the FileCache.dat file if you are experiencing a JavaScript error related to "dwscripts." Also delete the file if you receive a "translators were not loaded" error. The string of characters after "FileCache-" can differ on your machine. The location of the FileCache.dat file depends on your operating system and your version of Dreamweaver. On Windows, the Application Data and AppData folders are hidden by default, so verify that your Windows Explorer folder options are set to View Hidden Folders.
Note: The [language] folder below is an abbreviation of the language you are currently using. Typically there is only one folder in this location.

- Mac OS: Dreamweaver CS6: /Users/Your User Name/Library/Application Support/Adobe/Dreamweaver CS6/[language]/Configuration Dreamweaver CS5.5: /Users/Your User Name/Library/Application Support/Adobe/Dreamweaver CS5.5/[language]/Configuration Dreamweaver CS5: /Users/Your User Name/Library/Application Support/Adobe/Dreamweaver CS5/[language]/Configuration Dreamweaver CS4: /Users/Your User Name/Library/Application Support/Adobe/Dreamweaver CS4/[language]/Configuration

- Windows 7 or Windows Vista: Dreamweaver CS6: C:\Users\Your User Name\AppData\Roaming\Adobe\Dreamweaver CS6/[language]/Configuration Dreamweaver CS5.5: C:\Users\Your User Name\AppData\Roaming\Adobe\Dreamweaver CS5.5/[language]/Configuration Dreamweaver CS5: C:\Users\Your User Name\AppData\Roaming\Adobe\Dreamweaver CS5/[language]/Configuration Dreamweaver CS4: C:\Users\Your User Name\AppData\Roaming\Adobe\Dreamweaver CS4/[language]/Configuration

- Windows XP: Dreamweaver CS6: C:\Documents and Settings\Your User Name\Application Data\Adobe\Dreamweaver CS6/[language]/Configuration Dreamweaver CS5.5: C:\Documents and Settings\Your User Name\Application Data\Adobe\Dreamweaver CS5.5/[language]/Configuration Dreamweaver CS5: C:\Documents and Settings\Your User Name\Application Data\Adobe\Dreamweaver CS5/[language]/Configuration Dreamweaver CS4: C:\Documents and Settings\Your User Name\Application Data\Adobe\Dreamweaver CS4/[language]/Configuration

For older versions of Dreamweaver, the configuration paths are as follows:

Dreamweaver CS3 on Windows Vista: C:\Users\[user name]\AppData\Roaming\Adobe\Dreamweaver 9\Configuration
Dreamweaver CS3 on Windows XP: C:\Documents and Settings\[user name]\Application Data\Adobe\Dreamweaver 9\Configuration
Dreamweaver 8 on Windows XP: C:\Documents and Settings\[user name]\Application Data\Macromedia\Dreamweaver 8\Configuration
Dreamweaver 8 on Windows Vista: C:\Users\[user name]\AppData\Roaming\Macromedia\Dreamweaver 8\Configuration
Dreamweaver CS3 on Macintosh: Mac HD/Users/[user]/Library/Application Support/Adobe/Dreamweaver 9/
Dreamweaver 8 on Macintosh: Mac HD/Users/[user]/Library/Application Support/Macromedia/Dreamweaver 8/

5. Try a new page.
There can be conflicting code or Dreamweaver behaviors on the page. Try to build a page from scratch with minimal behaviors and other design elements and see if you can reproduce the error. Custom code or modified Dreamweaver code can occasionally cause problems.

6. Re-create the site cache and see if the problem persists.
In particular, this step is useful for JavaScript errors related to templates, library items, and uploading files. This step is only available if the site is defined to use a site cache:

1. Within Dreamweaver, open the Site panel by choosing Window > Files.
2. From the Files panel group, click the Options menu in the upper-right corner, and choose Site > Recreate Site Cache.
7. **For site-specific errors, try deleting the .dws site cache file.**
If the JavaScript only occurs in one site definition, then delete the site cache file for that site. To delete the cache, choose Site > Advanced > Recreate Site Cache.

8. **Mac OS users: Check for special characters in paths.**
Check for any special characters in the hard drive name, in the path to the Dreamweaver configuration folder, or in the path to your site files. Examples of special characters that can cause conflicts include the following:

```plaintext
~ @ # $ % ^ & * ( ) + | \ '; 
```

9. **Verify that extensions are compatible with your version of Dreamweaver.**
There can be a conflicting extension installed in Dreamweaver. For example, an extension could have been designed to work with an older version of Dreamweaver. Check the extension developer’s website to see if the extension is compatible with your version of Dreamweaver.

There are several JavaScript errors associated with third-party extensions. Adobe recommends searching the Dreamweaver forum. Search using some of the keywords in your JavaScript error message (for example, search using the text of the JS filename).

10. **Disable extensions.**
To manually test for an extension conflict, open the Extension Manager and disable the extensions that you installed in Dreamweaver. If turning off the extensions solves the problems, then turn them back on one-by-one, until you isolate the problematic extension. If you identify a problematic extension, then notify the extension developer.

1. Choose Commands > Manage Extensions.
2. In the Extension Manager, select your version of Dreamweaver from the product list
3. Within the list of installed extensions, set the On/Off checkbox to Off for all Dreamweaver extensions.

11. **Uninstall extensions.**
If the JavaScript error persists after you disable all of the extensions, then uninstall the extensions in the Extension Manager. If you identify a problematic extension, then notify the extension’s author.

1. Within the Extension Manager, select each extension.
2. Choose File > Remove Extension.

12. **Re-create the Dreamweaver user configuration folder.**
For Dreamweaver CS4, CS5, CS5.5 or CS6, see Restore preferences | Dreamweaver CS4, CS5, CS5.5, CS6.

For Dreamweaver CS3 on Windows, see "How to re-create the Dreamweaver user configuration folder (CS3 on Windows XP, Vista)” (TechNote kb401118).

**On Mac OS**

1. Quit Dreamweaver
2. In the Mac Finder, browse to the following folder: /Users/[username]/Library/Application Support/Adobe/Dreamweaver CS4 [or CS5]/[language]/Configuration
   **Note:** For older versions of Dreamweaver, the paths are as follows: Dreamweaver CS3: Mac HD/Users/[user]/Library/Application Support/Adobe/Dreamweaver 9/Configuration Dreamweaver 8: Mac HD/Users/[user]/Library/Application Support/Macromedia/Dreamweaver 8/Configuration
3. Rename the folder to "Configuration Old.”
4. Restart Dreamweaver and see if the problem persists.

13. Run Dreamweaver in Selective Startup Mode.
   • To start Windows XP in diagnostic mode, see Start Windows in Diagnostic mode (Windows XP) (kb404860) for details.
   • To start Windows Vista/7 in modified mode, see Restart Windows in a modified mode (Windows Vista/7) (kb404913) for details.

14. See additional TechNotes.
If the JavaScript errors persist after you follow the suggestions above, then see the following TechNotes for additional troubleshooting suggestions. Uninstalling and reinstalling Dreamweaver, with anti-virus software disabled, is an important test to perform:
   • Troubleshooting Dreamweaver for Windows (tn_15481)

### Known JavaScript errors and solutions

<table>
<thead>
<tr>
<th>JavaScript Error</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;The following JavaScript errors occurred: At line 56 of file &quot;C:\ Program Files\Adobe\Dreamweaver CS4\Configuration\Shared\Common\Scripts\dwscriptsExtData.js&quot;: ReferenceError: dwscripts is not defined.</td>
<td>Remove the WinFileCache-7A9586CB.dat file from the Dreamweaver user configuration folder. If that doesn’t solve it, then recreate the Dreamweaver user configuration folder. These suggestions also apply if you are receiving the error message: &quot;The following translators were not loaded due to errors.&quot;</td>
</tr>
<tr>
<td>While executing DWMenu_File_SaveDocumentToRemoteServer command in menus.xml, the following JavaScript errors occurred: Exception thrown in native function.</td>
<td>See the following TechNote for more information: JavaScript error and hang when performing Save To Remote Server (kb401216)</td>
</tr>
<tr>
<td>&quot;While executing applyBehavior in Show Pop-Up Menu.htm, the following JavaScript errors occurred: At line 27 of file &quot;D:\Program Files\Macromedia\DreamweaverMX\Configuration\Behaviors\Actions\Show Pop-up Menu.js&quot;:</td>
<td>The image to which you are applying the behavior is not named, or there is a problem with the object name. For more information, see &quot;Error 'While executing applyBehavior in Show Pop-Up Menu...'&quot; (TechNote tn_16462).</td>
</tr>
</tbody>
</table>

### Troubleshooting synchronization problems in Dreamweaver (Mac OS and Windows)

#### Issue
When using Dreamweaver's synchronize feature or uploading files to a server, the following problems may occur:

- You are putting files and Dreamweaver is warning you that the remote file has changed on the server: "my_file.htm has changed on the remote server since your last get or put operation. Putting it may overwrite changes to the file. Do you wish to put the file anyway?" However, you are sure that the remote files haven’t changed.
- The Synchronize preview dialog box is not correctly listing the files that should be synchronized.
- The Synchronize preview dialog box says no synchronization is necessary, but you know some files have changed.

**Note:** This TechNote only applies to Dreamweaver 8 and later. The synchronize feature was redesigned in Dreamweaver 8, so the troubleshooting steps mentioned here do not apply to Dreamweaver MX 2004 and earlier. (Ref. 202195)
Reason
In Dreamweaver 8 and later, whenever a user puts or gets a file, Dreamweaver locally stores the remote and local date/time stamps in files called dwsync.xml which are located in hidden _notes folders in the same folder as the files being transferred. Occasionally, the dwsync.xml files can become corrupted.

Solution
There are two recommended solutions, depending on how widespread the synchronize problems are.

Only a few files have synchronization problems
If only a few of your files are having synchronize problems, try deleting the specific dwsync.xml files, instead of recreating all of the synchronization information for your site.

1. Close Dreamweaver.
2. In Windows or Mac Finder, browse to your site's local root folder and browse to the folder that contains the files that are having synchronization problems. For each folder(s) having synchronization problems, locate the _notes folder and delete the dwsync.xml file inside of it. The dwsync.xml files only reside locally. Dreamweaver will never upload the dwsync.xml files to the server, and there is no reason to upload them to the server.
3. Re-open Dreamweaver and see if the problem is resolved.

Several or all files have synchronization problems
If you are experiencing widespread synchronization problems, then it is recommended to temporarily disable the "Maintain synchronization information" setting so that Dreamweaver recreates all of the synchronization information for your site.

1. Temporarily disable the "Maintain synchronization information" option from the Remote Info category of the advanced view of the Site Definition dialog box. This will delete all of the existing dwsync.xml files.
2. Close Dreamweaver.
3. Verify that all of the dwsync.xml files have been deleted from your local root folder and all of its subfolders. The dwsync.xml files are located in the _notes folder which are hidden by default in Dreamweaver, so check for the _notes folders and dwsync.xml files in the Windows or Macintosh file browsers. The dwsync.xml files only reside locally. Dreamweaver will never upload the dwsync.xml files to the server, and there is no reason to upload them to the server.
4. Re-open Dreamweaver and go into the site definition dialog box. Turn "Maintain synchronization information" back on. Dreamweaver will now recreate the dwsync.xml files as you transfer files back-and-forth to and from the server. See if the problem is resolved.

Additional Information
For more information on Dreamweaver's synchronize feature, please refer to this section of the Dreamweaver documentation: Synchronizing the files on your local and remote sites.

Also, refer to How synchronization works in Dreamweaver 8 (TechNote kb400972).
Troubleshoot FTP issues

Before troubleshooting FTP access failures, verify that Dreamweaver and your operating system are updated. Access Dreamweaver updates by choosing Help > Updates and following the onscreen instructions.

Note: For information on improvements to FTP in Dreamweaver CS6, see http://blogs.adobe.com/dreamweaver/2012/06/ftp-improvement-in-dreamweaver-cs6.html

Set up an FTP Remote Server

Dreamweaver can use an FTP server to upload and download website information. You can set up an FTP server on the Servers category of the Site Setup dialog box. For additional information about setting up an FTP site, see the Help topic Set Options For FTP Connections. Click Test to verify connection information after setting up an FTP server. If you can’t connect to your FTP server after entering the information, proceed to Verify FTP access.

Verify FTP access

Firewalls, routers, and other networking components can prevent you from accessing FTP servers. Use the information below to verify that you can access an FTP server before verifying your connection information.

• Log in to a known FTP server
• Temporarily disable software firewalls
• Verify that a router is not preventing the connection
• Configure firewall or proxy settings

Log in to a known FTP server

Adobe has provided an FTP server to verify that Dreamweaver can access an external FTP server. The login information provided below is for testing purposes only. Do not use the connection information below for your final site as Adobe has restricted the login for testing purposes.

Important: Adobe provides this test FTP server to verify your connection information. The account has extreme limitations applied and cannot be used to upload or host your website.

1 Launch Dreamweaver.
2 Choose Site > Manage Sites.
3 Select the website and click Edit.
4 Select the Servers category and click +.
6 Expand More Options.
7 Select Use Passive FTP.
Click Test.

- The message “Dreamweaver connected to your Web server successfully” indicates that you successfully connected to the FTP server. To continue troubleshooting, proceed to Verify login credentials.
- If you were unable to log in to Adobe's FTP server, proceed to Temporarily disable software firewalls.

**Temporarily disable software firewalls**

Software firewalls restrict access to your computer and can prevent software from accessing the Internet. Numerous software firewalls prompt you when a program attempts to access the Internet.

1. If prompted, select the allow option for Dreamweaver to access the FTP server. The following is an example dialog box:

2. If you are not prompted, disabling software firewalls can help you determine whether they are preventing access to FTP servers. See the firewall software documentation to temporarily disable software firewalls.
   - If disabling the software firewall resolves the issue, configure the software to allow Dreamweaver access to FTP. For steps on adding a program to the allowed list, see the firewall software documentation.
   - If you can't locate the documentation to temporarily disable the software firewall, disable startup items and services. Most software firewalls are disabled using this process. For instructions on how to disable startup items and services, select your operating system from the list below.
     - Windows XP
     - Windows Vista/7
     - Mac OS X

**Verify that a router is not preventing the connection**

Routers can have built-in hardware firewall or proxy servers. To determine if a router is preventing Dreamweaver from accessing the FTP server, temporarily remove the router from the network. Connecting the computer directly to a DSL or cable modem eliminates the router.

- If the router is preventing access, see the router documentation to set up port forwarding from the computer.

**Configure hardware firewall or proxy settings**

Many companies use a hardware firewall and proxy server that can prevent Dreamweaver from accessing an FTP server. A hardware solution applies to all computers within the corporate network. Most home networks do not use hardware firewall or proxy technology.

Determine if your company uses a hardware firewall or proxy:

1. Contact your company's IT department to obtain firewall or proxy information. **Important:** Dreamweaver cannot connect through an authentication proxy. If your proxy server requires a user name and password, you can't connect to a remote FTP site. The IT department has to set up exceptions for the site and Dreamweaver. Dreamweaver can only store firewall/proxy information for a single authentication server.
2. Choose Site > Manage Sites.
3. Select your site.
4. Click Edit.
5. Select the Servers category.
6 Select the server to modify and click the Pencil icon.
7 Expand More Options.
8 Select use Proxy, As Defined In Preferences.
9 Click the Preferences link.
10 On the Site category, enter the provided firewall or proxy information in the Proxy Host and Proxy Port text boxes.
11 Click OK, then click Save.
12 Click Save to exit the Site Setup.

**Verify login credentials and other options**
Login information is essential to connecting to an FTP site. Use the information below to verify your login information and make any necessary changes.

- Verify your FTP information
- Log in with another FTP client
- Verify whether your SFTP server is supported
- Modify connection options
- Troubleshoot FTP log

**Verify your FTP information**
Connecting to an FTP server requires an FTP address, port, login, and password. A root directory is required for some server configurations. This information is typically supplied by your web hosting service provider; verify all of this information with them. Below are tips to assist you in resolving problems with this information.

**FTP address**
Use a standard web address or IP address for the FTP address. A web address is similar to eftp.adobe.com. An IP address appears as a set of four numbers separated with periods similar to 192.150.11.87. Web hosting service providers typically provide a domain name for your website such as www.adobe.com and a similar address for your ftp server such as ftp.adobe.com.

Additional information that can assist you in connecting:
- Do not enter the ftp:// in front of the web address.
- If you were provided with a web address, enter the IP address rather than the web address. Contact your web hosting service provider or use the ping command to discover the IP address.

**Port**
Web hosting service providers can provide a different port to access the FTP server. The port is a number that creates a channel between your machine and the FTP server. The default port (21 for FTP and 22 for SFTP) is most likely being used if no port number is specified. The web address can appear in the following format eftp.adobe.com:445, where eftp.adobe.com is the web address and the port is 445.

**User name**
The login name is the user name used to log in to your FTP server. This information is supplied by your web hosting service provider and cannot be the same login information as you use to access website information.
The user name must meet the following requirements:
  • No spaces
  • Can only contain alphanumeric characters

**Password**

The password is associated with your login name and can be any combination of characters without spaces. The password is case sensitive.

**Root directory**

The root directory is the primary location within which your website is stored. Specifying the root directory redirects Dreamweaver to view this subfolder as the root of your website files. Your web hosting service providers supplies the root directory information, if necessary. Remove root directory information before proceeding if this step does not resolve the issue.

This list shows root directory entries that web hosting service providers typically use:
  • /
  • /[domain_name] (for example, /www.mywebsite.org)
  • /html
  • /docs
  • /www
  • /public_html

**Log in with another FTP client**

Logging in with another FTP client allows you to determine if the FTP server information is correct. Use any installed FTP client or an online solution. An example FTP client you can use is **FileZilla**. For installation and configuration information for FileZilla, see the product’s documentation.

  • If you are able to log in to the FTP server, proceed to the section, “Select/deselect Passive Mode.”
  • If you can’t log in to the FTP server, then the connection information is most likely incorrect. Contact your web hosting service provider to verify the information and the status of the service.

**Verify whether your SFTP server is supported**

Dreamweaver is unable to connect with certain SFTP servers. For additional information on what SFTP servers work with Dreamweaver, see **Limitations with website hosting servers using Adobe Contribute and Dreamweaver** (kb406569).

**Modify connection options**

Dreamweaver includes some additional configuration options that are sometimes required to connect to your FTP server. If the option is required, your web hosting service provider provides this information. Try the following configuration options to see if they resolve your connection issues.

**Select/deselect Passive Mode**

Passive mode can help resolve FTP issues that firewalls cause, preventing the FTP server from opening a connection to your computer. When you use Passive mode, the connection is made from your computer to the server instead.

1 Choose Site > Manage Sites.
2 Select your site and click Edit.
3 Select the Servers category and select your remote server.
4 Click the Pencil icon.
5 Expand More Options.
6 Select (or deselect) Use Passive FTP.
7 Click Save, then click Save again.

Select/deselect Use FTP Performance Optimization
1 Choose Site > Manage Sites.
2 Select your site and click Edit.
3 Select the Servers category and select your remote server.
4 Click the Pencil icon.
5 Expand More Options.
6 Select (or deselect) Use FTP Performance Optimization.
7 Click Save, then click Save again.

Enable IPv6 transfer mode
IPv6 is a network protocol that extends the number of addresses available for networking. If it is required, this protocol requires that information is transferred differently across a network.

1 Choose Site > Manage Sites.
2 Select your site and click Edit.
3 Select the Servers category and select your remote server.
4 Click the Pencil icon.
5 Expand More Options.
6 Select (or deselect) Use IPV6 Transfer Mode.
7 Click Save, then click Save again.

Select SFTP
1 Choose Site > Manage Sites
2 Select your site and click Edit.
3 Select the Servers category and select your remote server.
4 Click the Pencil icon.
5 Select SFTP from the Connect Using pop-up menu.
6 Click Save, then click Save again.

Troubleshoot FTP log
Dreamweaver keeps a log of the commands it sends to the FTP server and its responses. Responses from the server can assist in diagnosing FTP issues. To view the FTP log, choose Window > Results > FTP Log.

For more information on interpreting FTP log files, see Checking the FTP log (tn_14536).
Additional information

File Transport Protocol (FTP) is the most commonly used method for transferring files over the Internet. FTP has numerous security vulnerabilities despite its popularity. Secure FTP (SFTP) enables you to fully encrypt all file transfers and prevent unauthorized access to your data, files, user names, and passwords. While secure FTP is a different protocol than FTP, they share similar commands and settings.

If you are not sure whether your server is running SFTP, check with your web hosting service provider.

Troubleshoot Dreamweaver on Macintosh OS X

Introduction

This TechNote suggests some general troubleshooting techniques for issues or unexpected behavior with Macromedia Dreamweaver MX, Dreamweaver MX 2004 and Dreamweaver 8 running on Apple Macintosh OS X. Answers to common questions and additional information are at the end of the TechNote.

Note: This TechNote includes information specific to Dreamweaver. Users should use this TechNote in conjunction with General Macintosh troubleshooting (TechNote tn_3500), which describes basic troubleshooting steps appropriate for all Macromedia products on Macintosh OS X.

The information is divided into three main sections:

• Collecting information
• Isolating the problem
• Searching for a workaround

Collecting Information

Troubleshooting problems with Dreamweaver is generally easier when complete information and conditions to reproduce the issue are available. Information to help narrow down the problem can be found by answering the questions below.

• Does the computer meet the minimum system requirements for Dreamweaver?
• Are Background Maintenance Tasks run on a regular basis?
• Which applications are executing when the computer starts? (this is covered in the General TechNote)
• Which applications are running before Dreamweaver starts? (this is covered in the General TechNote)
• Is there any way to get detailed reports about crashes? (this is covered in the General TechNote)

Does the computer meet the minimum system requirements for Dreamweaver?

Verify that your system meets the minimum requirements. Running below or without the advertised minimum requirements may cause the software to malfunction.

• Dreamweaver 8: 600 MHz PowerPC G3 and later Macintosh OS X 10.3 and later 256 MB RAM 300 MB available disk space You must have at least 1024 x 768, thousands of colors monitor, although millions of colors is recommended. Note: This product must be activated over the Internet prior to use. Visit the Product Activation Center to learn more about activation.
**Dreamweaver MX 2004:** 500 MHz Power PC G3 processor Macintosh OS X 10.2.6 and later, 10.3 128 MB computer RAM (256 MB recommended) 275 MB available disk space You must have at least 800 x 600, thousands of colors monitor, although 1024 x 768, millions of colors is recommended.\textbf{Note:} This product must be activated over the Internet or phone prior to use. Visit the \textbf{Product Activation Center} to learn more about activation.

**Dreamweaver MX:** A Power Macintosh G3 or better Macintosh OS 9.1 and higher or Macintosh OS X 10.1 and higher 96MB RAM (128 MB recommended) 275 MB of available disk space You must have at least 800 x 600, thousands of colors monitor, although 1024 x 768, millions of colors is recommended.

\textbf{Note:} Unix File System (UFS) is not a supported File system format to use with Dreamweaver on Macintosh OS X 10.x. Use Macintosh OS Extended (Journaled) HFS formatting in your hard disks.

**Are Background Maintenance Tasks run on a regular basis?**

Some developers report that aberrant behavior is corrected, and application performance improved, when Background Maintenance Tasks have been run. It is recommended these tasks be run on a regular basis. Please refer to the \textbf{Apple Support Article ID 107388} for more information.

**Isolating the problem**

After confirming system requirements are met, and information is collected about applications running at the same time as Dreamweaver, isolation of the problem can begin.

- Does the problem happen when Classic mode is not running? (this is covered in the \textbf{General TechNote})
- Is there a conflict with another application?
- Could the problem be the preferences file?
- Is there a problem with permissions? (this is covered in the \textbf{General TechNote})
- Corrupt fonts or possible problem with Extensis Suitcase or DiamondSoft Font Reserve (this is covered in the \textbf{General TechNote})
- New window disappearing on a second monitor?
- Dreamweaver help is not working (this is covered in the \textbf{General TechNote})
- Where did the sites, or extensions, go when I logged in as a different user? (this is covered in the \textbf{General TechNote})
- Has the hard drive been checked for corruption?
- Other Macintosh OS X 10.x troubleshooting
- \textbf{Can you reproduce the problem in Macintosh OS 9?} (For Dreamweaver MX only)

**Is there a conflict with another application?**

Close all other applications and verify that the problem persists when Dreamweaver is the only application running. A list of running applications can be viewed in the Force Quit Applications window by pressing Option-Apple-Escape. For advanced users the ProcessViewer utility (found in /Applications/Utilities) provides some information about currently running applications.

Additional information can be found by running the Unix \textbf{top utility} in the terminal window, which shows the name of the application. For additional information about processes and daemons please see the articles, \textbf{Mac OS X Server: Processes} and \textbf{Mac OS X: What are all those processes?}.

**Could the problem be the preferences file?**

Because the preferences file for Dreamweaver is generally updated more frequently than other Dreamweaver files, the chances of that file becoming corrupt is greater. To test the Dreamweaver preference file, move or rename the file while Dreamweaver is not running, restart Dreamweaver and try reproducing the issue. Dreamweaver will create a new preferences file that should eliminate issues associated with a corrupt file.
**Note:** Dreamweaver site definitions are stored in the preferences file, so use the export/import functionality built into the Sites dialog box before performing this test. The Dreamweaver Preference file is located in the HD:Users:[username]:Library:Preferences folder, named as follows:

- Dreamweaver 8 Prefs
- Dreamweaver MX 2004 Prefs
- Dreamweaver MX Prefs

**New window disappearing on a second monitor?**

Several customers have reported issues when opening new files on a second monitor. The new window appears as a small rectangle about five to ten pixels down the side of the second display screen. The workaround is to move the title bar to the first display screen and resize the window by dragging the bottom right corner.

**Has the hard drive been checked for corruption?**

There are several utilities that examine and repair disk corruption. Knowledge Base document, *Mac OS X: About Using Disk Utility and fsck for File System Maintenance* describes the use of these utilities. In addition, there are third-party utilities to fix certain types of disk corruption.

**Can you reproduce the problem in Macintosh OS 9?**

**Note:** This is a useful step for Dreamweaver MX users, but Dreamweaver 8 and Dreamweaver MX 2004 do not run under classic mode. Dreamweaver 8 and MX 2004 require Macintosh OS X.

Another useful piece of information is whether or not the problem can be reproduced in Macintosh OS 9.x. Please note, this is not the same as running in classic mode. To run the applications in Macintosh OS 9.x you will need to restart the computer. The Apple Knowledge Base document, *How to Switch Between Mac OS 9 and Mac OS X*, describes switching between Macintosh OS 9.x and Macintosh OS X.

If the problem cannot be reproduced in Macintosh OS 9.x, further investigation should determine if the problem is with the Dreamweaver MX installation by using a new account with admin privileges to see if the problem is reproduced.

**Searching for a workaround**

Most issues with Dreamweaver can be fixed once the problem has been defined, but some issues may require reinstalling Dreamweaver or disabling a corrupt font.

- How do I uninstall Dreamweaver?
- How do I reinstall Dreamweaver?
- How to disable a font?

**How do I uninstall Dreamweaver?**

Please refer to *Uninstalling Studio 8 applications on Macintosh OS X* (TechNote 8f101099) for instructions on Dreamweaver uninstallation. Before uninstalling, make sure to back up important sites and customized settings; see *Backing up and restoring Dreamweaver settings* (TechNote tn_18736) for details.

**How do I reinstall Dreamweaver?**

1. Copy the Dreamweaver installer from the CD to the Desktop. (Browse the CD and look for FSCOMMAND > DW_client_installer.
2. Shut down 10.x (Apple Menu > Shut Down)
3. Turn on the machine and hold down the Shift key to start in Safe Boot (also called Safe Mode).
4. Run the Dreamweaver installer in Safe Mode.
Restart the machine to log out of Safe Mode.

How to disable a font?

Mac OS X error when launching Fireworks (TechNote tn_16404) describes how to disable fonts. To add or remove Classic Fonts from the Font folder, please see Apple knowledge base document, How to Add or Remove Classic Fonts. Another font resource is the knowledge base document, Font Locations and Their Purposes.

Other Macintosh OS X 10.x Troubleshooting

- Run the Hotfix for Macromedia Installers Please refer to Some applications do not run after upgrading Macintosh OS X versions (ServiceNote tn_18933). Note: This step does not apply to Dreamweaver 8.
- Run Macromedia License Cleaner Please refer to Macromedia License Cleaner. Note: This step does not apply to Dreamweaver 8.
- Disable Start Page Some users have encountered issues where the start page of Dreamweaver causes the application to hog memory or causes launching issues. This issue was first reported on Macintosh OS X 10.3.9. In most cases, turning off the start page would resolve the issue.
  1. Go to HD:Users:[username]:Library:Preferences:Dreamweaver 8 Prefs.
  2. Open the preference file in Text Edit (Control + Select the preference file and choose Open with > Text Edit).
  3. In Text Edit, Choose Edit > Find >Find (Apple Command + F) and look for GENERAL PREFERENCES.
  4. Change the line show start page=True to show start page=False.
  5. Save the file (File > Save).
  6. Test Dreamweaver 8. Note: Deleting or uninstalling/reinstalling Dreamweaver 8 will revert the preference file to its default settings.
- Create a New user account on Macintosh OS X 10.x with Administrator privileges (this is covered in the General TechNote) 1. Go to Apple menu > System Preferences. 2. Launch Accounts dialogue in the System category. 3. Click the plus (+) button for New User 4. Supply all the fields in the New user dialogue window and make sure you check (select) "Allow user to administer this computer" in the Security tab. Note: If this option is unavailable, you might not be the Administrator of your machine and you may need to ask the Administrator to do this step for you. 5. Log on as the New User account (Apple Menu > Log out as [username]). 6. Test Dreamweaver. Note: If the problem goes away there may be some problem with the original account. You may consider Repairing Disk Permission.
- Repair Mac OS X permissions Permission repair in Mac OS X 10.2 or later means increasing the startup speed, performance and stability of the operating system. It is a good practice to repair permissions periodically. Permissions are privileges given to files, folders, and directory structures in Mac OS X. When files come from another operating system, or are installed without having correct permissions, problems may occur. For additional information about the Repair Disk Utility of Macintosh OS X, visit the Apple knowledge base document Troubleshooting permissions issues in Mac OS X. Note: You may need to verify if you have the latest update for the Operating System. Visit the Apple website to check for the latest update for your Operating System.

Answers to common questions

- If Dreamweaver MX is installed on Macintosh OS 9, will it run on Macintosh OS X? Yes
- If Dreamweaver MX is installed on Macintosh OS X, will it run on Macintosh OS 9? Yes
- How do I enable the root account on Macintosh OS X? Apple describes how to enable root access in the knowledge base document, Enabling and using the "root" user in Mac OS X.
- Where are Dreamweaver Extensions installed? Extensions installed by users are stored in /Users/USERNAME/Library/Application Support/Macromedia Dreamweaver 8/Configuration.
Below you will find additional troubleshooting TechNotes and links to more resources:

**TechNotes on specific Macintosh issues**
- General Macintosh Troubleshooting (TechNote tn_3500)
- Known Macintosh conflicts (TechNote tn_15014)
- Memory issues on the Macintosh (TechNote tn_14263)
- FreeHand troubleshooting for the Macintosh (TechNote tn_15821)
- Fireworks MX 2004 is not supported in a UFS formatted hard drive in Macintosh OS X 10.x (TechNote tn_19425)
- Some applications won’t run after upgrading to Macintosh OS X version 10.2.8 or to Panther (version 10.3) (ServiceNote tn_18933) - only applies to Dreamweaver MX 2004 users.
- Macintosh License Cleaner - only applies to Dreamweaver MX 2004 users.
- Macintosh OS 9.1 issues (TechNote tn_15072) - only applies to Dreamweaver 4 and Dreamweaver UltraDev 4 users.

**TechNotes on Font issues**
- How to detect a corrupt font on the Macintosh (TechNote tn_15830)
- Mac OS X error when launching Fireworks MX (TechNote tn_16404)
- Font installation in Macintosh OS X (TechNote tn_15818)
- Font Locations and Their Purposes (Apple Knowledge Base document 106417)
- To Add or Remove Classic Fonts (Apple Knowledge Base document 106417)

**Third-party resources**
- Mac OS X: Troubleshooting a Startup Issue (Apple Support Article ID 106464)
- Mac OS X: How to Force Background Maintenance Tasks (Logs and Temporary Items) (Apple Support Article ID 107388)
- Common system error messages: what they mean and what might help resolve the problem (Apple Support Article ID 55743)
- Mac OS X 10.2, 10.3: Starting up in Safe Mode (Apple Support Article ID 107393)
- Choosing UFS or Mac OS Extended (HFS Plus) Formatting (Apple Support Article ID 25316)
- Enabling and using the "root" user in Mac OS X (Apple Support Article ID 106290)
- Troubleshooting permissions issues in Mac OS X (Apple Support Article ID 106712)
- Troubleshooting solutions for the Macintosh can be found at the following web site: [http://www.macfixit.com](http://www.macfixit.com)

**Third party links**
Although links to external web sites are provided as a resource, the web sites are not part of Macromedia. Please see the Macromedia policy regarding links to third party web sites in the Legal Notices and Information section. Pages to external web sites will open in a new browser window.

**Understanding the Template Updating option in Dreamweaver 8.0.1-8.0.2**

**Description**
After updating from Dreamweaver 8.0 to either Dreamweaver 8.0.1 or 8.0.2, you will see a new Templates category added to the Site Definition dialog box. This category consists of just one checkbox: "Template Updating: Don't rewrite document relative paths" (shown below):

**Why would you want to uncheck the Template Updating checkbox?**

By default, the Template Updating checkbox is checked. If your template workflow matches the three-step workflow listed below, you might want to consider unchecking the Template Updating checkbox, otherwise, you should leave it checked. You should consider unchecking the checkbox if your workflow includes all of the following items:

1. You are using a Dreamweaver template (DWT file).
2. The DWT file contains relative paths pointing to server-side include (SSI) files, CSS files, links or images.
3. The SSI files, CSS files, links, or images being pointed to are also located in the Templates folder along with the DWT file. In other words, your Templates folder contains non-template items.

If you are not using Dreamweaver templates, or you only have DWT files in your Templates folder, you can most likely leave this checkbox checked (the default setting).

**What changed in Dreamweaver 8.0?**

Dreamweaver MX 2004 and Dreamweaver MX would not touch any path that pointed into the Templates folder, inconsistent from how Dreamweaver would deal with any other types of paths in a template. Due to complaints from some Dreamweaver MX 2004 and Dreamweaver MX users regarding this inconsistency, Dreamweaver 8.0 was changed so that it treated paths into the Templates folder just like it treated any other path. This change caused problems for some Dreamweaver users though, who were used to the Dreamweaver MX 2004 behavior.

In Dreamweaver 8.0, new pages created from templates with paths that pointed into the Templates folder, always had the Templates folder added to the path. For example, in Dreamweaver 8.0, the following code in the parent template DWT file in either a non-editable or editable region:

```html
<!--#include -->
```

would be rewritten to something similar to one of the following paths when a new child page was created from the template:

```html
<!--#include --> <!--#include -->
```

The Dreamweaver 8.0 way of writing paths is problematic if you want the item being linked to, to be relative to the child pages and not to the parent template. For example, each of your template child pages may have its own CSS, SSI or image file. In the sample site below, each department has its own unique SSI file that consists of department-specific content, but the SSI files are all named include.inc.

Since the include files' names are the same for all departments, you may have manually entered the path <!--#include --> in the parent template file.

**Note:** When entering paths in Dreamweaver templates, it is recommended to browse to the file through the Dreamweaver user interface, so Dreamweaver writes the path for you. Manually entering a path in a Dreamweaver template is not a recommended workflow. However, you may find your setup similar to the one above, and there may not be a better alternative for your project.
In the example site above, my_template.dwt has the following path:

<!--#include -->

When you create the child page hr_child_pg.htm from my_template.dwt, the include file path turns into this:

<!--#include -->

Since there isn’t an include.inc file in the Templates folder, the page breaks. You can’t workaround this problem by placing the include.inc file in the Templates folder, because each include.inc file in the different departments’ subfolders actually has different content, even though they all share the same file name. A site root relative path also can’t be used because each department’s include file has different content -- a site root relative path would just point to one of the include.inc files.

How Dreamweaver MX 2004 and Dreamweaver MX wrote paths

In Dreamweaver MX 2004 (version 7) and Dreamweaver MX (version 6), the following code in the parent template DWT file in either a non-editable or editable region:

<!--#include -->

would remain untouched when a new child page was created from the template:

<!--#include -->

How to get Dreamweaver 8 to leave these paths alone

With the Dreamweaver 8.0.2 or 8.0.1 Updaters, the Template Updating checkbox is checked by default, which means the default behavior is now to leave relative paths alone that point to items located inside the Templates folder, which is the same behavior as Dreamweaver MX 2004 and Dreamweaver MX. If you would prefer to have Dreamweaver 8.0.2 or 8.0.1 treat relative paths that point to items located inside the Templates folder as it would any other path and rewrite them, then go into the Site Definition dialog box and uncheck the Template Updating checkbox. That way, Dreamweaver will add the Templates folder to the path, which was the default behavior and only option in Dreamweaver 8.0.

How synchronize works in Dreamweaver 8

For the Dreamweaver 8 release, Adobe did a major redesign of Dreamweaver’s synchronize feature. While the synchronize feature worked great for most users, some users were encountering accuracy problems. The new algorithm implemented in Dreamweaver 8 gets used when synchronizing files. But it’s also used to determine whether remote files have changed on the server when putting. That way, Dreamweaver can warn you that you could be overwriting changes on the server.

Note: This TechNote only applies to Dreamweaver 8 and later. The synchronize feature was redesigned in Dreamweaver 8, so the information mentioned here does not apply to Dreamweaver MX 2004 and earlier.
How Dreamweaver MX 2004 determines whether a file has changed locally, remotely or both

Dreamweaver MX 2004 determined whether a local file is newer than the remote file by figuring out the difference between the time stamp of the local file and of the remote file. Then, it adjusted for the difference in remote server time versus local machine time. This method worked, but there were a few flaws in the system. FTP servers don’t return seconds, and when files are from a previous year, don’t even return an hour and minute. Also, machine times can drift over time at different rates. So that Dreamweaver MX 2004 knew for certain that the remote and local files were identical, it set the local time stamp to match the remote time stamp after every put or get. This method led to a usability issue, since you now don’t really know when a file was last updated locally. Dreamweaver 8 no longer alters the date/time stamp of the local file to match the remote date/time stamp. So, it reflects the local time when the file was last saved.

The dwsync.xml file

Whenever you put or get a file, Dreamweaver 8 now locally stores the remote and local date/time stamps in files called dwsync.xml. These files are in the hidden _notes folder in the same folder as the files being transferred. All files in a folder store their date/time stamp in that folder’s dwsync.xml file. Therefore, there is only one dwsync.xml file per folder. If your site has multiple subfolders, then you also have multiple dwsync.xml files and _notes folders one dwsync.xml file and one _notes folder for each subfolder. While the _notes folder is primarily used to hold Design Notes, the dwsync.xml file is not considered a Design Note. The dwsync.xml files only reside locally. Dreamweaver never uploads the dwsync.xml file to the server, and there is no reason to upload it to the server.

New algorithm for determining whether a file has changed locally, remotely, or both

When Dreamweaver 8 needs to determine which files to upload to the server or download from the server, it uses the following algorithm:

If the dwsync.xml file exists, and there is an entry for the file in the dwsync.xml file:

Dreamweaver 8 checks to see if there is an entry in the dwsync.xml file for the local file. If so, Dreamweaver sees if the time stamp in dwsync.xml for the local file is different from the current time stamp of the local file. If so, the local file has been altered since the last get or put. Dreamweaver does the same check for the remote file. If the remote file time stamps do not match, the remote file has been changed since the last get or put you did.

If the dwsync.xml file does not exist, or if there is no entry for the file in the dwsync.xml file:

If no dwsync.xml file exists and the time stamps are the same, Dreamweaver still assumes that the files are identical. If no dwsync.xml file exists or no entry for that file is in the dwsync.xml file, Dreamweaver falls back to figuring out the newer file using the time stamps and machine time stamp difference. The exception is when the difference in file time stamps is smaller than the difference in machine times. For that scenario, Dreamweaver can’t determine with confidence whether the local file or the remote file or both files have changed. This issue was the primary source of problems where Dreamweaver MX 2004 said that the remote file was newer. Therefore, Dreamweaver 8 now leaves it up to you to tell Dreamweaver which file is the correct one or to do a merge of the files.

Dreamweaver 8 synchronize statuses

In Dreamweaver 8, each file evaluated now has a status of “Local Newer,” “Remote Newer,” “Same,” or “Don’t know.” During synchronize, “Local Newer” files are uploaded, “Remote Newer” files are downloaded and “Same” files are not uploaded or downloaded. Finally, “Don’t know” files are reported to you to allow you to merge the files or figure out which file is newer.
Local Newer If the local file has changed and the remote file hasn't changed.

Remote Newer If the remote file has changed and the local file hasn't changed.

Don't Know If both files have changed or if no entry exists for that file.

Same If neither file has changed or no entry exists and the time stamps are the same.

Changes to the Synchronize dialog box

The Synchronize functionality in Dreamweaver 8 uses the new algorithm for comparing files. Therefore, there is a new category of files to list those in which Dreamweaver cannot determine whether the local or remote file is the newer file. Dreamweaver MX 2004 only listed files it was going to Get, Put, or Delete. Dreamweaver 8 lists all of the files so you get a clear picture of what Dreamweaver is doing. The choices in the Action column are: Put, Get, Resolve, Delete, Ignore, or Synchronized. If the Action is Ignore, the Status column indicates why either "The local and remote version of the file changed since the last synchronization. Please decide whether to put or get this file." or "Not enough information to synchronize".

You have the option of seeing files Dreamweaver thinks are already synchronized or that Dreamweaver would ignore by clicking the "Show all files" checkbox. By default, this is deselected so that Dreamweaver doesn’t clutter the dialog box with all of the already synchronized files.

You can make a selection of files and change what Dreamweaver does when you click OK. All of these buttons change the action to be performed but don’t perform the action until you click OK. Here’s what clicking each of the buttons in the above dialog does:

- Mark selected files to get the testing version If you are doing a two-way synchronize, you can choose whether to Get the file by clicking this button. Changes the action to Get.
- Mark selected files to put the local version If you are doing a two-way synchronize, you can choose whether to Put the file by clicking this button. Changes the action to Put.
- Mark selected files for deletion If you want to delete any file in the list, you can choose to delete files by clicking the Delete button. Deletes the file from both the local and remote side, if necessary. Changes the action to Delete.
- Ignore selected files during this synchronization Changes the action to Ignore and the status to "User is ignoring."
- Mark selected files as already synchronized You can inform Dreamweaver that the selected files are already synchronized. Changes the action to Synchronized and status to "Files are synchronized." Creates entries for the selected files in the dwsync.xml files for those files upon you clicking OK. If you cancel, no changes are made to the xml file. Also note the current local and remote time stamps in the dwsync.xml file.
- Compare the testing and local versions of the selected files One new option in Dreamweaver 8 is it allows you to compare the local and remote files. To do this, you select those files to compare and click Compare to launch the integrated file diff tool and passes in the selected files.

There is also a right-click context menu which has options to match the buttons mentioned above:

If you select Synchronize and no synchronization is necessary, Dreamweaver puts up a message stating that. Dreamweaver 8 also allows you to click the Yes button and see the list of files anyway and override whether the synchronization happens.
**Maintain Synchronization Information site definition preference**

Dreamweaver 8 has a new preference to determine if Dreamweaver should track file time stamps in the dwsync.xml files mentioned above. This preference is enabled by default. But, if you are not interested in using the synchronize feature, consider turning it off to speed up performance. Also turn it off if you don’t want to be warned about potentially overwriting changes on the server. If you are experiencing problems with the synchronize feature, temporarily disabling and reenabling this preference clears out Dreamweaver’s synchronize information. For more information, see “Troubleshooting synchronization problems in Dreamweaver” (TechNote kb400975). The preference is a site-specific preference and is located in the Remote Info category of the site definition dialog box.

A warning appears if you deselect the preference indicating that synchronization is disabled for that site. You aren’t warned of potentially overwriting changes on the server.

If the preference is on, Dreamweaver gets the remote file’s current time stamp and compare it to the one in the dwsync.xml file. If no dwsync.xml file exists or the remote time stamp isn’t in the dwsync.xml file, Dreamweaver doesn’t warn you. Dreamweaver only warns if it knows with certainty the remote file has changed since the last synchronization. You are presented with the following dialog and given the choice of comparing the remote file to the local file, putting the local file, or canceling the put operation. Clicking “Compare” downloads the remote file to a temporary file and launches the file diff tool comparing the downloaded temp file to the local file.

**Additional information**

For more information on Dreamweaver’s synchronize feature, see the following section of the Dreamweaver documentation: Synchronizing the files on your local and remote sites.

**Synchronize and Select Newer options are not working correctly**

**Issue**

Dreamweaver takes a long time to connect and/or timestamp related functions do not work correctly. When you check the site FTP log, you can see that Dreamweaver is failing to create and remove the temporary XYIZNWSK folder (MKD XYIZNWSK and RMD XYIZNWSK). The functions you may be seeing problems with include Select Newer, Synchronize, and the warning when Getting and Putting older versions of files.

**Note:** This TechNote applies to Dreamweaver MX 2004 and earlier. The Synchronize and Select Newer features were redesigned in Dreamweaver 8 and the XYIZNWSK folder is no longer created by Dreamweaver. For more information, see “How synchronization works in Dreamweaver 8” (TechNote kb400972).

**Reason**

You don’t have permission to create a directory in the default login directory of the remote server. Dreamweaver MX 2004 and earlier create a temporary directory (XYIZNWSK) and read the server’s timestamp to establish the time difference. This allows Dreamweaver to complete functions that involve comparing files’ timestamps.
Solution

In order for the timestamp-related functions to work correctly in Dreamweaver MX 2004 and earlier, users must have permission (set by the server administrator) to create directories in the default login directory.

Subversion resources | Dreamweaver CS4, CS5, CS5.5, CS6

About Subversion

Subversion (SVN) is a revision control system initiated in 2000 by CollabNet, Inc.

Developers use Subversion to maintain current and historical versions of files such as source code, web pages, and documentation. Its goal is to be a mostly compatible successor to the widely used Concurrent Versions System (CVS). For information on using Subversion within Dreamweaver, see the Dreamweaver documentation:

- Use Subversion (SVN) to get and check in files in Dreamweaver CS4
- Use Subversion (SVN) to get and check in files in Dreamweaver CS5

Subversion versions and Dreamweaver

Dreamweaver CS6 and Dreamweaver CS5.5 use the Subversion 1.6.9 client library.

Dreamweaver CS5 uses the Subversion 1.6.6 client library. Later versions of the Subversion client library are not backward-compatible. If you update a third-party client application (for example, TortoiseSVN) to work with a later version of Subversion, the updated Subversion application updates local Subversion metadata. Dreamweaver can no longer communicate with Subversion.

You can, however, generally use multiple clients/servers of Subversion successfully as long as they're all the same major.minor version. For example, 1.4.x works with 1.4.x (and 1.4.5 works with 1.4.6), 1.6.x works with 1.6.x (and 1.6.6 works with 1.6.9), and so on. Errors can arise when you update files with a third-party tool that automatically updates your local Subversion meta data to a later version. Then, Dreamweaver becomes incompatible with Subversion.

Dreamweaver CS4 users can use a downgrader extension that restores meta data to the previous version of Subversion. For more information, see Error: "SVN: #155021. You cannot update this file using Dreamweaver's Subversion integration... " | Dreamweaver CS4 (kb406661).

Resources for working with Dreamweaver and Subversion

For basic information on setting up a Dreamweaver site to work with Subversion, see the Dreamweaver documentation referenced above.

The following additional information below can also be useful:

- Connecting to an SVN server (video)
- Configure Subversion with SSH | Dreamweaver CS4, CS5, CS5.5, CS6
- Using Subversion with Dreamweaver CS5 – Part 1: Introducing Subversion
- Using Subversion with Dreamweaver CS5 – Part 2: Configuring Dreamweaver to use Subversion
Errors connecting to Subversion servers

The following errors can occur when attempting to connect to a Subversion server from Dreamweaver. Use the information below to resolve these issues.

- Error: "SVN: #155021. You cannot update this file using Dreamweaver's Subversion integration... " | Dreamweaver CS4 (kb406661)

Restore preferences | Dreamweaver CS4, CS5, CS5.5

For information on resetting preferences in Dreamweaver CS6 and Dreamweaver CC versions, click here.

Damaged preferences files can cause crashes, errors, and other unexpected behavior in Dreamweaver. Follow the instructions below to restore preferences to the default settings.

Disclaimer: Some of these procedures involve editing the Windows registry. Adobe doesn’t provide support for editing the registry, which contains critical system and application information. Make sure to back up the registry before editing it. For more information about the registry, see the Windows documentation or contact Microsoft.

Windows users: Some of the procedure below require you to access hidden folders. By default, Windows does not display hidden folders or files. For instructions on showing these hidden folders, see Show hidden files, folders, and filename extensions | Windows XP, Vista, Windows 7.

Mac OS 10.7 "Lion" users: Some of the procedure below require you to access your user Library folder. In Mac OS 10.7, Apple has made this folder hidden. For instructions to access your user Library, see Access hidden user library files | Mac OS 10.7 Lion.

Remove existing preferences

To remove existing preferences, follow the instructions below that are appropriate for your operating system and version of Dreamweaver.

- Mac OS
- Windows 7, Windows Vista
- Windows XP

Remove preferences on Mac OS

1. Quit Dreamweaver.
2. In the Finder, navigate to /Users/Your User Name/Library/Application Support/Adobe.
3. Rename the Dreamweaver preferences folder:
   - Dreamweaver CS5.5: Rename the Dreamweaver CS5.5 folder to, for example, Old Dreamweaver CS5.5.
   - Dreamweaver CS5: Rename the Dreamweaver CS5 folder to, for example, Old Dreamweaver CS5.
   - Dreamweaver CS4: Rename the Dreamweaver CS4 folder to, for example, Old Dreamweaver CS4.
4. Navigate to /Users/Your User Name/Library/Preferences.
5 Rename the Dreamweaver preferences file:

- **Dreamweaver CS5.5**: Rename the Adobe Dreamweaver CS5.5 Prefs file to, for example, Old Adobe Dreamweaver CS5.5 Prefs.
- **Dreamweaver CS5**: Rename the Adobe Dreamweaver CS5 Prefs file to, for example, Old Adobe Dreamweaver CS5 Prefs.
- **Dreamweaver CS4**: Rename the Adobe Dreamweaver CS4 Prefs file to, for example, Old Adobe Dreamweaver CS4 Prefs.

**Remove preferences on Windows 7 or Windows Vista**

1 Exit Dreamweaver.

2 In Windows Explorer, navigate to C:\Users\Your User Name\AppData\Roaming\Adobe.

3 Rename the Dreamweaver preferences folder:

- **Dreamweaver CS5.5**: Rename the Dreamweaver CS5.5 folder to, for example, Old Dreamweaver CS5.5.
- **Dreamweaver CS5**: Rename the Dreamweaver CS5 folder to, for example, Old Dreamweaver CS5.
- **Dreamweaver CS4**: Rename the Dreamweaver CS4 folder to, for example, Old Dreamweaver CS4.

4 Choose Start, type regedit in the Start Search, and then press Enter.

5 In the left pane of the Registry Editor, navigate to the following key: HKEY_CURRENT_USER\Software\Adobe

6 Remove the Dreamweaver preferences registry entries.

**Dreamweaver CS5.5**

a Select the Dreamweaver CS5.5 key, then choose File > Export. In the Export Registry File dialog, enter a filename and location, and then click Save.

b Ensure the Dreamweaver CS5.5 key is still selected, and then choose Edit > Delete. In the Confirm Key Delete dialog, click Yes.

**Dreamweaver CS5**

c Select the Dreamweaver CS5 key, then choose File > Export. In the Export Registry File dialog, enter a filename and location, and then click Save.

d Ensure that the Dreamweaver CS5 key is still selected, and then choose Edit > Delete. In the Confirm Key Delete dialog, click Yes.

**Dreamweaver CS4**

e Select the Dreamweaver CS4 key, then choose File > Export. In the Export Registry File dialog, enter a filename and location, and then click Save.

f Ensure that the Dreamweaver CS4 key is still selected, and then choose Edit > Delete. In the Confirm Key Delete dialog, click Yes.

7 Exit the Registry Editor.

**Remove preferences on Windows XP**

1 Exit Dreamweaver.

2 In Windows Explorer, navigate to C:\Documents and Settings\Your User Name\Application Data\Adobe.

3 Rename the Dreamweaver preferences folder:

- **Dreamweaver CS5.5**: Rename the Dreamweaver CS5.5 folder to, for example, Old Dreamweaver CS5.5.
• **Dreamweaver CS5**: Rename the Dreamweaver CS5 folder to, for example, Old Dreamweaver CS5.

• **Dreamweaver CS4**: Rename the Dreamweaver CS4 folder to, for example, Old Dreamweaver CS4.

4 Choose Start > Run. Type regedit in the Open text box, and then press Enter or click OK.

5 In the left pane of the Registry Editor, navigate to the following key: HKEY_CURRENT_USER\Software\Adobe

6 Remove the Dreamweaver preferences registry entries:

   **Dreamweaver CS5.5**
   
   a Select the Dreamweaver CS5.5 key, then choose File > Export. In the Export Registry File dialog, enter a filename and location, and then click Save.
   
   b Ensure the Dreamweaver CS5.5 key is still selected, and then choose Edit > Delete. In the Confirm Key Delete dialog, click Yes.

   **Dreamweaver CS5**
   
   c Select the Dreamweaver CS5 key, then choose File > Export. In the Export Registry File dialog, enter a filename and location, and then click Save.
   
   d Ensure that the Dreamweaver CS5 key is still selected, and then choose Edit > Delete. In the Confirm Key Delete dialog, click Yes.

   **Dreamweaver CS4**
   
   e Select the Dreamweaver CS4 key, then choose File > Export. In the Export Registry File dialog, enter a filename and location, and then click Save.
   
   f Ensure that the Dreamweaver CS4 key is still selected, and then select Edit > Delete. In the Confirm Key Delete dialog, click Yes.

7 Exit the Registry Editor.

**Try to re-create the problem**

After you have removed your existing preferences, restart Dreamweaver. The application creates new preferences files, folders, and registry entries, as applicable, using the default settings.

Then try to re-create the problem that you had before.

If the problem was resolved, then damaged preferences was the cause.

If the problem persists, then the preferences are not the cause and you can replace the original preferences.

To replace the original preferences:

1 Quit Dreamweaver.

2 Delete the new preferences folder and restore the original name of the previous folder.

3 Do one of the following:
   
   • **Mac OS**: Delete the new preferences file and restore the original name of the previous preferences file.
   
   • **Windows**: Double-click the registry backup file you created.
The registration message box continues to appear on launch after registration

Issue In Dreamweaver 3 on Windows 2000 or Windows NT, a message box appears on every launch prompting the user to register. This prompt repeatedly appears on launch although Dreamweaver 3 has been registered or the user has clicked “Don’t Remind Me.”

Note: This situation does not occur in Dreamweaver 4.

Reason On Windows 2000 and Windows NT, only the Administrator or users with certain permissions can install applications. If an administrator installs the application and then another non-administrative user launches the application, the prompt to register can appear on every launch.

Solutions One of the following two solutions may solve the problem:
### Re-creating the Dreamweaver user configuration folder on Windows

If Dreamweaver starts behaving unpredictably, this can be an indication that the Dreamweaver user configuration folder has become corrupt. Dreamweaver (version MX and later) allows multiple users to log in to a machine and customize Dreamweaver to their liking. For example, each user can have different snippets, menu options, extensions, spelling dictionaries, etc. These customizations are saved in each user’s configuration folder in Windows. To test for a corrupt user configuration folder, try the following:

1. Exit from Dreamweaver if necessary.
2. Open Windows Explorer by right-clicking the main Start button and selecting Explore.

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<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
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<tr>
<td>31</td>
<td>Last updated 11/5/2015</td>
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<tr>
<td>262</td>
<td>Re-creating the Dreamweaver user configuration folder on Windows</td>
</tr>
<tr>
<td>95</td>
<td>If Dreamweaver starts behaving unpredictably, this can be an indication that the Dreamweaver user configuration folder has become corrupt. Dreamweaver (version MX and later) allows multiple users to log in to a machine and customize Dreamweaver to their liking. For example, each user can have different snippets, menu options, extensions, spelling dictionaries, etc. These customizations are saved in each user’s configuration folder in Windows. To test for a corrupt user configuration folder, try the following:</td>
</tr>
<tr>
<td>91</td>
<td>1. Exit from Dreamweaver if necessary.</td>
</tr>
<tr>
<td>95</td>
<td>2. Open Windows Explorer by right-clicking the main Start button and selecting Explore.</td>
</tr>
<tr>
<td>546</td>
<td>Installer disables the registration message box Whoever installed the application must log in, launch Dreamweaver and click &quot;Don’t Remind Me&quot; on the registration message box. The user may then be able to log in and run the application without the appearance of the prompt.</td>
</tr>
<tr>
<td>262</td>
<td>User reinstalls Dreamweaver</td>
</tr>
<tr>
<td>258</td>
<td>1. Uninstall Dreamweaver 3 using Add/Remove programs. (Start this process by choosing Start &gt; Settings &gt; Control Panel&gt; Add/Remove programs. Select Dreamweaver 3 and then click Change/Remove.)</td>
</tr>
<tr>
<td>320</td>
<td>Note: Uninstalling Dreamweaver 3 will clear all your Site Definition information. After reinstalling the program, you will have to reenter the Site Definition information to redefine all your sites. Write down all Site Definition information; including all FTP information for each site; before uninstalling Dreamweaver 3.</td>
</tr>
<tr>
<td>305</td>
<td>2. Reinstall Dreamweaver 3 under an Administrative login or as a user with permissions. The login must be the same login that will be used to run the application after installation.</td>
</tr>
<tr>
<td>324</td>
<td>3. Launch Dreamweaver 3 (using the same login that was used to reinstall the application).</td>
</tr>
<tr>
<td>305</td>
<td>4. Click an option on the registration message box. Clicking &quot;Don’t Remind Me&quot; will prevent the appearance of the registration message box the next time that Dreamweaver launches.</td>
</tr>
</tbody>
</table>
In Windows Explorer, browse to the following folder (this example assumes Dreamweaver 8): C:\Documents and Settings\[username]\Application Data\Macromedia\Dreamweaver 8

Note: To see this folder, you may need to make the following change in Windows Explorer: Tools > Folder Options > View > Advanced Settings section > Files and Folders section > Hidden Files and Folders > turn on "Show hidden files and folders".

Re-name this folder to an arbitrary name, such as "OLD Dreamweaver 8." Once the user configuration folder has been renamed, Dreamweaver will no longer be able to find it and Dreamweaver will automatically create a new user configuration folder with the default settings.

Launch Dreamweaver and see if the problem still occurs.

If the problem is resolved after re-creating the user configuration folder, you can delete your old user configuration folder, but save any files you may have customized and try to transfer them over to the newly created user configuration folder. See Backing up and restoring Dreamweaver settings (TechNote 18736). Note that these customized files may be the source of the problem. If the problem is reintroduced after copying old files back in, go through steps 1-5 again to get a clean user configuration folder, then transfer customized files one at a time, testing for the problem after each file is transferred, to identify the problem file. Note: If you have Dreamweaver extensions installed, it is not recommended to move existing user configuration subfolders back into the new user configuration folder since extensions can write files to various subfolders in the Dreamweaver user configuration folder. Instead, extension users should start from the new user configuration folder and reinstall extensions using the Extension Manager installer one at a time. Test each extension individually after installing it, so that you can identify any problematic extensions.

Optional step
If the steps above don’t solve the problem, then go back through the steps above again, but insert the following step after step 4:

WARNING: If you edit the Windows Registry incorrectly, you can cause serious problems that may require you to reinstall your operating system. Adobe does not guarantee that problems that you cause by editing the registry incorrectly can be resolved. Edit the registry at your own risk.

Backup the Dreamweaver user configuration registry key, delete it, and then restart Dreamweaver to see if it fixes the problem. To do this choose Start button > Run > type in "regedit". In the Registry Editor, find the following key (this example uses Dreamweaver 8): HKEY_CURRENT_USER\Software\Macromedia\Dreamweaver 8 Select the Dreamweaver 8 folder and choose File > Export (so that it is backed up), and then delete it (Edit > Delete).

Additional Information
If this TechNote doesn’t resolve the problem, then here are some additional TechNotes that may help:

- Troubleshooting Dreamweaver for Windows (TechNote 15481)
- Troubleshooting JavaScript errors in Dreamweaver (TechNote 19105)
- Uninstalling Studio 8 applications on Windows (TechNote 4e7826b7)
- Uninstalling Dreamweaver MX & MX 2004 on Windows (TechNote 362d7b81)
- Installing Studio 8 products in Selective Startup mode on Windows XP (TechNote d2b5934d)
- Installing Dreamweaver MX & MX 2004 in Safe Mode on Windows (TechNote 362eefb2)
- Dreamweaver crashes when performing a task related to site definitions (TechNote 59897f74)
Protecting PHP server behaviors from SQL injection vulnerability

Issue

Some databases let you send multiple SQL statements in a single query. Therefore, there are potential security risks when you pass parameters in a query string to a dynamically generated database query. Hackers could try to modify URL or form variables in a dynamic query by appending malicious SQL statements to existing parameters. This is often referred to as a SQL injection attack. Some of the server behavior code created by Dreamweaver should be modified to reduce the risk of SQL injection attacks. For more background information on SQL injection, see this Wikipedia article.

(Ref. 201713)

Note: The issue described in this TechNote has been fixed in the Dreamweaver 8.0.2 Updater.

This TechNote covers Dreamweaver’s PHP server behaviors. There are separate TechNotes for the ColdFusion, ASP VBScript, ASP JavaScript, and JSP server behaviors. The ASP.NET server behaviors are not affected.

Solution

When you let a query string pass a parameter, ensure that only the expected information is passed. Adobe has created a Dreamweaver 8.0.2 Updater that reduces the risk of SQL injection attacks. These fixes will be incorporated into all future releases of Dreamweaver. After updating Dreamweaver 8, you will need to reapply the server behaviors to the pages that use them, and redeploy those pages to your server.

The remainder of this TechNote documents how to manually edit Dreamweaver MX 2004 code to prevent SQL injection attacks with the PHP server model. Server behaviors that are vulnerable to these attacks are listed below, along with fixes:

- Recordset with a filter
- Insert, Update, and Delete Record server behaviors and Record Insertion Form wizard
- Log In User
- Check New User
- Master Detail Page Set
- Record Update Form wizard

Recordset with a filter

Unfiltered recordsets do not need to be modified, but filtered recordsets do. In the example below, a Dreamweaver MX 2004 recordset named "rs_byDate" is filtered by a date value passed in from a URL parameter. The highlighted code below is what needs to be changed:

```php
<?php $colname_rs_byDate = "1"; if (isset($_GET['relDate'])) {   $colname_rs_byDate = (get_magic_quotes_gpc()) ? $_GET['relDate'] : addslashes($_GET['relDate']); } mysql_select_db($database_dreamqa2, $dreamqa2); $query_rs_byDate = sprintf("SELECT * FROM albums WHERE relDate = '%s'", $colname_rs_byDate); $rs_byDate = mysql_query($query_rs_byDate, $dreamqa2) or die(mysql_error()); $row_rs_byDate = mysql_fetch_assoc($rs_byDate); $totalRows_rs_byDate = mysql_num_rows($rs_byDate); ?>
```
To protect the recordset from SQL injection attacks, a custom GetSQLValueString() function should be created near the top of the page. This function verifies the data type of the query parameter. Once the function has been created, then update the recordset code to use the GetSQLValueString() function.

1. Go to the second line in code view, right after the include file for the connection, and add the GetSQLValueString() function to the beginning of the code as follows:

```php
<?php if (!function_exists("GetSQLValueString")) { function GetSQLValueString($theValue, $theType, $theDefinedValue = "", $theNotDefinedValue = "") {   $theValue = get_magic_quotes_gpc() ? stripslashes($theValue) : $theValue;   $theValue = function_exists("mysql_real_escape_string") ? mysql_real_escape_string($theValue) : mysql_escape_string($theValue);   switch ($theType) {     case "text":       $theValue = ($theValue != "") ? "'" . $theValue . "'" : "NULL";       break;      case "long":     case "int":       $theValue = ($theValue != "") ? intval($theValue) : "NULL";       break;     case "double":       $theValue = ($theValue != "") ? "'" . doubleval($theValue) . ";" : "NULL";       break;     case "date":       $theValue = ($theValue != "") ? "'" . $theValue . "'" : "NULL";       break;     case "defined":       $theValue = ($theValue != "") ? $theDefinedValue : $theNotDefinedValue;       break;   }   return $theValue; } } ?>
```

2. Remove the magic quotes code so that backslashes are not incorrectly added to GET and POST data when magic quotes are turned off on the PHP server. Original code:

```php
$colname_rs_byDate = (get_magic_quotes_gpc()) ? $_GET['relDate'] : addslashes($_GET['relDate']);
```

Modified code:

```php
$colname_rs_byDate = $_GET['relDate'];
```

3. Update the recordset code to create a SQL string using the GetSQLValueString() function created above. Update the value of the variable $query_rs_byDate: Original code:

```php
$query_rs_byDate = sprintf("SELECT * FROM albums WHERE relDate = '%s'", $colname_rs_byDate);
```

Modified secured code:

```php
$query_rs_byDate = sprintf("SELECT * FROM albums WHERE relDate = %s", GetSQLValueString($colname_rs_byDate, "date"));
```

**Insert, Update, and Delete Record server behaviors and Record Insertion Form wizard**

The Insert, Update, and Delete Record server behaviors and Record Insertion Form wizard already use the GetSQLValueString() function, so they need to be refined to prevent SQL injection attacks. The only changes needed are in the GetSQLValueString() function.

Here is the original code. The line to change is highlighted in yellow:

```php
if (!function_exists("GetSQLValueString")) { function GetSQLValueString($theValue, $theType, $theDefinedValue = "", $theNotDefinedValue = "") {   $theValue = get_magic_quotes_gpc() ? stripslashes($theValue) : $theValue;   switch ($theType) {     case "text":       $theValue = ($theValue != "") ? "'" . $theValue . "'" : "NULL";       break;      case "long":     case "int":       $theValue = ($theValue != "") ? intval($theValue) : "NULL";       break;     case "double":       $theValue = ($theValue != "") ? "'" . doubleval($theValue) . ";" : "NULL";       break;     case "date":       $theValue = ($theValue != "") ? "'" . $theValue . "'" : "NULL";       break;     case "defined":       $theValue = ($theValue != "") ? $theDefinedValue : $theNotDefinedValue;       break;   }   return $theValue; } }
```

**Update the definition of the variable $theValue:**

Original code:
Log In User server behavior

Here are the steps to fix the Log In User server behavior:

1. Create a GetSQLValueString() function as described in Recordset with a filter above.
2. Modify the code that constructs the login SQL query. Original code:
   ```php
   $LoginRS__query=sprintf("SELECT username, password FROM login WHERE username='%s' AND password='%s'",    get_magic_quotes_gpc() ? $loginUsername : addslashes($loginUsername),
   get_magic_quotes_gpc() ? $password : addslashes($password));
   ```

Modified secured code:
```php
$LoginRS__query=sprintf("SELECT username, password FROM login WHERE username=%s AND password=%s",    GetSQLValueString($loginUsername, "text"), GetSQLValueString($password, "text");
```

Check New User server behavior

The Check New User server behavior requires that an Insert Record server behavior be added to the page first. The GetSQLValuesString() function is included with the Insert Record server behavior. All that needs to be done is to update the GetSQLValuesString() to better handle SQL Injection and update the Check New User server behavior to use this function when a parameter is passed in.

1. Change the first line in the function to update the GetSQLValueString() function as described in Update the definition of the variable $theValue.
2. Modify the code to construct the login SQL query to use the GetSQLValuesString() to pass in parameters. Toward the top of the page, locate the code in the section starting with // *** Redirect if username exists. Original code:
   ```php
   $LoginRS__query = "SELECT username FROM login WHERE username='$s' . $loginUsername . '"";
   ```

Modified secured code:
```php
$LoginRS__query = sprintf("SELECT username FROM login WHERE username=%s", GetSQLValueString($loginUsername, "text"));
```

Master Detail Page Set

For the Master Detail Page Set application object, the changes are mainly in the recordset that Dreamweaver creates for the Detail Page. If you don’t have a filtered recordset in the Master Page, then no changes need to be made to the Master Page. If you have a filtered recordset, then see recordset with a filter to update the recordset code.

Dreamweaver creates a filtered recordset in the Detail Page, so that recordset code needs to be updated to use a GetSQLValueString() function to pass in parameters and sprintf() to construct the SQL string.

1. Create the GetSQLValueString() function as described in Recordset with a filter above.
2. Update the variable declaration code and construct the SQL query using the GetSQLValueString() function.

   Original code:
   ```php
   $recordID = $_GET['recordID']; $query_DetailRS1 = "SELECT * FROM albums WHERE ID = $recordID";
   ```

Modified secured code:
```php
$theValue = (!get_magic_quotes_gpc()) ? addslashes($theValue) : $theValue;

Modified secured code:
$theValue = get_magic_quotes_gpc() ? stripslashes($theValue) : $theValue; $theValue = function_exists("mysql_real_escape_string") ? mysql_real_escape_string($theValue) : mysql_escape_string($theValue);
```
Modified secured code:

```php
$colname_DetailRS1 = "-1"; if (isset($_GET['recordID'])) { $colname_DetailRS1 = (get_magic_quotes_gpc() ? $_GET['recordID'] : addslashes($_GET['recordID'])); }
$query_DetailRS1 = sprintf("SELECT * FROM albums WHERE ID = %s", GetSQLValueString($colname_DetailRS1, "int"));
```

**Record Update Form wizard**

1. Update the definition of the variable $theValue as described in Insert, Update, and Delete Record server behaviors and Record Insertion Form wizard.

2. Update the code for the Recordset which is required for the Record Update Form as described in step 2 of Recordset with a filter.

**Additional Information**

Please refer to the following article for more information about SQL injection: [Wikipedia article on SQL injection](https://en.wikipedia.org/wiki/SQL_injection).


**Protecting ColdFusion server behaviors from SQL injection vulnerability**

**Issue**

Some databases let you send multiple SQL statements in a single query. Because of this, there are potential security risks when you pass parameters in a query string to a dynamically generated database query. Hackers might try to modify URL or form variables in a dynamic query by appending malicious SQL statements to existing parameters. This is often referred to as a SQL injection attack. Some of the server behavior code created by Dreamweaver should be modified to reduce the risk of SQL injection attacks. For more background information on SQL injection, see this [Wikipedia article](https://en.wikipedia.org/wiki/SQL_injection). (Ref. 201713)

**Note:** The issue described in this TechNote has been fixed in the [Dreamweaver 8.0.2 Updater](https://www.adobe.com/support/downloads/detail.jsp?叫胺穌=201713).


**Solution**

When you let a query string pass a parameter, ensure that only the expected information is passed. Adobe has created a [Dreamweaver 8.0.2 Updater](https://www.adobe.com/support/downloads/detail.jsp?叫胺穌=201713) that reduces the risk of SQL injection attacks. These fixes will be incorporated into all future releases of Dreamweaver. After updating Dreamweaver 8, you will need to reapply the server behaviors to the pages that use them, and redeploy those pages to your server.

The remainder of this TechNote documents how to manually edit Dreamweaver MX 2004 code to prevent SQL injection attacks with the ColdFusion server model. Server behaviors that are vulnerable to these attacks are listed below, along with the fixes:

- **Recordset with a filter**
• Insert Record server behavior and Record Insertion Form Wizard
• Update Record and Record Update Form Wizard
• Delete Record server behavior
• Log In User server behavior
• Check New User server behavior
• Master Detail Page Set

**Recordset with a filter**

Unfiltered recordsets do not need to be modified, but filtered recordsets do. In the example below, a Dreamweaver MX 2004 recordset named “Recordset1” is filtered by an ID value passed in from a URL parameter. The highlighted code below is what will need to be changed:

```xml
<cfquery name="Recordset1" datasource="cafetownsend"> SELECT * FROM COMMENTS WHERE COMMENT_ID = #URL.COMMENT_ID#</cfquery>
```

To protect the recordset from SQL injection attacks, use the `cfqueryparam` tag within the `cfquery` tag that contains the SQL SELECT statement. The `cfqueryparam` tag will verify the data type of the query parameter and help secure your databases from unauthorized users. The line in yellow is the modified secure code:

```xml
<cfquery name="Recordset1" datasource="cafetownsend"> SELECT * FROM COMMENTS WHERE COMMENT_ID =<cfqueryparam value="#URL.COMMENT_ID#" cfsqltype="cf_sql_numeric"></cfquery>
```

**Insert Record server behaviors and Record Insertion Form Wizard**

To protect the recordset from SQL injection attacks, use the `cfqueryparam` tag within the `cfquery` tag that contains the SQL INSERT statement. The `cfqueryparam` tag will verify the data type of the query parameter and help secure your databases from unauthorized users.

Original code. The highlighted code below is what will need to be changed:

```xml
<cfquery datasource="cafetownsend">   INSERT INTO COMMENTS (FIRST_NAME, LAST_NAME, TELEPHONE) VALUES (<cfif IsDefined("FORM.textfield1") AND #FORM.textfield1# NEQ ""><cfqueryparam value="#FORM.textfield1#" cfsqltype="cf_sql_clob" maxlength="50"><cfelse>''</cfif>   ,<cfif IsDefined("FORM.textfield2") AND #FORM.textfield2# NEQ ""><cfqueryparam value="#FORM.textfield2#" cfsqltype="cf_sql_clob" maxlength="50"><cfelse>''</cfif>   ,<cfif IsDefined("FORM.textfield3") AND #FORM.textfield3# NEQ ""><cfqueryparam value="#FORM.textfield3#" cfsqltype="cf_sql_clob" maxlength="20"><cfelse>''</cfif>   )</cfquery>
```

Modified secured code:

```xml
<cfquery datasource="cafetownsend">   INSERT INTO COMMENTS (FIRST_NAME, LAST_NAME, TELEPHONE) VALUES<cfif IsDefined("FORM.textfield1") AND #FORM.textfield1# NEQ ""><cfqueryparam value="#FORM.textfield1#" cfsqltype="cf_sql_clob" maxlength="50"><cfelse>''</cfif>   ,<cfif IsDefined("FORM.textfield2") AND #FORM.textfield2# NEQ ""><cfqueryparam value="#FORM.textfield2#" cfsqltype="cf_sql_clob" maxlength="50"><cfelse>''</cfif>   ,<cfif IsDefined("FORM.textfield3") AND #FORM.textfield3# NEQ ""><cfqueryparam value="#FORM.textfield3#" cfsqltype="cf_sql_clob" maxlength="20"><cfelse>''</cfif>   )</cfquery>
```

**Note:** Choose the appropriate `cfsqltype` and `maxlength` values for your data.
Update Record and Record Update Form Wizard

The Update Record server behavior and Record Update Form Wizard require a combination of the fixes above. First, look for the cfquery that contains the SQL SELECT statement and modify it as described in Recordset with a filter. Then, look for the cfquery that contains the SQL UPDATE statement and modify it as described in Insert Record server behaviors and Record Insertion Form Wizard.

Delete Record server behavior

The Delete Record server behavior modification is similar to the one for Recordset with a filter.

Original code:

```cfquery datasource="cafetownsend"> DELETE FROM COMMENTS WHERE COMMENT_ID=#URL.COMMENT_ID#</cfquery>
```

Modified secure code:

```cfquery datasource="cafetownsend"> DELETE FROM COMMENTS WHERE COMMENT_ID=<cfqueryparam value="#URL.COMMENT_ID#" cfsqltype="cf_sql_numeric"></cfquery>
```

Note: Choose the appropriate cfsqltype and maxlength values for your data.

Log In User server behavior

To fix the Log In User server behavior code, look for the cfquery tags and add cfqueryparam tags.

Original code:

```cfquery name="MM_rsUser" datasource="cafetownsend"> SELECT FIRST_NAME,LAST_NAME FROM COMMENTS WHERE FIRST_NAME='#FORM.textfield1#' AND LAST_NAME='#FORM.textfield2#'</cfquery>
```

Modified secured code:

```cfquery name="MM_rsUser" datasource="cafetownsend"> SELECT FIRST_NAME,LAST_NAME FROM COMMENTS WHERE FIRST_NAME=<cfqueryparam value="#FORM.textfield1#" cfsqltype="cf_sql_clob" maxlength="50"> AND LAST_NAME=<cfqueryparam value="#FORM.textfield2#" cfsqltype="cf_sql_clob" maxlength="50"></cfquery>
```

Note: Choose the appropriate cfsqltype and maxlength values for your data.

Check New User server behavior

The Check New User server behavior requires that an Insert Record server behavior be added to the page first. First, look for the cfquery that contains the SQL SELECT statement and modify it as described in Recordset with a filter. Then, look for the cfquery that contains the SQL INSERT statement and modify it as described in Insert Record server behaviors and Record Insertion Form Wizard.

Master Detail Page Set

For the Master Detail Page Set application object, the changes are mainly in the recordset that Dreamweaver creates for the Detail Page. If you don't have a filtered recordset in the Master Page, then no changes need to be made to the Master Page. If you do have a filtered recordset on the Master Page, then see Recordset with a filter to update the recordset code.

For the Detail Page, look for the cfquery that contains the SQL SELECT statement and modify it as described in Recordset with a filter.
Additional Information
Adobe recommends that you use the cfqueryparam tag within every cfquery tag, to help secure your databases from unauthorized users. For more information, see Security Bulletin ASB99-04, "Multiple SQL Statements in Dynamic Queries" and Accessing and Retrieving Data in ColdFusion MX Developers Guide.

- ColdFusion MX 7 LiveDocs: Enhancing security with cfqueryparam and cfqueryparam tag description.
- Securing Database Access Using the cfqueryparam Tag (ColdFusion Developer Center Article by Dave Watts)

What can prevent JavaScript control over audio?

Summary Not all browsers will let JavaScript control audio. You might consider interactive audio to be a nice addition for those visitors whose browsers support it, but be sure to provide visual feedback too. If you need interactive audio across a range of browsers, then putting the interactivity and audio in Flash or Shockwave is the standard solution.

(This TechNote adds to previous interactive audio information in documents such as Dreamweaver 2.0’s Troubleshooting the Control Sound Behavior Functionality. It includes information on the differences in default audio behaviors introduced in Dreamweaver 3.0) How do various browsers trigger audio files? The simplest method is to just EMBED an audio file. It will start when the page loads, and will use whatever audio player the browser prefers. You won’t be able to trigger the audio by a mouseover or other JavaScript event, and will need to use an audio format which most browsers support, but a simple EMBED is the standard method of including audio when the page loads.

Some browsers let JavaScript trigger audio, while others do not:
How do Dreamweaver’s various sound behaviors work? The Control Sound Behavior in Dreamweaver 1 and 2 attempted to play audio in browsers which supported it. If a browser did not support script control over audio, then no sound would be heard.

The Play Sound Behavior in Dreamweaver 3.0 takes a different tack. If the script cannot determine that the browser has a controllable audio player, it will open the sound as a new page in the window. This means that you will always get the sound, but may lose the content.

(Note that this behavior was current in the default behavior set of Dreamweaver 3.0, at the time of this writing in February 2000. It’s quite possible that a newer Play Sound Behavior may replace this original one. The upcoming Dreamweaver Behavior Exchange would be the place to find updated behaviors and other extensions for Dreamweaver.)
If you’d like to have the DW3 Play Sound Behavior act more like the DW2 Control Sound Behavior, and to just fail silently on browsers without a controllable audio player, then you might consider removing the final line in that behavior: `else window.location=sndFile;`. This is the line that triggers the redirect to a new window with just the sound.

Another approach would be to rewrite the JavaScript to open a new window that plays the sound, rather than to play the sound in the current window.

If making such manual edits to behaviors, then it is good to check that your edits are still there before delivering the files, because Dreamweaver can automatically fix damaged behaviors. Alternately, you could make the changes in the master "PlaySound.js" file itself in your Configuration / Behaviors / Actions folder.

**Summary** The audio control behaviors changed between Dreamweaver 2 and 3, and may change after Dreamweaver 3.0 as well. If you’d rather not have the page play an audio file full-screen, then a small edit to the behavior could attain the goal today, without needing to wait for a new behavior.

### Pop-up blocker conflicts (Dreamweaver Developer Toolbox)

**Issue**
When trying to work with Query Builder, only a browser window opens with this message: "To help protect your security, Internet Explorer has restricted this file from showing active content that could access your computer. Click here for options ...", but none of the user interface is displayed.

**Reason**
You have a pop-up blocker, either the browser default, or a third-party application (e.g. the Microsoft Internet Explorer Pop-up Blocker available in SP2, the Mozilla Firefox one or the pop-up blocker in the Google Toolbar).

**Solution**
Disable the pop-up blocker or simply configure it to allow pop-ups for the page containing Query Builder, on a temporary or permanent basis.

To disable the Internet Explorer default pop-up blocker, simply open the Tools menu > Pop-up Blocker > Turn Off Pop-up Blocker.

**How to pass a user name from a login page**
When using Dreamweaver’s Log In User server behavior, you may want to use the user name on the very next page (the "redirect page") or on other pages in your web application. Some reasons you may want to pass the user name onto other pages include:

- You want to greet the user after logging in. For example: "Hello John!"
- You want to filter a recordset based on the user name in order to personalize the page.
You want to insert the user name into a form field to be used for inserting, updating or deleting a record.

The Log In User server behavior automatically generates a session variable consisting of the user name for the user when they log in successfully. The session variable for the user name is labeled "MM_Username".

**Note:** A second session variable is also automatically generated containing the user's authorization level, should you need to use this information on other pages. This session variable is named "MM_UserAuthorization".

### Defining the MM_Username session variable as a data source for your pages

To utilize the MM_Username session variable on the pages in your site, open the login page in Dreamweaver. Open the Bindings panel. Click the plus (+) button and choose Session Variable from the pop-up menu. In the dialog box that pops up, enter "MM_Username" (without the quotes) in the name field. Click OK. Expand the Session icon that appears in the Bindings panel. The newly defined data source should appear, with a yellow lightning bolt icon next to it.

### Using the MM_Username session variable in your pages:

- **Displaying the user name on successive pages:** To display the user name on any of the successive pages, open the page where you want to display the user name. Open the Bindings panel and drag the MM_Username session variable on the page in Design view. This will cause the session variable contents to be written to this page.

- **Filtering a recordset based on the user name:** Open the page where you want to create the filtered recordset. To filter a recordset based on the session variable, go into the simple view of the Recordset dialog box, and set the filter to: "[myUsernameField] = Session Variable MM_Username", where "[myUsernameField]" is the name of the database field holding the user names. The advanced view of the Recordset dialog box should be used if you are filtering on multiple variables or if you need to use a more complex SQL statement.

- **Setting a form field’s value equal to the user name:** Open the page that contains the form. To set a form field’s value equal to the session variable, select the text field form element on the page. Go to the Property inspector > click the Attributes tab in the upper left corner > click the plus (+) button > choose "value" from the drop-down menu > click the yellow lightning bolt icon > choose the MM_Username session variable.

### Additional information

If you would like to pass form data other than the user name from your login page, please refer to [How do I create a session variable?](TechNote 14791) for detailed information on creating session variables.

For an explanation of why session variables should be used to pass form data from a login page to successive pages, please refer to: [How to pass form data from an insert, update or delete page](TechNote 15239). Though the TechNote discusses the insert, update and delete server behaviors, the mechanics are similar for the Log In User server behavior.

### New template features in Dreamweaver MX

[Macromedia Dreamweaver MX](https://www.adobe.com/products/dreamweaver.html) introduced many new features for templates. With these new features, you can create templates that allow a great deal of control over page editing. With the advent of optional regions, repeat regions and nested templates, you can create complex, almost dynamic pages.

This TechNote will review the template features introduced in Dreamweaver MX.

#### Nested Templates

Nested templates are essentially templates within templates. This feature allows different levels of control on pages created from these templates.

#### The benefits of nested templates
Nested templates can help developers in a number of ways, but the common thread among all uses is to provide two differing levels of control and editability. A common scenario in which nested templates is useful is for a website that has a single overall appearance (the company logo and contact information, for example). But the website also has sections that use a distinct appearance. For the separate sections of your web site, you can make nested templates that will have common elements and layout features for that section.

This helps you as a developer because if you need to change your address or logo, you need to merely change it in the parent template file and it will automatically update all the pages. If your Products section develops a new look, however, you simply have to update the nested template (otherwise known as the child template), and those changes will only propagate through the Products pages.

**How to create nested templates**

**Note:** This topic is described in greater detail in Creating a nested template in Dreamweaver MX (TechNote 16282). This section just provides an overview of the method used for creating nested templates.

1. Create a normal template, the same as in previous versions of Dreamweaver. This template will act as the parent template. There must be at least one editable region in the template.

2. Make a page from this template. As usual, you will only be able to add new content to the editable area(s). The rest of the page will be locked. This template will now act as the nested;or child;template. Add content to the editable area(s). You can add images, text or any other web element.

3. In this second template, add a new editable area within the existing editable area. This will convert the page from an instance of a template into a nested template.

4. Save this file as a template.

To see the differences between the two templates, make a page based on this nested template. As expected, you will only be able to edit the content defined as editable regions in the nested template. When you make a change to the nested template, only pages based on the nested template will update. When you make a change to the original template, any pages based on the parent template;including the nested template itself;will update. Since the nested template is updated by changes in the parent template, all pages based on the nested template will update, too.

**Note:** An example of the template attributes discussed below can be found in the example code provided at the bottom of this page. All code examples in this TechNote are taken from this sample file.

**Repeat Regions**

The template repeat regions feature allows developers to create a template without knowing how many instances of a certain element will be needed. This allows developers to control the appearance of a specific element, yet the template users can freely repeat that specific element, changing the content in the element as appropriate.

**The benefits of repeat regions**

Developers are most likely to use repeating regions in conjunction with tables. If your template contains a table, you can set a row or group of rows to be a repeating region. You might then define an editable region within the repeating region (so in the example of a table, at least one table cell will contain an editable region). When a user makes a page based on that template, the user will be able to add a new row or group of rows, adding distinct content into the editable table cells. The template itself will have only one row (or group of rows), yet pages based on the template can have as many rows as is needed to display the information. The template user can add and subtract rows and move the rows up and down within the repeating rows. This is a good way to give developers flexibility for expanding pages as the site grows without disturbing the underlying templates.
This is such a popular way of using a repeat region that Dreamweaver has a template object called **Repeating Table**. This object allows you to set up the table and repeat region within the same dialog box.

**How to create repeating regions**

*Note:* This topic is described in greater detail in the help documentation. This section just provides an overview of the method used for creating repeating regions.

1. Open or create a new template.
2. Choose the content that you want to repeat. This can be a bunch of text, an image, etc.
3. Choose `Insert > Template Objects > Repeating Region`.
4. Name the repeat region with a name that does not include spaces or unusual characters, and click OK.
5. Optional: Select content within the newly defined repeat region and make it editable by choosing `Insert > Template Objects > Editable Objects`.
6. Save the template file.
7. Create a new file from this template, and note that the content is available. As shown in the image above, there will be a plus and minus icon to allow you to add and remove an instance of the repeat region, and the up and down arrow icons allow you to resort the regions.

Remember that depending on how you define the repeating regions, you may not really need the repeating region. An example of a situation in which a repeating region is uniquely suited is if you insert an image, and make it a repeat region but not editable. In a document based on this template, the image object can be repeated as necessary simply with a click of the plus icon.

**How to create repeating tables**

*Note:* This topic is described in greater detail in the help documentation. This section just provides an overview of the method used for creating repeating tables. It is also important to note that the repeating table is merely a specialized use of a repeating region.

1. Open or create a new template.
2. Choose `Insert > Template Objects > Repeating Table`.
3. Within the Repeating Table dialog box, enter the settings you want for your table, then specify which row should be repeated. The Ending Row setting will help determine how many rows will be repeated, and must also be filled. If you want only the first row to be repeated, you would enter 1 in both the Starting and Ending Row text boxes.
4. Click OK. Each of the cells in the row will automatically be defined as editable, which means template users will be able to add content into each of those cells.

**Optional Regions/Template Parameters**

Optional regions are just that: optional. Optional regions define content or editable regions that can be turned on or off (be visible or not).

**The benefits of optional regions**

The usage of optional regions can range from simple to complex, and more complex usages will require forethought and scripting capabilities.
A simple use of an optional region is to allow content to either be visible or not in a page based on the template. The content defined as an optional region is added in the template. A template user who makes a template with an optional region can then decide whether or not to retain the optional region. If the user turns the optional region off, the content defined as the optional region will no longer appear on the page. This may be useful in a situation where the template developer wants to control the placement and appearance of a bit of content, yet the developer also wants template users to choose whether or not to use that bit of content.

More complex usages of optional regions allow parameters to determine whether or not the optional region will appear. So, instead of the template user choosing to toggle the optional region, the optional region will toggle on or off in reaction to a parameter.

Creating alternate table row colors is an example of a more complex usage of optional regions. If you have a repeating table (such as the one discussed and displayed above), the developer is unable to change the appearance of the table rows since they are locked down by the template. Dreamweaver can keep track of the number of rows in a table, however. You can therefore set up a parameter within the template that tracks the number of rows. The optional region can be defined to toggle on or off in response to the row number.

**How to create and implement optional regions**

*Note:* This topic is described in greater detail in the help documentation. This section just provides an overview of the method used for creating and implementing optional regions. This section will also give some general information about creating and using template parameters, but it is beyond the scope of this TechNote to give precise instructions for creating template parameters.

**Create the optional region** in the template file:

1. Open or create a new template file.
2. Add some content (text or a graphic, for example) to the template page and select it.
3. Choose Insert > Template Objects > Optional Region. *Note:* If you want the template users to be able to add or edit the content contained within the optional region, choose Editable Optional Region. Doing so will add a region next to the content you have added (not surrounding the content).
4. The New Optional Region dialog box contains two tabs: Basic and Advanced. To create a simple optional region, an optional region that template users can toggle themselves, enter a name for the region in the Basic tab and click OK.
5. Save the template.

**Toggle the optional region** in a file based on the template file:

1. Create a new file from the template.
2. Choose Modify > Template Properties.
3. The optional region you defined above is listed in the Template Properties dialog box. Select the name of the optional region. By default, the optional region will be set to show, so the value for the optional region is True.
4. Turn off the optional region by clicking the Show<OptionalRegionName> option. Choose OK.

You can create template parameters manually in the code of the template file, but template parameters are also created automatically when you create an optional region as described above. In any case, all template parameters must be written in the head of the document and must follow the syntax shown below (replace <custom> with customized values).

```html
<!-- TemplateParam name="<custom>" type="<custom>" value="<custom>" -->
```

When you create an optional region using the method described above, the template parameter is written specifically as follows:

```html
<!-- TemplateParam name="<custom>" type="boolean" value="true" -->
```
While in the template file, you can create an optional region that uses a template parameter by using the Advanced tab of the New Optional Region dialog box:

- **Use Parameter:** You can create an optional region that uses a pre-existing template parameter IF the template parameter is a boolean type with a value of either true or false. Any parameters that meet that specification will be available in this pop-up menu.

- **Enter Expression:** Essentially, once you have created a template parameter, the parameter can be used as would any other parameter in JavaScript. In fact, template expressions are based on JavaScript coding rules, so the syntax is identical to JavaScript coding. You can use mathematical functions to add, subtract, multiply or divide parameters to added complexity.

You can also create an optional region that uses a template parameter directly within the code. How you code these regions depends on where in the code you are using them.

- A region that uses a template parameter can be expressed as a variable. This is the more flexible choice since it can be used to replace a value of a tag’s attribute, and it can also be used as a placeholder for the content. You use the syntax below if expressing the parameter as a variable (replace `<parameter>` with the name of a defined template parameter):

  `@@("<parameter>")@@`

- A region that uses a template parameter can be expressed as a tag. The Template Expression tag is set off as an HTML comment, but it otherwise acts as a tag in that it has a single attribute and a value. This method can not be used to replace a value of a tag’s attribute, since it is a tag itself. The Template Expression tag is coded as below (replace `<parameter>` with the name of a defined template parameter):

  `<!-- TemplateExpr expr="<parameter>" -->`

In both cases, Dreamweaver recognizes the code and will replace the code with the value of the parameter in any page based on this template. To get a sense of how they differ, though, the following examples highlight how to use them.

**Example 1:** In this example, either method of hand coding an optional region (highlighted in red) will work, because the code is not used to replace the value of a tag’s attribute. In both cases, Dreamweaver will see this code in any page based on this template, and will replace the code with the actual defined value (the value will be editable for template users by modifying template properties):

- **Works:** `<title>@@("title")@@</title>`
- **Works:** `<title>!--- TemplateExpr expr="title" --></title>`

**Example 2:** In this example, the method of hand coding that uses a Template Expression tag is incorrect, because the code IS used to replace the value of tag’s attribute. For the first method, though, Dreamweaver will see this code in any page based on this template, and will replace the code with the actual defined value (the value will be editable for template users by modifying template properties). For both methods, the code that attempts to describe the parameter is highlighted in red:

- **Works:** `<table border=@@("border")@@ cellspacing=0 cellpadding=3>`
- **Does not work:** `<table border=<!-- TemplateExpr expr="border" --> cellspacing=3 cellpadding=0>`

**Editable Attributes**

Sometimes you want to allow your template users to adjust some specific aspects of the page, but not have access to all of the code for the element. Editable attributes can be the answer for this. Editable attributes allow the template users to change specific attributes of a tag, without having access to the tag itself.
**Note:** Editable attributes are a specialized use of an optional region. Essentially, adding an editable attribute is the same as defining that tag’s attribute as an optional region. This feature creates a template parameter, for which the template creator can define a default value, and the template users can modify the parameter value as they would modify any other optional region’s parameter value.

**The benefits of editable attributes**

In HTML, attributes are details assigned to tags. For example, a table tag may have a bgcolor attribute, which defines the background color of the table. Typically, if a template developer wanted template users to be able to modify things like the background color of a table, the developer would have to allow the entire table to be editable (so in the case of a table, the table would actually have to be added into an editable region). By using an editable attribute, however, the developer can add the table, set only table cells to be editable regions, and define the background color; the bgcolor attribute; to be an editable attribute. In a page based on such a template, the user will not be able to modify the table itself, but can change the bgcolor attribute and add or edit any content in editable regions within the cells of the table.

**How to create editable attributes**

Editable attributes are defined by the template developer.

**1** Open or create a new template file.

**2** Add content to the page. For example, for the table example, insert a table on the page. Whatever you add to your page, it has to be contained in a tag (so text itself wouldn’t work, but text contained in a paragraph tag would).

**3** Select the tag whose attribute you want to enable. In the case of the table, select the table and define a background color for it. You can also skip this step and type the name of the attribute in step 5, but that requires knowing the name of the attribute.

**4** With the object still selected, choose Modify > Templates > Make Attribute Editable. The Editable Tag Attributes dialog box appears:

**5** Choose the attribute you wish to make editable from the Attributes pop-up menu. If you did not already set the attribute in step 2, click the Add button and type the name of a valid attribute. **Important:** The attribute must be a valid attribute for the tag.

**6** Check the Make Attribute Editable option.

**7** Type a name for this editable attribute. Dreamweaver will provide one automatically, but it is wise to type a name that you know will be unique. Remember, the template users will have to recognize this name from a list when choosing to define this attribute.

**8** If you choose to make editable an attribute that was already defined, then Dreamweaver should choose the Type setting for you. If you added an attribute name in step 5, then you will have to choose the appropriate type from the pop-up menu. Verify this setting is correct for the data, since template users will have different methods of choosing their value depending on this setting. The choices are:

- **Text:** This is appropriate for a value that requires text. An example is the align attribute for a table tag. The template user will get a text box in which to enter the replacement text.
- **URL:** This is appropriate for describing the path to a file. An example is the source (src) attribute for an image (img) tag. The template user will get a text box as well as a folder icon to allow them to browse to the file.
- **Color:** This is appropriate for setting a color. An example is the background color (bgcolor) for a table tag. The template user will get a text box as well as a color picker to choose the color.
• True/False: This is appropriate for an attribute that toggles on or off. An example is the nowrap attribute for a table cell tag. The template user will get a pop-up menu from which to choose either true or false.

• Number: This is appropriate for an attribute that requires a number. An example is the width value for a table tag. The template user will get a text box in which to enter the replacement number.

9 Define a default value for the attribute.

10 Click OK.

11 Create a new page from this template, and choose Modify > Template Properties. A list of editable attributes will be listed in the dialog box. Optional regions are also in this dialog box. Select the attribute you want to edit and set the value in the dialog. Click OK and the new value will be set on the page.

**Additional template features**

**Removing Template Regions**

To remove an editable area or other template region, highlight the region in question and choose Modify > Templates > Remove Template Markup.

**Check Template Syntax**

Another feature in Dreamweaver is the ability to verify that your template code is correct. With the added complexity and hand coding needed for some template expressions and parameters, there is a bigger opportunity for coding errors. Using the Check Template Syntax Command will help you debug your code.

This feature can only be used in the actual template file. Choose Modify > Templates > Check Template Syntax.

**Example code**

This example code contains editable regions within a repeat region. To use the example code, follow these instructions:

1 In Dreamweaver, create a new HTML Template (File > New > Template Page > HTML Template).

2 Save this file as a template within a defined site by choosing File > Save as Template, choosing the site from the Site list, and naming the file.

3 Within the browser window, select the example code from below and choose Edit > Copy.

4 Switch back to the template file in Dreamweaver.

5 Select all code in the template file (switch to Code View, and choose Edit > Select All) and paste the copied code by choosing Edit > Paste.

6 Save the template by choosing File > Save.

7 Make a page based on this template by choosing File > New > Templates, and selecting the template from the appropriate site. To use the repeating region feature, choose Modify > Templates > Repeating Entries, and add a new entry. These colors can be modified within the instance of the template by choosing Modify > Template Properties.

The template contains:

• an editable attribute.

• expressions

• editable regions

• repeat region

• Template parameters
Additional information

For more information about the new Dreamweaver MX template features, check the Using Templates section of the Dreamweaver Support Center.

For more information about creating nested templates, see Creating a nested template in Dreamweaver MX (TechNote 16282).

How to use a MouseOver Event to create an Image Swap Action in a different frame

Note: This TechNote only applies to Dreamweaver 1.x. Cross frame communication is a feature built into Dreamweaver 2. Refer to the Dreamweaver 2 documentation for assistance.

Dreamweaver Events and Actions are easily assigned to objects within one frame. When an Event in an Active Frame is used to control an Action in a different frame (independent separate file), the code “parent.frameName” is added manually to accomplish the cross frame communication. The following example uses the Swap Image Action with the onMouseOver and onMouseOut Events. This technique can be adapted for other Events and Actions.

Swap Image Example

The Web page in this example is divided into two frames (left and right). This division is commonly used for navigation, where an index on the left frame loads the page selected from the index on the right frame. In the following example the logo.gif image will be inserted in the left frame and the greentea.gif image inserted in the right frame. When the mouse is moved over the logo image, it only changes the green tea image in the right frame to another image with no change to the logo in the left frame. When the mouse moves away from the logo in the left frame, it changes the image on the right frame back to its original.

To use an event to create an action in another frame do the following:

1. Choose File> New and choose View> Frame Borders. Choose Window > Frames. This shows the Frame inspector Window.

2. Move the mouse to the left frame border and hold down Alt (Windows) or Option (Macintosh) and drag the border to the right to create two frames equal in size. (In this example the width of the frames can be any size.)

3. Click the mouse in the left frame in the Frame Inspector window. Choose Window> Properties and name the frame “pNav.”
4 Click the mouse in the right frame in the Frame inspector window. In the Frame Properties window name the frame "pBody."

5 Choose File>Save Frameset and enter a filename. Use the file name "example.htm". Click Save.

6 Choose File>Save All. This opens the save dialog prompting to save the new documents created by the two frames. **Note:** Dreamweaver always defaults to the right frame first.

7 Name the right frame file "rightbody.htm" and name the left frame file "leftnav.htm".

8 Click the left frame in the main window and insert logo.gif image. This image is located in the Dreamweaver>Configuration>Template folder.

9 Choose Window>Properties and name the image "myLogo".

10 Click the right frame in the main window and insert the greentea.gif image. This image is located in the Dreamweaver>Configuration>Templates>Frames folder.

11 Choose Window>Properties and name the image "myTea".

12 Choose File>Save All. This saves the frameset file and the separate files for the left and right frames.

13 Select the green tea image. Choose Window>Behaviors to open the Behaviors dialog box. Leave the Browser version set to 4.0 Browsers.

14 Access the Events pop-up menu by clicking the plus button. Select onMouseOver from the pop-up menu. Click OK on the dialog reminder about the anchor.

15 In the Actions pop-up menu select Swap Image. Select the logo.gif for the source image. Leave Preload images checked. **Note:** The anchor tags for the Preload Image Behavior appear in the window.

16 Select onMouseOut from the Events pop-up menu. Select Swap Image from the Action menu. Select the greentea.gif for the source image.

17 Open the HTML source window for the right frame. Cut the code for the anchor tag but DO NOT include the reference for the green tea image (img href="../greentea.tif"). **Note:** This leaves an </a> tag in the main window of the right frame. Delete the extra </a> in the right frame. **Code Example**

```html
<a href="#" onMouseOver="MM_swapImage

  ('document.myTea','document.myTea',

  ../logo.gif','MM_swapImage1')"

  onMouseOut="MM_swapImage

  ('document.myTea','document.myTea',

  ../greentea.gif','MM_swapImage2')">

18 Open the HTML source window for the left frame. Paste the code for the anchor tag in front of the <img src> tag for the logo.gif. Make sure the </a> tag is at the end of the code for the logo image. **Note:** An </a> anchor (to close the <a href> tag) needs to be added manually for the left frame and the </a> deleted from the right frame code.
If the left frame does not contain the JavaScript code between the `<head>` and `</head>` tags for preloading and swapping images, open the right frame and copy the code. Paste the code between the `<head>` and `</head>` tags of the left frame. **Note:** Only the required JavaScript functions need to be copied. In this example with a new created document, copy all the JavaScript functions.

Start copying the following section:

```html
<script>
<!--function MM_preloadImages() {//-->
<!--function MM_swapImage() {//-->
</script>
```

When using the Preload Image behavior also cut the JavaScript code between the `<body>` and `</body>` tags from the right frame and paste between the `<body>` and `</body>` tags in the left frame. **Code Example**

```html
<!-- #BeginBehavior MM_swapImage2 -->
<script language='JavaScript'>
<!--MM_preloadImages('../greentea.gif');//-->
</script>
<!-- #EndBehavior MM_swapImage2 -->

<!-- #BeginBehavior MM_swapImage1 -->
<script language='JavaScript'>
<!--MM_preloadImages('../logo.gif');//-->
</script>
<!-- #EndBehavior MM_swapImage1 -->
```

Open the HTML source window of the left frame and type in `parent.pBody` in front of each `document.myTea` in the code of the anchor tag for the image. The reference to `document.myTea` occurs four times. The mouse event can then correctly reference the targeted frame window within a frameset. **Code Example**

Last updated 11/5/2015
Choose File>Save All and Press F12 to view results in browser.

Modified date of local file changes after put

Issue
After uploading a file to the remote server, the modified date for the local file changes in the Files panel to match the modified date of the file uploaded to the server.

Note: This TechNote applies to Dreamweaver MX 2004 and earlier. The timestamp-related features were redesigned in Dreamweaver 8. The local file's timestamp is no longer changed when putting files. For more information, see “How synchronization works in Dreamweaver 8” (TechNote kb400972).

Reason
This change in the modified date for the local file is necessary for the Synchronize command in Dreamweaver MX 2004 and earlier. Making this change to the local file's modified date is necessary so that during the synchronization process, Dreamweaver MX 2004 and earlier can determine whether a local file has been updated since it was last transferred to the server.

Additional Information
For more information about Dreamweaver MX 2004 and earlier synchronization issues, see “Synchronize and Select Newer options are not working correctly” (TechNote tn_14413). The Site Management and Collaboration chapter in the manual, Using Dreamweaver, has additional information about synchronizing local and remote files.
Missing user name, password for site | Update Dreamweaver CS5 | Mac OS

**Issue**

After you install an update for Dreamweaver CS5 on Mac OS, the user name and password for your site are missing in the Site Definition.

**Solutions**

**Solution 1: Restart your computer.**

Restart your computer after installing the update. Restarting forces your keychain to reload, which should restore your saved user name and password. If restarting does not restore this information, then see Solution 2.

**Solution 2: Reenter your user name and password.**

If restarting your computer does not restore this information, then your keychain no longer contains this information. To save your user name and password, reenter these pieces of information into your Site Definition and click Save.

**Additional information**

This issue can occur after you install the 11.0.1, 11.0.2, 11.0.3, or 11.0.4 update for Dreamweaver CS5 if you do not restart your computer before using Dreamweaver.

**More Help topics**

Dreamweaver Help: Set options for FTP connections

**Migrate your Business Catalyst site from Dreamweaver CS5.5 to CS6**

Dreamweaver CS6 has better integration with Business Catalyst than was possible with the Business Catalyst extension in previous versions of Dreamweaver.

If you previously managed your Business Catalyst site using the extension in Dreamweaver CS5.5, then Adobe recommends that you migrate this data into Dreamweaver CS6. That way, you can get the most out of the integration in Dreamweaver CS6. You can preview and configure Business Catalyst site modules, and insert these modules into web pages in Dreamweaver.

*Important:* If you have already installed and launched Dreamweaver CS6, then complete the steps in next two sections using Dreamweaver CS6. Otherwise, complete these steps in Dreamweaver CS5.5.
Synchronize and backup your site

*Note:* The steps in this section are optional, but recommended.

1. Ensure that you have saved all files for your site.
2. Connect to your Business Catalyst site in Dreamweaver.

3. Choose Site > Synchronize Sitewide. In the dialog that appears, select to synchronize the entire site, and to put newer files to remote. Click Preview. If any files require updating, select them and click OK.
   Wait for the process to complete.

   *Note:* If you are performing this step in Dreamweaver CS6, your Business Catalyst site is identified as a Dreamweaver site in the Type column of the Site Manager.

5. In the Site Setup dialog box, note the path to the local site folder. Close the Site Setup dialog box.

6. In the Finder (Mac OS) or Windows Explorer (Windows), navigate to your local site folder as noted in the previous step.

7. Create a backup copy of this folder in a separate location.

8. In Dreamweaver, ensure that your Business Catalyst site is still selected in the Site Manager dialog. Click Export.
   Follow the prompts to save the site definition to a safe location.

Remove your Business Catalyst site from Dreamweaver

1. Select Site > Manage Sites. Click to select your Business Catalyst site.

2. Click Remove (CS5.5) or the Delete icon (CS6). Select Yes to confirm.

Import your Business Catalyst site in Dreamweaver CS6

1. In Dreamweaver CS6, select Site > Manage Sites.

2. Click Import Business Catalyst Site.

3. If you are not already logged in, sign in to your site when prompted.

4. Select the site that you want to import, and then click Import Site.

5. Do one of the following:
   • If you have synced your files with the server previously, deselect Automatically Download The Entire Business Catalyst Site Locally.
   • If you choose to download files from the server, choose a different local root folder for the site to avoid overwriting existing files.

The imported site appears in the Site Manager dialog box. The Type column now reads Business Catalyst.

You can now use the Business Catalyst panel to insert Business Catalyst modules into a web page in Dreamweaver.
"Low on memory" errors when running Dreamweaver

**Issue**
When running Adobe Dreamweaver on Windows, the following error occurs: “Your system is low on memory, Please save your documents, then free up memory by closing some document or other applications.” One thing that some users reporting this problem have in common is that they are running Windows systems with 2GB of RAM. (Ref. 223385)

**Reason**
There are two reasons that Adobe is aware of that can cause this problem:

- This problem usually occurs when the currently allocated amount of virtual memory is manually set at a value lower than the recommended amount of virtual memory. This can occur when you add real memory to your system and you don’t manually increase the currently allocated amount of virtual memory.
- One user has reported that this problem was fixed when there was a file path that exceeded 255 characters and shortening the file path fixed the problem.

**Solution**
Make sure that the currently allocated amount of virtual memory on your system is set to a value at least the same as the recommended amount of virtual memory. The recommended amount of virtual memory is based on the amount of real memory of your system. Virtual memory is a system to extend the amount of real memory, so it will always be larger than the real amount of memory you have.

**Setting the amount of virtual memory allocated on Windows XP:**
1. Go to the Start Menu > Settings > Control Panel > System.
2. In the System Properties dialog box, select the Advanced Tab. In the Advanced tab, go to the Performance section and click the Settings button.
3. In the Performance Options dialog box, click the Advanced tab, go down to the Virtual Memory Section and click the Change button.
4. In the Virtual Memory dialog box, if you have the Custom Size option chosen, verify that the Initial Size matches the Recommended Size at the bottom. In other words, the Currently Allocated Size should match the Recommended Size. You will need to restart your system after changing the Initial Size.

**Setting the amount of virtual memory allocated on Windows Vista:**
1. Choose Start > Control Panel.
2 Choose Classic View in the left pane.
3 Double click System.
4 Click the Advanced System Settings link to open the System Properties dialog box.
5 Click the Advanced tab, then click the Settings button in the Performance section.

6 In the Performance Options dialog box, click the Advanced tab, go down to the Virtual Memory Section and click the Change button.

7 In the Virtual Memory dialog box, if you have the Custom Size option chosen, verify that the Initial Size matches the Recommended Size at the bottom. In other words, the Currently Allocated Size should match the Recommended Size. You will need to restart your system after changing the Initial Size. You can also instead try using the option: "Automatically manage paging file size for all drives".

Check for file paths longer than 255 characters
Check your files for any file paths that exceed 255 characters and shorten the file paths if you see any.

Keychain contains multiple instances of Dreamweaver CS4 | Mac OS 10.7 Lion

Issue
After you use Adobe Dreamweaver CS4 on Mac OS 10.7 Lion, there are multiple entries for the application in Keychain Access.

Solution
This issue is a known issue with Mac OS 10.7. There is no negative impact to having multiple keychain entries for Dreamweaver, so you can safely ignore this unexpected behavior.

Additional information
This issue does not occur with Dreamweaver CS5 or CS5.5. Your Mac OS keychain is used to securely store the user name and password for each of your Dreamweaver sites.
JavaScript error and hang when performing Save To Remote Server

Issue
When selecting File > Save To Remote Server, the following JavaScript error occurs in Dreamweaver:

While executing DWMenu_File_SaveDocumentToRemoteServer command in menus.xml, the following JavaScript error(s) occurred:

Exception thrown in native function.

After clicking the OK button, Dreamweaver hangs. The only way to exit from Dreamweaver is to force quit. This issue only occurs with Windows XP, and does not occur on Windows Vista. (Ref. 225886)

Reason
This error occurs when you have Internet Explorer 7 installed on Windows XP.

Solution
There are two recommended solutions:

• Use an alternative method of saving files to the server. For example, use the Put button or Check-In button in the Files panel to upload files to the server.

• Uninstall Internet Explorer 7 which will rollback your system to Internet Explorer 6.

Additional Information
For more information on other JavaScript errors, see Troubleshooting JavaScript errors in Dreamweaver (TechNote tn_19105)

Issue when creating a database connection: HTTP Error Code 404 File Not Found (Dreamweaver Developer Toolbox)

Issue
When I try to create a new Dreamweaver database connection, I get an error message saying: HTTP Error Code 404 File Not Found
Reason
There are several possible causes for which this can happen:

1. The testing server is not setup right in the Dreamweaver site definition. Dreamweaver attempts to upload some files on the testing server into the folder you pointed into the site definition and then it tries to call them with an HTTP call using the URL base you provided. If the paths are not configured correctly, you will receive this error.

2. The web server is not up and running on the testing server machine.

3. The proxy server as it is configured in the browser, is used even for local addresses like localhost, the testing server where you want to connect.

4. Your browser is set to "Work Offline".

Solution
There are several solutions you can attempt:

1. Go into your site definition from Dreamweaver and recheck all the chosen paths (both folders and URLs).

2. Check the web server status, you may even restart it to be sure.

3. You should change your proxy server configurations in the browser to bypass local addresses like localhost.

Installing Dreamweaver MX / MX 2004 in Safe Mode on Windows

If you are experiencing crashes, errors or other unexpected behavior with Dreamweaver MX 2004 or Dreamweaver MX, reinstall it with all other applications and background processes turned off to ensure nothing is conflicting with the Dreamweaver installer, like anti-virus software. Before installing Dreamweaver in Safe Mode, perform a complete uninstall as described in Uninstalling Dreamweaver MX / MX 2004 on Windows (TechNote 362d7b81).

Note: Dreamweaver 8 uses Windows Installer packages (MSI). Therefore, you cannot install Dreamweaver 8 in Safe Mode, because Safe Mode disables the Windows Installer service. For more details on diagnostic installations of Dreamweaver 8, see Installing Studio 8 products in Selective Startup mode on Windows XP (TechNote d2b5934d).

Installing Dreamweaver MX & MX 2004 in Safe Mode

1. Copy the Dreamweaver installer from the installation CD onto the Windows desktop. This is necessary because the CD-ROM drive will be disabled in Safe Mode. If you downloaded the application, make sure the installer is fully downloaded and available on your hard drive.
   a. In Windows, browse the MX or MX 2004 CD and go to the FS.COMMAND folder.
   b. Copy DW_Client_Installer.exe from the FS.COMMAND folder to the Windows desktop.

2. Reboot the computer system in Safe Mode. Here are the instructions for Windows XP, 2000, 98, ME, 95:
   a. Restart the computer.
   b. When the computer begins to boot back up, start tapping the F8 key. For Windows 98 and ME, the Ctrl key also works.
   c. When the Windows startup menu appears, select Safe Mode.

3. Log in using the Windows administrator account or a user account with administrator privileges.
Exit from all applications that may be open. Disable any virus protection software if Safe Mode did not already disable it.

Run the installer you copied to the desktop in step 1.

When installation is complete, delete the installation files copied from the installation CD.

Restart the computer in normal mode.

Launch Dreamweaver.

Additional Information
Here are some related TechNotes:

- Uninstalling Dreamweaver MX & MX 2004 on Windows (TechNote 362d7b81)
- Troubleshooting Dreamweaver for Windows (TechNote 15481)
- Installing Studio 8 products in Selective Startup mode on Windows XP (TechNote d2b5934d)
- Dreamweaver crashes when performing a task related to site definitions (TechNote 5989f7f4)
- Uninstalling Studio 8 applications on Windows (TechNote 4e782b7)

How to include the current date in an insert page

There are different ways to include the current date in a newly inserted record. This TechNote describes two options:

1. Using hidden fields with ColdFusion, PHP, ASP, ASP.NET or JSP code.

2. Setting the default value for the database field equal to the current date.

Hidden form fields

One approach to this task is to setup a hidden field (Insert> Form > Hidden Field). Once the hidden field has been added, select the yellow icon that represents the hidden field and go to the Property inspector. In the Value field, enter the appropriate code for the date function:

- ASP: <%= Date() %>
- JSP: <%= new java.util.Date() %>
- ColdFusion: #Now()#

If you want to give the end user the option to change the date to something other than today's date, then use a regular text field instead of a hidden field.

When filling out the Insert Record server behavior dialog box, map the hidden form field to the date field in the database and set the data type to either "Date" or "MS Access Date".

Note: The date being inserted will be the date on the application server. Keep this in mind if users are in different time zones.

Setting the default value in the database
Another approach to this task is to set the default value of the database’s date field to the current system date. Most, if not all, databases will have a “default value” option for database fields. One advantage to using this approach is that you do not have to worry about the date format being sent from the web page. Here is how to set the default value to today’s date in Microsoft Access 2000:

1. Open the database in Microsoft Access.
2. Open the database table in Design view, and select the date field.
3. Go to the General tab in the bottom section of the window and type “Date()” (no quotes) in the Default Value field.
4. Save and close the database, and go back to Dreamweaver to finish the insert page.
5. When filling out the Insert Record server behavior dialog box in Dreamweaver, you will not map a form field to the date field in the database. The database will automatically fill in the current date when a new record is created.

Please refer to the Microsoft Access documentation for further detail on setting default values. If you are not using Access, please refer to your database documentation for instructions on how to set the default date value.

Note: The date being inserted will be the date on the database server. Keep this in mind if users are in different time zones.

Additional information

For more information on how to use the Insert Record server behavior, please see Building an insert record page block by block.

**HTML colors are different from SWF colors**

If you set a SWF file’s background color to the same background color as an HTML page, the colors don’t always match on all machines. In particular, you’re more likely to see a slight difference on 16-bit monitors, set to display at “thousands of colors.” That’s because a 16-bit monitor can’t display as many colors as other monitors, and different renderers can round colors in different ways.

Monitors set to “hundreds of colors” have a wider range than those set to “thousands.” Although a 16-bit display can show more simultaneous colors, the palletized image can choose from a wider range of colors.

The math shows why: 32-bit monitors and 8-bit palettes both use a full byte of information for the red, green, and blue channels. That’s 256 possible values for each of three colors. But a 16-bit monitor has only 2 bytes of info per pixel, and it gives about 5 bits to each channel. Therefore, it can only display 32 different red values, 32 different green values, and 32 different blue values. Each channel can display only one-eighth of the colors seen on other displays.

When a color is shown on a 16-bit display, most of the time it is rounded to the nearest permitted color. Different renderers in a browser can round colors in different ways. That’s why a SWF file’s color and HTML color can have the same definition, but look different from each other on different machines.

Possible solutions

- Try making designs that don’t require absolute color fidelity across all machines.
- Use “herringbone” and other patterns to hide edges.
- Consider putting more of the page’s content inside the SWF file.
• On Windows versions of Internet Explorer, you can set the `webmode` attribute to hide an unused SWF file’s background.

None of these solutions are entirely satisfactory, but it can be difficult to expect all devices to render all colors identically.

**Do “Web-safe colors” matter?**

Not really, not in this case. Web-safe colors describe how a browser sets the computer’s palette at a depth of “hundreds of colors,” but these color-cube values can still shift on a monitor set to “thousands of colors.” The Web-safe color discussions are a bit different from these 16-bit rounding discussions.

To summarize, a monitor set to display “thousands of colors” can only show a fraction of the colors seen on other monitors. Different renderers inside a browser round colors in different ways.

---

### Hang when opening document | Dreamweaver CS5

**Issue**

When you try to open a document in Dreamweaver CS5 or CS5.5, it takes anywhere from 30 seconds to several minutes for Dreamweaver to open it. Dreamweaver stops responding until the document opens.

**Solution**

Disable Dreamweaver’s Resolve To IP Address feature using the instructions for your operating system.

**Mac OS**

1. Quit Dreamweaver.
2. In the Finder, navigate to the following location: `/Users/Your User Name/Library/Preferences`
3. Open the `Adobe Dreamweaver CS5 Prefs` file (CS5) or the `Adobe Dreamweaver CS5.5 Prefs` file (CS5.5) in TextEdit.
4. Locate the `[REMOTE DOWNLOAD]` section in the file. It looks similar to the following:
   ```text
   [REMOTE DOWNLOAD]
   remotedownloadcachesize=50
   remotedownloadallow=TRUE
   
   resolveremoteurloipaddress=FALSE
   ```
5. At the bottom of this section, add a line that says: `resolveremoteurloipaddress=FALSE` The `[REMOTE DOWNLOAD]` section now looks like the following:
   ```text
   [REMOTE DOWNLOAD]
   remotedownloadcachesize=50
   remotedownloadallow=TRUE
   resolveremoteurloipaddress=FALSE
   
   resolveremoteurloipaddress=FALSE
   ```
6. Save the file, and then quit TextEdit.

**Windows**

**Disclaimer:** These steps require you to modify the Windows registry, which contains critical information about your system and applications. Before modifying the registry, always make a backup copy of it. Adobe doesn’t provide support for problems that arise from improperly modifying the registry. For information about the Windows registry, see the documentation in Windows or contact Microsoft Technical Support or your computer’s manufacturer.

1. Exit Dreamweaver.
2. Choose Start > Run (Windows XP) or click Start (Windows 7/Vista).
3. Type `regedit` and then press Enter.
4 In the left pane of the Registry Editor, navigate to one of the following registry keys:
   CS5.5: HKEY_CURRENT_USER\Software\Adobe\Dreamweaver CS5.5\Remote Download
   CS5: HKEY_CURRENT_USER\Software\Adobe\Dreamweaver CS5\Remote Download
5 Click to select the Remote Download key on the left.
6 Choose Edit > New > String Value.
7 Name the new string value: ResolveRemoteURLToIPAddress
8 Double-click the new ResolveRemoteURLToIPAddress string value.
9 Enter FALSE for the value data, and then click OK.
10 Exit the Registry Editor.

Additional information
When you open documents that contain remote URI references in Dreamweaver, it contacts a DNS server to qualify each remote URI to its IP address. With some network configurations, it can take several seconds or longer, causing Dreamweaver to become unresponsive until it receives the response from the DNS server. If the document contains one or more invalid URIs, it can take longer to receive the response from the DNS server.

Flash movies won't play in the document window

Issue After clicking the play button (on the Properties inspector) for a selected Flash movie object, the movie won't play in the Dreamweaver 3 document window.

Reason Dreamweaver 3 cannot find the Macromedia Flash Player (referred to as the Flash plugin in Dreamweaver 3) to display the movie (an SWF file) in the document window. You may not have installed the Flash Player in the Netscape Communicator Plugins folder.

Solution Your computer system must have the Flash Player for the Netscape browser installed in order to play a Flash movie in Dreamweaver 3. You do not have to have the Netscape browser itself on your system; however, you do need to install the Flash Player for the Netscape browser.

Installing the Flash Player for the Netscape browser


| ► | The Flash Player can also be installed from the Dreamweaver 3 installation CD, as follows: |
| 1 | Navigate to Other Macromedia Software > Flash Player > Netscape > flash32.EXE. |
| 2 | Double-click on the flash32.EXE file to launch the installer. |
| 3 | Follow the instructions to install the Flash Player. |

Note: These instructions are intended for Dreamweaver 3 users only. Dreamweaver 4 installs the Flash 5 plugin into its own Plugins folder by default, thus avoiding this Dreamweaver 3 issue.
Error uploading or downloading files | Dreamweaver

Issue
When you try to upload (put) to or download (get) from your web server using Adobe Dreamweaver, the process fails with an error. The Background File Activity window may say "File activity incomplete" or you may encounter a different error indicating that the attempted action failed to complete successfully.

Solutions
You should try the following solutions in order:

Solution 1: Verify that you can connect to your web server
If you are unable to successfully connect to your web server, then you will not be able to upload files to or download files from your server.

For most connection types, you can use Dreamweaver to test your connection. To do so, open your server’s settings in the Dreamweaver Site Setup dialog box, and then click Test.

If Dreamweaver cannot successfully connect to your server, then it’s likely that your server settings are missing or incorrect. See the Dreamweaver documentation to step through the site setup process and verify your settings. (If you are using Dreamweaver CS4 or earlier, consult the Dreamweaver CS4 site setup documentation.)

Solution 2: Verify the root directory setting in Dreamweaver
For FTP, SFTP, and FTPS/FTPeS connections, you are able to specify a root directory for each server in the Site Setup dialog box. Most web servers require that you specify the root directory in order to upload or download files.

The root directory is the folder path on the web server where your index (e.g. index.html, index.php, etc.) and other publicly available files and folders are stored. Generally, this path should be relative to the root of the web server (i.e. it should start with a forward slash). For example:

- /wwwroot
- /inetpub/wwwroot
- /www/users/USERNAME/wwwroot
- /public_html
- /usr/home/USERNAME/public_html
- /www/users/USERNAME/public_html

Sometimes, however, the root directory can be the actual domain name of the website. This is often the case for users who own their own domain names. For example, a site called www.mywebsite.com might have a root directory of mywebsite.com/ (with no forward slash at the start).

The exact name and location of the root directory varies from web hosting company to web hosting company. If you're having trouble determining what your root directory is, contact your web hosting company for help.
**Solution 3: Move or delete any symbolic links from corresponding directories on your server (Dreamweaver CS5.5 only)**

If you are using Dreamweaver CS5.5, then the reason for upload/download failure may be caused by the existence of a symbolic link (sometimes called a symlink or soft link) in the same folder to which you are trying to upload. Symbolic links are effectively shortcuts or aliases that point to a file existing in another location, but can be used as though the file exists in that location. Dreamweaver CS5.5 misinterprets these symbolic links as though they were directories, and because they cannot be properly enumerated, any attempt to upload or download files in the same directory as the symbolic link will fail.

You may be encountering this issue if the FTP Log in Dreamweaver shows an error similar to the following: "An FTP error occurred – cannot put '/index.html'. Access Denied."

To identify a symbolic link, look in the Dreamweaver FTP Log (Window > Results > FTP Log) for a line that appears similar to the following: `< lrwxr-xr-x 1 username users 66 Jun 30 18:20 webformmailer.php -> /usr/www/stats/mailer.php`

There are two things here that tell us that this is a symbolic link. The first letter is an `l` (as in `lrwxr-xr-x`), which indicates that it is a symbolic link. The second is that the file name that would appear in the local or remote Files panel within Dreamweaver (in this case, `webformmailer.php`), is pointing to (`->`) a file in a different location (in this case, `/usr/www/stats/mailer.php`).

In the case of the above example, to resolve the issue, you would locate the symbolic link called `webformmailer.php` in the Dreamweaver Files panel, and then delete it. If you needed to use this file for some component of your website, you would then also copy the `mailer.php` file from its location in `/usr/www/stats/` to the desired directory.

**Solution 4: Use Passive FTP (FTP and FTPS/FTPeS only)**

Some firewall or other security software on your computer may be preventing Dreamweaver from uploading or downloading files.

In most situations, you can configure your security software to allow network communication between Dreamweaver and your web server (both "in" and "out") and this will resolve the issue. This is a better and more recommended method for solving this issue.

If you're not familiar with configuring your security software, or as a quicker method for resolving the issue, enable Passive FTP in Dreamweaver. To do so, select Use Passive FTP in the Site Setup dialog box options. For Dreamweaver CS5 and later, this option appears under the Basic tab's More Options section (at the bottom of the window that appears after you select a server for editing).

See the [Dreamweaver documentation](https://helpx.adobe.com/reamweaver/help/use-passive-ftp.html) to step through the site setup process and locate the Passive FTP option. (If you are using Dreamweaver CS4 or earlier, consult the [Dreamweaver CS4 site setup documentation](https://helpx.adobe.com/reamweaver/help/use-passive-ftp-cs4.html).)

**Solution 5: Use an alternate client**

If you are able to connect to your server in Dreamweaver, but are unable to upload or download, then connect to your server using an alternate client and then try to upload or download the same file(s).

For example, if you connect to your server via FTP or FTPS/FTPeS, then use an FTP client like FileZilla or CyberDuck. If you are using SFTP, then use a client such as PSFTP (PuTTY). For WebDAV connections, try a client like DAV Explorer, Goliath, or CyberDuck.

If you are not successful when using an alternate client, contact your web hosting company, network administrator, or IT department for additional assistance. Your server may be experiencing temporary problems, your account may not be configured correctly, the access permission settings on your server may need to be changed, or there may be another problem that needs to be addressed with your server or your computer/network configuration.
Solution 6: Try additional Site settings options (FTP and FTPS/FTPeS only)
Some web servers are not compatible with the default settings in Dreamweaver. The best way to determine which settings to use is to check the documentation provided by your web hosting company, or contact them to inquire about these settings.

Alternatively, you can use a process of elimination to determine which settings are most compatible with your server. To do so, try the following:

1. Open your server settings in the Site Setup dialog box. (See the Dreamweaver documentation to step through the user interface. If you are using Dreamweaver CS4 or earlier, consult the Dreamweaver CS4 site setup documentation.)
2. On the Basics tab of the server's editing mode, expand the More Options section at the bottom.
3. Check or uncheck one option listed. For example, uncheck Use FTP Performance Optimization. NOTE: Use Proxy is a setting that is specific to your computer's network connection, and is not related to your web server. Only check Use Proxy if you normally need to use a proxy server to connect to the Internet, or to connect to certain types of network resources. Check with your network administrator or IT department if you are not sure if you need to use a proxy.
4. Try to upload or download the same files again.
5. Repeat these steps until you have resolved your issue, or until you have tried each combination of options.

Additional information
SFTP is also called FTP over SSH. FTPS is also called FTP over SSL/TLS with Implicit Encryption. FTPeS is also called FTP over SSL/TLS with Explicit Encryption.

Error message using Put or Check-in files: Cannot create directory...it already exists

Issue
It is not possible to transfer files that reside more than two directories deep from the Root folder. When attempting to do so, the following error message appears: "Cannot create directory example/subexample/subsubexample because it already exists."

Reason
The Web host is using WU-FTPD v2.6. Many users may have been using Dreamweaver without these errors, but may start getting these errors due to an incompatibility when Web hosts and ISPs upgrade to WU-FTPD v2.6. There may be other FTP server software packages that yield the same or similar error messages.

Solution
Open the Site FTP log and read the login information. In Windows, this is done by choosing FTP log from the Site menu in the site files window. On Macintosh, choose FTP log from the Site menu to access the login information. On many servers, including WU-FTPD, this log will identify which FTP server software is being used by the Web host or ISP. If it is WU-FTPD v2.6, Dreamweaver 1 and 2 cannot be used to transfer files more than two directories deep.
Workarounds:

- Use a directory structure that doesn’t have files more than two directories deep. For example, use: ROOT: Images/Subimages/phoo.gif In place of this structure: ROOT: Images/Subimages/Subsubimages/phoo.gif
- Use an external program to transfer files which are more than two directories deep.

Note: Upgrading to Dreamweaver 3.0 will alleviate this problem.

Error "Local root folder does not exist" | Dreamweaver CS5

Issue

When you start Dreamweaver CS5, you receive the following message:

"The local root folder, Site_Root_Folder, does not exist. Please select a new local root folder by clicking the Manage Sites button."

Solution

Locate and select the original local site root folder, or select a new local root folder.

1  Click the Manage Sites button in the dialog box. (If you have already closed this dialog, then choose Site > Manage Sites.)
2  Select your site in the list, and then click Edit.
3  Click the Browse For Folder icon to the right of the Local Site Folder setting.
4  Browse to the location of the original local site root folder, or browse to a new local root folder, and then click Choose or Select.
5  Click Save in the Site Setup dialog.
6  If you have additional sites, then repeat Steps 2 through 5 for each one that needs its local root folder path fixed.
7  Click Done in the Manage Sites dialog.

Additional information: This error occurs when Dreamweaver can’t locate your site root folder. There are several possible reasons this error can happen. For example, you moved the local root folder to a different location on your hard disk, or renamed the folder or one of its parent folders. On Mac OS, this error can also occur if you renamed your hard disk, or if you toggled FileVault on or off.

More Help topics

Manage and edit sites
Dreamweaver site settings
Simplified site setup in Dreamweaver CS5 (Video on Adobe TV)
Error "Help folder is missing" | Opening Help | Dreamweaver CS5.5

**Issue**
When you try to access Help from within Adobe Dreamweaver CS5.5, the Help doesn’t open and you receive the following error message:

“The help system cannot be launched because the help folder is missing. Please install the help folder or reinstall Dreamweaver.”

**Solution**

**Solution 1: Access the Help content online.**
Visit the following URL to access the Dreamweaver CS5.5 Help:

**Solution 2: Download a PDF of the Help content to view offline.**
1 Right-click (or Control-click on Mac OS) on the following link:
2 Choose the option to save a linked file. (Depending on which web browser you use, this option is called Save Link As, Download Linked File As, Save Target As, or something similar.)
3 Follow your web browser’s instructions to download the PDF file to a location of your choice on your hard drive.

**Additional information**
This issue is known to occur on Ukrainian and Hungarian localized versions of Dreamweaver.

**More Help topics**
Dreamweaver Help and Support

Error "Dynamically-related files could not be resolved" | Drupal 7 sites | Dreamweaver CS5

**Issue**
When you try to discover dynamically related files for a page that is part of a Drupal 7 site, no related files are found. The information bar displays the following error:

"Dynamically-related files could not be resolved because the site definition is not correct for this server."
**Solution**

Update to Drupal 7.2 or later.

Visit the Drupal website to obtain the latest version: http://drupal.org/project/drupal

**Additional information**

An issue existed in Drupal 7.0 and 7.1 that prevented Dreamweaver from accessing the root-level index.php file. Dreamweaver requires that file to discover dynamically related files.

For more information, see this page on the Drupal site http://drupal.org/node/711650

**More Help topics**

* Discover Dynamically-Related Files
* Setting up a local testing server in Dreamweaver CS5

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**Error calling getTables: an unidentified error has occurred**

**Issue**

When expanding the Tables tree in the Database Items section of UltraDev's advanced recordset dialog box, the error "Error calling getTables: an unidentified error has occurred." is generated.

Or, an "Unable to retrieve table from this connection, click on the 'Define...' button to test this connection." error is generated when using the simple recordset dialog when selecting a connection from the Connections pop up menu.

**Reason**

These errors occur even when the connection test within UltraDev's Modify Connection dialog box is successful. This is an OLEDB provider issue which is specific to OLEDB connections using Microsoft SQL Server version 6.5. This is not an issue when using other versions of Microsoft SQL Server, or when using ODBC connections with Microsoft SQL Server 6.5.

**Solution**

The work around is to use ODBC connections instead of OLEDB connections when connecting to a Microsoft SQL Server 6.5 database. See Using ADO Connections in UltraDev (TechNote 14577) for more information on connection strings within UltraDev.
Error "Android SDK failed to install" with Easy Install | Dreamweaver CS5.5

Issue
When you click Easy Install for the Android SDK in the Configuration Application Framework dialog box in Dreamweaver CS5.5, you receive the following error:
"The Android SDK failed to install. Please select another folder and try again."

Solutions

Solution 1: Install the 11.5.1 update for Dreamweaver CS5.5
Important: After installing this update, restart your computer.

To install the update automatically:
1 Open Dreamweaver CS5.5.
2 Choose Help > Updates.
3 Follow the on-screen instructions to check for, download, and install the 11.5.1 update.
4 After the update is installed, restart your computer.

To install the update manually:
Mac OS
1 Download the Dreamweaver 11.5.1 update:http://download.macromedia.com/pub/dreamweaver/updates/cs5/11_5_1/mac/AdobeDreamweaver-11.5-All-Update.dmg
2 If the AdobeDreamweaver-11.5-All-Update disk image automatically opens when you have finished downloading the file, then go to Step 3. Otherwise, double-click the file you downloaded to open the disk image.
3 Double-click the AdobeDreamweaver-11.5-All-Update folder to open it.
4 Double-click the AdobePatchInstaller application, and then follow the onscreen instructions.
5 After the update is installed, restart your computer.

Windows
1 Download the Dreamweaver 11.5.1 update:http://download.macromedia.com/pub/dreamweaver/updates/cs5/11_5_1/win/AdobeDreamweaver-11.5-All-Update.zip
2 Extract the contents of the ZIP file you downloaded. Note: ZIP files are compressed files which contain other files. On Windows 7 or Vista, extract the contents of the ZIP file by right-clicking it, choosing Extract All, clicking Extract, and then opening the new Camera_Raw_5_6_updater folder. On Windows XP, extract the contents of the ZIP file by right-clicking it, choosing Open With > Compressed (Zipped) Folders, and then dragging all files and folders to your Desktop.

Last updated 11/5/2015
Double-click the AdobePatchInstaller executable, and then follow the onscreen instructions.

After the update is installed, it is recommended to restart your computer.

After you update Dreamweaver, use Easy Install to install the Android SDK:

1. Open Dreamweaver.
2. Choose Site > Mobile Applications > Configure Application Framework.
3. Click Easy Install. Follow any remaining on-screen instructions to complete the installation of the Android SDK.

**Solution 2: Install the Android SDK manually**

**Note:** These instructions are meant to provide an overview of the minimum steps required to install and configure the Android SDK for use by PhoneGap in Dreamweaver. Consult the Android Developers documentation for the latest and most complete information: [http://developer.android.com/sdk/installing.html](http://developer.android.com/sdk/installing.html)

To install the Android SDK:

2. Do one of the following: **Mac OS users:** Extract the contents of the ZIP to the desired location (e.g. to /android-sdk). **Windows users:** If you downloaded the installer (.exe file), then double-click on it and follow the on-screen instructions to complete the installation. If you downloaded the ZIP file, then extract its contents to the desired location (e.g. to C:\android-sdk).
3. Open the Android SDK Manager. To do so, double-click on the `android` file -- or, on Windows, `android.bat` file -- in the ./tools folder of the Android SDK. (E.g. `/android-sdk/tools/android` or `C:\android-sdk\tools\android.bat`) A command line window will open, and then the Android SDK Manager application will open.
4. Update the Android SDK Tools to the latest revision.
5. Install the Android SDK Platform-tools.
6. Install one or more AVDs. (Android 2.2/API 8 recommended.)

After you install the Android SDK, enter the folder path to it in Dreamweaver:

1. Open Dreamweaver.
2. Choose Site > Mobile Applications > Configure Application Framework.
3. Enter the folder path, or browse to and select the folder, to which you installed the Android SDK.
4. Click Save.

**More Help topics**

- Dreamweaver Mobile Center
- Deploy web applications as native mobile applications

**Dreamweaver CS5 known issues and bugs**
Adobe Dreamweaver known issues and bugs
Welcome to Adobe Dreamweaver CS5. This document contains known issues and troubleshooting tips not covered in the Dreamweaver documentation.

See Adobe Support for late-breaking information and known issues for all Creative Suite 5 applications.

Subversion compatibility
Dreamweaver CS5 uses the Subversion 1.6.6 client library. Later major versions (for example, 1.7.x) of the Subversion client library are not backward-compatible after a working copy upgrade. Dreamweaver can't communicate with Subversion if you do the following:
You update a third-party client application (for example, TortoiseSVN) to work with a later version of Subversion.
You then upgrade the working copy or try to use a Dreamweaver site with a working copy created by the third-party client.

Updates to the Subversion server don’t affect this issue, as those updates are backward-compatible.

After upgrading to a third-party client application that uses a Subversion 1.7 or later working copy, check with Adobe for updates before using Subversion with Dreamweaver. For more information on this issue, see http://www.adobe.com/go/dw_svn_en.

GB18030 support for Windows XP
To support the display of all characters of the Chinese standard GB18030 on Windows XP systems, Adobe recommends the installation of the Microsoft GB18030 Support Package. This support package updates an XP system with, among other things, fonts, and input-method-editors (IMEs) to correctly support GB18030. The support package is available as a download from the Microsoft website. (#BG061690)

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Crash on Mac OS 10.9

Issue
Dreamweaver CS5 crashes when you try to start it on Mac OS X 10.9 (Mavericks).

Solution
1 Clear your Dreamweaver CS5 preferences by performing the following steps:
   Important: By deleting preferences, you lose all the custom (user-specified) settings in Preferences, such as custom snippets, extensions, and changes to keyboard shortcuts.
   a Open Finder and press Command + shift + G to open the Go To The Folder dialog box.
   b Type ~/Library and click Go.
      Note: If the Library folder is hidden, perform the steps outlined in this article to unhide the files.
   c Navigate to the Application Support/Adobe/ folder, and perform the following steps:
      • Locate the folder Dreamweaver CS5 and delete the folder.

Last updated 11/5/2015
• Locate the Preferences folder and delete the Adobe Dreamweaver CS5 Prefs file.

2 Launch Dreamweaver.

3 Do not expand the Adobe BrowserLab panel. Close the panel and then begin to use Dreamweaver. To close the panel, click the pop-out menu at the upper-right corner and click Close Tab Group.

   Note: Even to customize the workspace, ensure that you first close the Adobe BrowserLab panel and then begin to move and dock panels.

Additional information
Adobe BrowserLab on Dreamweaver CS5 is not supported on Mac OS 10.9.

Dreamweaver 8 for Windows loses FTP login settings

Issue
Some Windows users are reporting that their FTP usernames and passwords in their Dreamweaver site definitions are deleted when they close and re-open Dreamweaver 8 or when they reboot their machine. This issue does not occur in earlier versions of Dreamweaver. (Ref. 205051, 210466)

Reason
There are two known causes for this issue:
• The most common cause is that Internet Explorer 7 (IE 7) is installed on the same machine as Dreamweaver 8.
• A less likely cause is that the following registry key is missing or is empty:
  HKEY_CURRENT_USER\Software\Microsoft\Windows\CurrentVersion\Explorer\User Shell Folders\AppData

Solution
If you have Internet Explorer 7 installed
If you have Internet Explorer 7 installed, then installing the Dreamweaver 8.0.2 Updater should resolve this issue. Before installing the Dreamweaver 8.0.2 Updater, it is recommended to check the Dreamweaver 8 Emerging Issues TechNote for changes that may affect your workflow, particularly if you create server-side pages (ASP, PHP, ColdFusion, etc.) or insert Flash content.

   Note: After you install the Dreamweaver 8.0.2 Updater, verify that the updater successfully installed. Some users think they have installed 8.0.2, when in fact the updater installation didn’t take. In Dreamweaver, go to Help > About Dreamweaver > and click the scrolling text to reveal the version number. It should say Dreamweaver 8.0.2. If it still says Dreamweaver 8.0 or 8.0.1, please see Can’t install Dreamweaver 8 updaters for Windows after canceling updater installer (TechNote 785362aa).

   Note: Internet Explorer 7 was released after Dreamweaver 8 and therefore was not tested with Dreamweaver 8 and earlier.

If you do not have Internet Explorer 7 installed or if the Dreamweaver 8.0.2 Updater doesn’t solve the problem
If you didn’t have Internet Explorer 7 at the time this problem occurred, then install the Dreamweaver 8.0.2 Updater as described above, and then perform the following steps if you are comfortable editing the Windows Registry.
Warning: Editing the Windows Registry incorrectly can cause serious problems that may require reinstalling your operating system. Adobe does not guarantee that problems caused by editing the registry incorrectly can be resolved. Edit the registry at your own risk.

1. Launch the Registry Editor by clicking the Start button, choose Run, then type "regedit". In the Registry Editor, navigate to this folder: HKEY_CURRENT_USER\Software\Microsoft\Windows\CurrentVersion\Explorer\User Shell Folders\.

2. See if there is a key called AppData, as shown in the screen shot below:

3. Backup the Users Shell Folders registry branch as follows:
   a. Right-click the Users Shell Folders folder and select "Export".
   b. In the "Export range" section, choose "Selected branch".
   c. Save the .reg file to the desktop.
   d. If problems occur after editing the registry, double-clicking the .reg file will re-install that registry branch.

4. If the AppData key is missing, then perform the following steps. If the AppData key exists, then skip to Step 5.
   a. On the right side of the Registry Editor explorer pane, right-click in a blank area anywhere under the last key in the list. You should get a context menu that says "New" with a flyout menu.
   b. In the flyout menu, select "Expandable String Value" and name the new key AppData.

5. Right-click the new AppData key (or the existing one if it was already there), select Modify, and enter the following in the Value Data field: %USERPROFILE%\Application Data. If the values for the other keys in your User Shell Folders directory don’t start with %USERPROFILE%, then use the value that your other keys use. For example, if your Local Settings key has a value of u:\Local Settings, then try using u:\Application Data.

6. Open Dreamweaver, re-enter the FTP login information for one of your sites, and see if the FTP login is now saved when you close and re-open Dreamweaver.

If the solutions above don’t solve the problem, then please contact Adobe Technical Support or submit a bug report and specify that you are experiencing the issue described in TechNote 3491671c.

Different redirect pages for each user level
(Dreamweaver Developer Toolbox)

Issue
When trying to access a page that is protected by the Restrict Access To Page server behavior for a particular level, I get redirected to the default login successful page, instead of the page I was trying to access. I thought that the page the user tried to access will be passed to the login page as an URL parameter.
Reason

In Adobe Dreamweaver Developer Toolbox, each user level has its own redirect pages defined in the Developer Toolbox Control Panel: a redirect page when the login is successful and one for failure. When a page that has the Restrict Access to Page server behavior applied for a certain user level is accessed by a user with a different access level, it will be taken to the login page, and if he logs in correctly, he will be redirected to its default login successful page. If the user has the correct access level, he will be redirected to the desired page.

Solution

Define the desired pages in the Developer Toolbox Control Panel for each user level used in the database. Also, when applying the Restrict Access to Page server behavior, specify the exact level that is allowed access. All other users that do not have the correct level, will not be able to access it, even if they log in correctly. Also, concerning the matter of the page on which access was attempted at first, it is not passed as an URL parameter, but as a session variable. After login, the redirect is done automatically to the desired page, if all data match (username, password and access level).

Deprecated features in Dreamweaver

Dreamweaver - Deprecated Features

There are many features in Dreamweaver that require significant resources to maintain release to release, but aren’t being used with significant frequency. Correspondingly, we’ve recently made some difficult decisions as a tradeoff between continuing to support infrequently used features vs. developing new features to both streamline key web design and development workflows and support newer technologies and development models.

This document serves as an archive of links to a list of deprecated features in Dreamweaver. The deprecated features are listed at the bottom of the Help system’s “What’s New” section.

Dreamweaver CS4 deprecated features

Dreamweaver CS5 deprecated features

Although we understand that deprecating features impacts those of you who rely on them, we want to be as clear as possible as to their status so that you can plan for alternate workflows and development approaches within Dreamweaver.

- The Adobe Dreamweaver Team

The Date Picker calendar window does not show up (Dreamweaver Developer Toolbox)

Issue

After enhancing a standard text field with the Date Picker widget, when I press the button in the browser the calendar window does not show up. On a simple page containing only the enhanced text field it works.
Reason
This happens because elements on the page containing the Date Picker enhanced text field use z-index as method of establishing element depth. The calendar window which is displayed when the button is pressed does not use z-index and therefore is not visible (it is positioned below the other page elements).

Solution
In order to display the Date Picker interface, you have two options:

1. Remove the z-index options in the page.
2. Set the z-index value for the layer containing the Date Picker to 0.

Customizing HTML code in Dreamweaver

The SourceFormat.txt file in Dreamweavers Configuration folder can be used to customize some of the HTML formatting created by Dreamweaver. This changes how the HTML appears in the HTML Source window.

Customizing the HTML code is done by one of two methods: 1) entering new information in the HTML Format dialog box in Dreamweaver, which updates the SourceFormat.txt file or 2) editing the SourceFormat.txt file itself.

Method one: entering new information in the HTML Format dialog box To enter new information in the HTML Format dialog box, open Dreamweaver and choose Edit > Preferences > HTML Format. The HTML formatting items listed in the HTML Format dialog box are those items that can be changed in Dreamweaver.

The settings in the above HTML Format dialog box apply to the following section of the SourceFormat.txt file:

```xml
<!-- options
    INDENTION : indentation options
        ENABLE - allows indentation
        INDENT - columns per indentation
        TABS - columns per tab character
        USE - TABS or SPACES for indentation
        ACTIVE - active indentation groups (IGROUP)
    LINES : end-of-line options
        AUTOWRAP - enable automatic line wrapping
        BREAK - CRLF, CR, LF
        COLUMN - auto wrap lines after column
    OMIT : element omission options
```
OPTIONS - options

ELEMENT : element options

CASE - "UPPER" or "lower" case

ALWAYS - always use preferred element case (instead of original case)

ATTRIBUTE : attribute options

CASE - "UPPER" or "lower" case

ALWAYS - always use preferred element case (instead of original case)

--><? options><? indention enable indent="2" tabs="4" use="spaces" active="1,2,3"?>

The SourceFormat.txt settings define the following HTML:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Indentation defines the setting for indent and tab sizes and whether to use spaces or tabs or these parameters.</td>
</tr>
<tr>
<td></td>
<td>Lines defines the autowrap, column length and break style.</td>
</tr>
<tr>
<td></td>
<td>Omit has been reserved for future use.</td>
</tr>
<tr>
<td></td>
<td>Element defines upper or lower case for the Element and &quot;always&quot; refers to when to use the custom case setting.</td>
</tr>
<tr>
<td></td>
<td>Attribute defines upper or lower case for the Attribute and &quot;always&quot; refers to when to use the custom case setting.</td>
</tr>
</tbody>
</table>

Method two: editing the SourceFormat.txt file
The SourceFormat.txt file is found in the Configuration folder inside the Dreamweaver 3 program folder.

The following are some important considerations before editing the SourceFormat.txt file:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Dreamweaver reads this document as it opens and updates it upon closing. Therefore, it is vital that you have the program closed before you do any editing of the SourceFormat.txt.</td>
</tr>
<tr>
<td></td>
<td>If you do not see the changes reflected in the code, click Commands&gt;Apply Source Formatting.</td>
</tr>
<tr>
<td></td>
<td>It is a good idea to save a copy of the file before you edit it.</td>
</tr>
</tbody>
</table>

Understanding the Elements section of the SourceFormat.txt file
When editing the SourceFormat.txt file, it is important to understand that the Elements section is where the heart of formatting takes place.
The key to understanding the formatting is in the line breaks line:

```html
: BREAK = "before, inside start, inside end, after"
```

The line breaks defines where a break will be placed in relationship to a tag.

When the Address line is edited to read `<address break="1,0,0,1">`, there will be one break before the opening address tag, no break inside of the address tag before the value, no break inside of the address tag after the value, and one break after the closing address tag.

In the HTML Source window, it will look like this:

```html
<P>Previous sentence.</P><ADDRESS>Joe Macromedia</ADDRESS><P>Next sentence.</P>
```

In the Document window, it will look like this:

Previous sentence.

Joe Macromedia

Next sentence.

When the Address line is edited to read `<Address break="1,1,1,1">`, there will be one break between the opening address tag and the value and one break between the the value and the ending address tag.

In the HTML Source window, it will look like this:

```html
<P>Previous sentence.</P><ADDRESS>Joe Macromedia</ADDRESS><P>Next sentence.</P>
```

Since altering the HTML source formatting only affects the HTML source code, the text in the Document window will appear the same as it did in the previous example.

Note: Remember to select Commands > Apply Source Formatting when you reopen Dreamweaver!

If we want to put a space between the surrounding tags and indent the value, the line will read:`<Address break="2,1,1,2" indent>`

In the HTML Source window, it will look like this:

```html
<P>Previous sentence.</P><ADDRESS>
Joe Macromedia</ADDRESS>

Note: The value of this indent is set in the Option indentation line and can be modified from the Preferences menu.
Understanding the IGROUPS section of the SourceFormat.txt file: The IGROUP parameter is for enabling groups of tags to be defined by the Options settings. By default, IGROUP 1 groups Table rows and columns and IGROUP 2 groups Frames and Frameset tags.

To enable an IGROUP, you would simply put its number in the "active=" parameter of the Indentation Option. (Notice that checking 'Table Rows and Columns' and 'Frames and Framesets' in the Preferences will add '1' and '2' respectively to the "active=" parameter.)

You can easily create your own IGROUP. At the end of any tag definition, enter "indent" (this is necessary to enable the IGROUP settings) and then 'IGROUP= #' (1-8). Then put that number in the "active=" parameter in the Options settings.

To put the Address tag into its own IGROUP, the line would look like this:

```html
<Address break="2,1,1,2 indent igroup="3">
```

In the Options indentation line, it would read 'active="1,2,3"'

Note: In order for the IGROUP to be active, the second break number, the "inside start" number, must be greater than '0'. IGROUPs will only indent if the value has its own line.

Additional information: For more information, read Editing the HTML source formatting profile in the Dreamweaver Help Pages.

Create client-side dynamic dependent list boxes

Introduction

Client-side dynamic dependent list boxes allow a "child" list box to refresh when a selection is made in a "parent" list box, without having to return to the server. Most dynamic dependent list box models return to the server to requery the dependent list box's recordset. The model described in this TechNote passes dependent list box data to the browser in an array. It uses JavaScript to extract the appropriate values from the array and refresh the "child" list box in the client's browser.

The advantage to this approach is immediate page response; the user does not have to wait for the new page to be delivered from the remote server. The disadvantage is all the data for the dynamic dependent list box is sent to the client as text, thus increasing the size of the requested page. An evaluation must be made whether the increased page size warrants saving return trips to the server. If the amount of data required for the dynamic dependent list box is not significant, page size remains relatively small.

Multiple dynamic dependent list boxes can be added to a page. The extra steps to do this are documented at the end of this TechNote.

The model described here has a "parent" list box created normally in UltraDev. It can be either dynamic or static. The model also has a "child" dynamic dependent list box created in UltraDev as a normal List/Menu object. The "child" dynamic dependent list box is made dynamic on the client side with the addition of the code presented here.

Building the page

1 Add the "parent" list box to the page. Add either hard coded or dynamic Item Labels and Values to it.
2 Add the “child” list box to the page. Do not add any Item Labels or Values to it.

3 Create a recordset for the child list box, which must include fields for its Item Labels, Values, and the relationship to the parent list box as explained in Relating the list boxes.

4 Copy the appropriate VBScript or JavaScript code and paste into the page's HTML code window just above the closing head tag.

5 Change the object names in the pasted code as explained in Object names.

6 Add the Call JavaScript behavior(s) as explained in Final changes.

7 Apply the code to view dynamic listboxes in Netscape 4 as explained in Netscape 4 Modification.

8 If errors occur when viewing the page, or the dependent list box does not function correctly, check Troubleshooting.

9 To add more than one dynamic dependent list box to a page, follow the instructions in Multiple dynamic dependent list boxes on one page.

Relating the list boxes

When defining the relationship between the parent and child list boxes, two rules apply.

• The Value of the parent list box is used to filter the data used to populate the child list box.

• A field in the child list box’s recordset must correspond to the Value in the parent list box (the “relation”).

The following example shows a parent list box populated with two Item Labels; Colors and Shapes; with their corresponding values. The child list box is populated in the client browser from a recordset with three fields. The Relation field identifies the relationship with the Value of the parent list box. The Item Label field will be displayed in the child list box. The Value field is returned to the server corresponding to the item label selected by the user.

<table>
<thead>
<tr>
<th>Parent list box</th>
<th>Child list box</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Item Label</strong></td>
<td><strong>Value</strong></td>
</tr>
<tr>
<td><strong>Relation</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Item Label</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Value</strong></td>
<td></td>
</tr>
<tr>
<td>Colors</td>
<td>ColorCode</td>
</tr>
<tr>
<td>ColorCode</td>
<td></td>
</tr>
<tr>
<td>Blue</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td></td>
</tr>
<tr>
<td>ColorCode</td>
<td></td>
</tr>
<tr>
<td>Red</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td></td>
</tr>
<tr>
<td>ColorCode</td>
<td></td>
</tr>
<tr>
<td>Green</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td></td>
</tr>
<tr>
<td>ColorCode</td>
<td>ShapeCode</td>
</tr>
<tr>
<td>-----------</td>
<td>-----------</td>
</tr>
<tr>
<td>Yellow</td>
<td>Square</td>
</tr>
<tr>
<td>A</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ColorCode</th>
<th>ShapeCode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Circle</td>
<td>B</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ColorCode</th>
<th>ShapeCode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Triangle</td>
<td>C</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Parent list box</th>
<th>Child list box</th>
</tr>
</thead>
<tbody>
<tr>
<td>Colors Shapes</td>
<td>Blue Red Green Yellow</td>
</tr>
</tbody>
</table>

**Object names**

The code provided in this TechNote uses the following object names which must be renamed to the corresponding object names from your page.

<table>
<thead>
<tr>
<th>selList1</th>
<th>Name of the parent list box, defined in UltraDev.</th>
</tr>
</thead>
<tbody>
<tr>
<td>form1</td>
<td>Form name containing the selList1 object.</td>
</tr>
<tr>
<td>selList2</td>
<td>Name of the child list box populated by this code on the client side after making a selection in selList1.</td>
</tr>
<tr>
<td>form2</td>
<td>Form name containing the selList2 object (usually the same form selList1 uses).</td>
</tr>
<tr>
<td>rsList2</td>
<td>Recordset used to populate the child list box, selList2, from an array on the client side.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>&quot;Relation&quot;</th>
<th>Field name from rsList2 used to define the relationship with selList1.</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;Label&quot;</td>
<td>Field name from rsList2 used to fill the Item Label column of selList2.</td>
</tr>
<tr>
<td>&quot;Value&quot;</td>
<td>Field name from rsList2 used to fill the Value column of selList2.</td>
</tr>
</tbody>
</table>

**Note:** By naming your objects with the above names, only "Relation", "Label", and "Value" (and possibly form2) need to be changed in the provided code.
**Client-side dynamic dependent list box code** This code creates the array for the client side from the recordset rsList2. It also includes the functions called when the first list box is changed. setDynaList() controls the functions. clearDynaList() clears existing elements from selList2. populateDynaList() adds elements to selList2 based on the value selected in selList1.

The client-side dynamic dependent list box code is available for VBScript (this code) or JavaScript server-side scripting languages in ASP pages.

**Code insertion location**

Insert the code provided in the head section of the page, right above the closing head tag. Make sure the first two lines and last two lines are not contained within any other open and closed script tags, or a nesting error will occur.

Replace the eight object names in red with your object names. Make sure to leave the quotation marks in the code.

```html
<!-- Dynamic Dependent List box Code for *** VBScript *** Server Model //--> script
"--
var arrDynaList = new Array(); var arrDL1 = new Array(); arrDL1[1] = "selList1"; // Name of parent list box arrDL1[2] = "form1"; // Name of form containing parent list box arrDL1[3] = "selList2"; // Name of child list box arrDL1[4] = "form2"; // Name of form containing child list box arrDL1[5] = arrDynaList;<% Dim txtDynaListRelation, txtDynaListLabel, txtDynaListValue, oDynaListRS txtDynaListRelation = "Relation" ' Name of recordset field relating to parent txtDynaListLabel = "Label" ' Name of recordset field for child Item Label txtDynaListValue = "Value" ' Name of recordset field for child Value Set oDynaListRS = rsList2 ' Name of child list box recordset Dim varDynaListRelation, varDynaListLabel, varDynaListValue, oDynaListRS varDynaListRelation = "Relation" ' Name of recordset field relating to parent varDynaListLabel = "Label" ' Name of recordset field for child Item Label varDynaListValue = "Value" ' Name of recordset field for child Value Set oDynaListRS = rsList2 ' Name of child list box recordset Dim varDynaList = -1 Dim varMaxWidth varMaxWidth = "1" Dim varCheckGroup varCheckGroup = oDynaListRS.Fields.Item(txtDynaListRelation).Value Dim varCheckLength varCheckLength = 0 Dim varMaxLength varMaxLength = 0 While (NOT oDynaListRS.EOF) If (varCheckGroup <> oDynaListRS.Fields.Item(txtDynaListRelation).Value) Then If (varCheckLength > varMaxLength) Then varMaxLength = varCheckLength End If varCheckLength = 0 End If %>
arrDynaList[<%=(varDynaList+1)%>] = "<%=(oDynaListRS.Fields.Item(txtDynaListRelation).Value)%>"
arrDynaList[<%=(varDynaList+2)%>] = "<%=(oDynaListRS.Fields.Item(txtDynaListLabel).Value)%>"
arrDynaList[<%=(varDynaList+3)%>] = "<%=(oDynaListRS.Fields.Item(txtDynaListValue).Value)%>"
If (len(oDynaListRS.Fields.Item(txtDynaListLabel).Value) > len(varMaxWidth)) Then varMaxWidth = oDynaListRS.Fields.Item(txtDynaListLabel).Value End If varMaxLength = varCheckLength + 1 varDynaList = varDynaList + 3 oDynaListRS.MoveNext() Wend If (varCheckLength > varMaxLength) Then varMaxLength = varCheckLength End If %> //--> script
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**Client-side dynamic dependent list box code - JavaScript**
Client-side dynamic dependent list box code This code creates the array for the client side from the recordset rsList2. It also includes the functions called when the first list box is changed. setDynalist() controls the functions. clearDynalist() clears existing elements from selList2. populateDynalist() adds elements to selList2 based on the value selected in selList1.

The client-side dynamic dependent list box code is available for VBScript or JavaScript (this code) server-side scripting languages in ASP pages.

Code insertion location

Insert the code provided in the head section of the page, right above the closing head tag. Make sure the first two lines and last two lines are not contained within any other open and closed script tags, or a nesting error will occur.

Replace the eight object names in red with your object names. Make sure to leave the quotation marks in the code.

<!-- Dynamic Dependent List box Code for *** JavaScript *** Server Model -->
<script type="text/javascript">var arrDynaList = new Array(); var arrDL1 = new Array(); arrDL1[1] = "selList1"; // Name of parent list box arrDL1[2] = "form1"; // Name of form containing parent list box arrDL1[3] = "selList2"; // Name of child list box arrDL1[4] = "form2"; // Name of form containing child list box arrDL1[5] = arrDynalist; var txtDynaListRelation, txtDynaListLabel, txtDynaListValue, oDynaListRS; txtDynaListRelation = "Relation" // Name of recordset field relating to parent txtDynaListLabel = "Label" // Name of recordset field for child Item Label txtDynaListValue = "Value" // Name of recordset field for child Value oDynaListRS = rsList2 // Name of child list box recordset var varDynaList = -1; var varMaxWidth = "1"; var varCheckGroup = oDynaListRS.Fields.Item(txtDynaListRelation).Value; var varCheckLength = 0; var varMaxLength = 0; while (!oDynaListRS.EOF){ if (varCheckGroup != oDynaListRS.Fields.Item(txtDynaListRelation).Value){ varVarCheckLength = Math.max(varCheckLength, varMaxLength) varVarCheckLength = 0 } arrDynaList[(varDynaList + 1)] = "\" + oDynaListRS.Fields.Item(txtDynaListRelation).Value + "\"; arrDynaList[(varDynaList + 2)] = "\" + oDynaListRS.Fields.Item(txtDynaListLabel).Value + "\"; arrDynaList[(varDynaList + 3)] = "\" + oDynaListRS.Fields.Item(txtDynaListValue).Value + "\"; } if (oDynaListRS.Fields.Item(txtDynaListRelation).Value.length > varVarCheckLength) { varVarCheckLength = varVarCheckLength + 1; varVarCheckLength = varVarCheckLength + 1; varVarCheckLength = varVarCheckLength + 1; oDynaListRS.MoveNext(); } varVarMaxLength = Math.max(varVarCheckLength, varVarMaxLength) }

<!-- End of object/array definitions, beginning of generic functions --><script type="text/javascript">function setDynalist(arrDL){ var oList1 = document.forms[arrDL[1]].elements[arrDL[2]]; var oList2 = document.forms[arrDL[4]].elements[arrDL[3]]; var arrList = arrDL[5]; clearDynalist(oList2); if (oList1.selectedIndex = -1){ oList1.selectedIndex = 0; } populateDynalist(oList1, oList1[oList1.selectedIndex].value, arrList); return true; } function clearDynalist(oList){ for (var i = 0; i < oList.options.length; i++) { oList.options[i] = null; } oList.selectedIndex = -1; } function populateDynalist(oList, nIndex, aArray){ for (var i = 0; i < aArray.length; i++) { if (aArray[i] == nIndex){ oList.options[(oList.options.length + i) + 1].innerHTML = new Option(aArray[i + 2], "none available") } if (oList.options.length == 0){ oList.options[0] = new Option("[none available]",0); } oList.selectedIndex = 0; } //--> </script>
After inserting the code into your page and renaming the objects to your object names, only one or two more changes are needed.

1. Select the selList1 list box object. From the Behaviors panel, add the Call JavaScript behavior. Enter `setDynaList(arrDL1)` (capitalization counts!) in the Call JavaScript dialog box. Make sure the action is added to the onChange event for the list box. This causes the child list box contents to update when a change is made in the parent list box.

2. Select the body tag in the lower left border of the page. From the Behavior inspector, add the Call JavaScript behavior. Enter `setDynaList(arrDL1)` (capitalization counts!) in the Call JavaScript dialog box. Make sure the action is added to the onLoad event. This step is optional. It will initialize selList2 when the page loads on the basis of the default value for selList1.

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Netscape 4 Modification

An extra modification is needed for Netscape 4 browsers to properly view the dynamic listbox. If the dynamically populated listbox does not have any initial values, Netscape 4 will not resize the listbox to accommodate the dynamically populated contents. The listbox is essentially unusable. To remedy the situation, this modification will initially populate the listbox with the widest item label and the largest number of item labels from your child listbox recordset groups. As long as you call the `setDynaList` function from the onLoad event, these initial values will not be displayed.

Note: The "largest number of item labels" means the number of items in the largest Relation group. In the above color/shape example, this value is 4, because there are four ColorCodes. To insure the correct maximum is calculated, the recordset must be sorted by Relation (you can add secondary sorts as well, for example by Label).

In the source code, the HTML for the child listbox will appear as follows (with your name if you used a different name):

```html
<select name="selList2">
</select>
```

Replace the code for the child listbox with the following if you are using the VBScript server model:

```html
<select name="selList2"><% Dim varLoopCounter For varLoopCounter = 1 To varMaxLength %><option value = "<%=varMaxWidth%>"><%=varMaxWidth%></option><% Next %></select>
```

Replace the code for the child listbox with the following if you are using the JavaScript server model:

```html
<select name="selList2"><% for (varLoopCounter = 1; varLoopCounter <= varMaxLength; varLoopCounter++) %><option value = "<%=varMaxWidth%>"><%=varMaxWidth%></option><% } %></select>
```

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Troubleshooting

- Verify the object names have been changed correctly as explained in Object names. This is the most common problem encountered.
- Verify the "relation" field in the child list box recordset corresponds to the parent list box's Value as explained in Relating the list boxes.
- Verify the correct code has been inserted for your server-side scripting language, VBScript or JavaScript.
- Try rebuilding the page from scratch, or building a simple test page.

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Multiple dynamic dependent list boxes on one page
The provided code can easily be enhanced to accommodate more than one dynamic dependent list box on a page. The functions are generic, so no modifications are needed for the functions section of code. Follow these steps to add another dynamic dependent list box.

1. Copy the top half of the code down to the following line: <!-- End of object/array definitions, beginning of generic functions -->

2. Paste the code segment into a text editor to perform the following modifications.

3. In the same manner as explained above for the first set of list boxes, rename the objects in the code to correspond to your object names.

4. Rename the following objects. As long as they do not conflict with other object names in the page, and changes are made consistently to all references in the code, the new names are not so important. Use a Find/Replace function to ensure all instances are changed correctly.

<table>
<thead>
<tr>
<th>Original Name</th>
<th>New Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>arrDynaList</td>
<td>arrDynaList2</td>
</tr>
<tr>
<td>arrDL1</td>
<td>arrDL2</td>
</tr>
<tr>
<td>txtDynaListRelation</td>
<td>txtDynaListRelation2</td>
</tr>
<tr>
<td>txtDynaListLabel</td>
<td>txtDynaListLabel2</td>
</tr>
<tr>
<td>txtDynaListValue</td>
<td>txtDynaListValue2</td>
</tr>
<tr>
<td>oDynaListRS</td>
<td>oDynaListRS2</td>
</tr>
<tr>
<td>varDynaList</td>
<td>varDynaList2</td>
</tr>
</tbody>
</table>

Note: For a third pair of dynamic dependent list boxes, use names such as "arrDynaList3", and so forth and so on.

5. Add new Call JavaScript behaviors to the new parent list box's onChange event and to the body's onLoad event. This time, use the new array name as the parameter in the function call. For example, setDynaList(arrDL2) .

You may also want to add setDynaList(arrDL2) to the onChange event of another list box, if you now have a grandparent/parent/child relationship.

6. Check the source code of any multiple onLoad and onChange JavaScript calls. Starting with the top level list box and working down, make sure the functions execute in the proper order.<select onChange="setDynaList(arrDL1);setDynaList(arrDL2)" name="selList1">

---

**Crash | Play SWF file in Design View | Dreamweaver CS5.5 | Mac OS**

**Issue**

When you play a SWF file in the Design View of Adobe Dreamweaver CS5.5 on Mac OS, the application hangs and then crashes.
Solution

Play the SWF file in Live View or in a web browser.

Additional information

For more information about previewing content, see Previewing pages in Dreamweaver or Previewing pages in browsers in Dreamweaver Help.

Crash in Live View | Dreamweaver CS5.5, CS5 | Mac OS

Issue

When you enable Live View in Dreamweaver CS5 or CS5.5, the application hangs for a short period and then unexpectedly quits.

Solutions

Solution 1: Disable the RocketEngine plug-in.
The RocketEngine plug-in is included with HP Photo Creations. To disable this plug-in:

1. In the Finder, navigate to /Users/Your User Name/Library/Internet Plug-Ins
2. Move or delete the RocketEngine.plugin alias file.
3. Restart Dreamweaver for the change to take effect.

Solution 2: Troubleshoot other Internet plug-ins
Other plug-ins that have been installed for your web browser may be causing the issue. To determine which plug-in is causing the issue, use a method similar to the following:

1. Quit Dreamweaver, as well as any web browsers you may have open.
2. Create a new folder on your Desktop called Disabled Plug-ins.
3. Move all files from both of the following folders to the new folder you created on your Desktop:/Users/Your User Name/Library/Internet Plug-Ins/Library/Internet Plug-Ins
4. Launch Dreamweaver and then attempt to preview your content in Live View.
5. Do one of the following:
   • If the problem recurs, then Internet plug-ins are not the cause of your issue. Quit Dreamweaver and move the files back to their original locations.
   • If the problem does not recur, then one or more of the plug-ins you removed is causing the issue. Proceed to Step 6.
6. Quit Dreamweaver.
7. Move one plug-in file from Disabled Plug-ins back to its original location.
8. Restart Dreamweaver and try to preview your content in Live View.

9. Do one of the following:
   • If the problem recurs, then repeat Steps 6 through 9.
   • If the problem does not recur, then the plug-in file you most recently moved is causing the issue. Remove this plug-in file and then contact its manufacturer to check for updates and other assistance. Move any remaining plug-ins in Disabled Plug-ins back to their original locations.

Additional information
The HP Photo Creations program installs browser plug-ins and enables them by creating an alias to them in your User Library. A problem with the alias for the RocketEngine.plugin file causes Dreamweaver to crash.

Contact HP for additional information about HP Photo Creations.

Configuring WebDAV in IIS for use with Dreamweaver

Original doc (PDF)

There are different ways to set up Web-based Distributed Authoring and Versioning (WebDAV) for sharing files over the Internet. This TechNote describes one method that allows a website authoring team to modify live files on an IIS-hosted website using WebDAV in Dreamweaver. To achieve this functionality, this method uses duplicate websites running on different ports in Microsoft's Internet Information Services (IIS) server, both pointing to the same set of files on the web server.

Prerequisites:
In order to get the most out of this TechNote, developers must have an understanding of IIS, and must know how to define a folder as a website in IIS. We recommend the IIS help files. This setup applies to IIS version 5 or higher, which includes support for WebDAV.

Why configure duplicate websites running on different ports?
If you follow the steps in the IIS help documentation for "Creating a Publishing Directory" using WebDAV, you will create a physical directory on the server, link that physical directory to an IIS virtual directory, and grant limited access permissions (Read, Write, and Browsing) for the virtual directory. The IIS help documents also state that the WebDAV directories should have anonymous access turned off. The problem here is that only the authoring team (assuming they have the necessary Windows permissions) will be able to view the website. In other words, the Internet public will not be able to view the website, since anonymous access is turned off. A server administrator could transfer the files from the "locked down" WebDAV directory to an "open" public website directory, but that would introduce an additional administrative step into the website publishing process. Creating duplicate IIS websites running on different ports makes web publishing a one-step process in Dreamweaver.

Defining and configuring two IIS website instances

For the configuration method explained in this TechNote, it is necessary to define two separate websites in IIS pointing to the same folder on the server (in this example, c:\inetpub\wwwroot). One website will handle normal Internet traffic (read-only), and the other website will be dedicated to handling WebDAV requests (read, write, file management, file locking, etc.).

Note: The instructions for configuring the websites in IIS are provided as a courtesy to customers, but Macromedia does not accept responsibility for ensuring such configurations function as expected. This is one of many possible configurations, and customers are encouraged to use any other configuration that works for them.

Website 1: Setting up a website for normal browser (HTTP) requests.

1. Define a new website in IIS which uses port 80.
2. Use restricted permissions for the Home Directory. For example, allow "Read" access and set "Execute Permissions" to "Scripts Only".

3. Allow Anonymous access. Allowing Integrated Windows authentication is optional. See the IIS help files for more information on Integrated Windows authentication.

Website 2: Setting up a second IIS website devoted to handling WebDAV requests.

1. Define a second site in IIS, pointing to the same folder but using a port number other than 80. In this example, port 81 is used.

2. Allow most or all permissions for the Home Directory and set "Execute Permissions" to "Scripts only".

3. Disable the ASP script server, the ColdFusion script server or other script server you may be using. You do this by clicking the "Configuration..." button in the screenshot above and removing the appropriate DLL. This will prevent IIS from sending the server-side script to the application server for processing. Someone editing a ColdFusion page would want to see the pre-processed ColdFusion code, not the resultant post-processed HTML code.

4. Because the WebDAV site is much more permissive, do not allow Anonymous access. Use Basic authentication.

Note: Basic authentication sends passwords over the network in an unencrypted form, however the Basic authentication checkbox must be checked in order for WebDAV to work in Dreamweaver. Microsoft Internet Explorer (version 2.0 and later) is the only WebDAV client that supports Integrated Windows authentication (user names and passwords are hashed before being sent across the network). WebDAV in Dreamweaver will continue to work if you check the "Integrated Windows authentication" checkbox in addition to Basic authentication. This setup would allow Dreamweaver connections to use Basic authentication and Internet Explorer connections to use Integrated Windows authentication. Microsoft recommends turning on Basic authentication only if you encrypt passwords through Secure Sockets Layer (SSL). Dreamweaver 8 now supports WebDAV over SSL.

Define the site in Dreamweaver

1. In Dreamweaver, open the Site Definition dialog box and select the Remote Info category. Set the Access drop-down menu to WebDAV. In the WebDAV Connection dialog box, append port 81 to the server name in the URL. Enter the username and password that allows you to log into the WebDAV site using IIS Basic authentication.

2. If you are using a testing server for this Dreamweaver site, set the Access for the testing server to WebDAV and fill out the WebDAV Connection dialog box the same as above. Important: Note that the last field of the Testing Server dialog box, URL Prefix, should be set to the regular URL (do not add port 81).

Note: WebDAV is only available as a Testing Server Access choice if the Remote Info category uses WebDAV as the access choice.

Note: Configuring an Apache web server site to handle both browser traffic and WebDAV requests also requires a setup procedure which is a bit more painstaking. For more information about this Apache-specific process, please review mod_dav Installation and Configuration at www.webdav.org.

Watch the demonstration below of the steps to configure WebDAV in IIS for use with Dreamweaver.

Additional Information

For more information on IIS and WebDAV, please refer to:

* IIS help documentation. If IIS is installed on your machine, you can access the help files at: http://localhost/iisHelp. * WWW authentication methods with Microsoft Internet Information Server (TechNote 19078) * www.webdav.org * Troubleshooting WebDAV Connections (TechNote 15167) * Check In/Check Out may not work properly on WebDAV (TechNote 15537)
Configure Subversion with SSH | Dreamweaver CS4, CS5, CS5.5, CS6

Configure password-less SSH access

Before you configure Subversion or Dreamweaver for SVN+SSH, create an RSA key pair and configure the public key on the server. This public/private key pair is used to authenticate with the server, instead of storing and passing your password in plain text. (It is possible to configure SSH without using key pairs; however, Adobe doesn't recommend doing so because of the lack of security.)

To configure the RSA keys, create the private/public RSA key pair on the client computer. Put the public key on the server, and then authorize the key on the server. Adobe also recommends testing the SSH connection afterward to verify that it is configured correctly.

**Note:** Access to the client computer (that is, the one from which you connect) is required to complete these steps. These steps also require access to the server (for example, directly or via SSH/FTP). On Windows, you need access to an SSH client (for example, TortoiseSVN) and an RSA key generator application (for example PuTTYgen). Mac OS comes with an SSH client and a key generator.

**Create RSA keys on Mac OS**

Complete these steps on the client computer:

1. Open a Terminal window.
2. Input the following command and then press Enter: `ssh-keygen -t rsa`
3. When prompted to save the key, press Enter to select the default location.
4. (Optional) Type a passphrase for the key, then press Return/Enter. If you typed a passphrase, then type it again to confirm and press Return/Enter.
5. A confirmation message appears showing that the private and public keys were saved, including their save location and names.
6. To copy the public key to the server, input a command like the following, substituting the appropriate `AccountName` and `ServerName`: `scp .ssh/id_rsa.pub AccountName@ServerName:~/temp_rsa.pub`
7. Connect to the server via SSH. Input a command like the following, substituting the appropriate `AccountName` and `ServerName`: `ssh -l AccountName@ServerName`
8. Type your password when prompted to log in.*Note:* If you can log in without being prompted for your password, then your computer/login has already been authorized on the server. Skip the next section and go directly to Test the SSH connection, below.
9. Proceed to Configure the key on the server.
Create RSA keys on Windows

Complete these steps on the client computer:

1. Open your RSA key generator application (for example, PuTTYgen).
2. Generate an RSA key pair.
3. Save the private key and the public key. The remaining steps assume that you used the names private_key and public_key, respectively.
4. Put your public_key in ~/ using the name temp_rsa.pub on your server (for example, directly or via SSH/FTP).
5. Connect to the server via SSH. Assuming that you’re using TortoiseSVN, input a command like the following, substituting the appropriate AccountName and ServerName: tortoiseplink AccountName@ServerName
6. Type your password when prompted to log in. Note: If you can log in without being prompted for your password, then your computer/login has already been authorized on the server. Skip the next section and go directly to Test the SSH connection, below.
7. Proceed to Configure the key on the server.

Configure the key on the server

On the server (for example, directly or via SSH/FTP), complete the following steps:

1. Verify that the .ssh folder exists on the server. Input the following command and then press Enter: ls -al ~/.ssh
2. Do one of the following:
   - If the results of the ls command indicate that the folder does not exist, then create it and then authorize the key on the server. Input the following commands, and press Enter after each one: mkdir ~/.ssh mv ~/temp_rsa.pub ~/.ssh/authorized_keys
   - If the folder exists, then add the key to the server’s authorization list. Input the following commands, and press Enter after each one: cat ~/.ssh/authorized_keys ~/temp_rsa.pub > temp_keys mv temp_keys ~/.ssh/authorized_keys

Test the SSH connection

Once you have completed the steps above, test to make sure you can connect to your server via SSH without being prompted for a password.

If you can connect but are still being prompted for a password, repeat the applicable server-side steps above. Consider starting over by creating a key pair on the client, and then repeating the remaining steps.

Note: When generating keys, be sure to specify the correct number of bits for your server. 2048 bits is fairly common. However, check with your web host if you are not certain.

If you still can’t connect without being prompted for a password, see the OpenSSH FAQ or your web host for additional assistance.

Configure Subversion to use SSH

To configure Subversion to use SSH, add the path to your SSH client and your login information to the Subversion config file.

Note: This information assumes that Windows users are using TortoiseSVN, and that Mac users are using the Mac OS SSH client.
Locations of Subversion config file
To complete these steps, first open the Subversion configuration file for editing. The config file is in one of the following folders:

- **Windows 7 and Vista** `C:\Users\Your User Name\AppData\Roaming\Subversion\config`
- **Windows XP** `C:\Documents and Settings\Your User Name\Application Data\Subversion\config`
- **Mac OS X** `/Users/Your User Name/.subversion/config`

Configure Subversion for Mac OS
1. In the Terminal, locate the `.subversion` folder in your user folder as mentioned above. (Choose Go > Go To Folder in Finder, or use a command like `ls -al ~/.subversion` in Terminal.)
2. The path to SSH is usually `"/usr/bin/ssh"`. If you are not sure, enter which ssh into Terminal.
3. Open the Subversion config file for editing with a text editor (for example, nano, pico, and so on). For example, enter `nano ~/.subversion/config` into Terminal.
4. Enter the following within the tunnels section (underneath `[tunnels]`):
   ```
   ssh = $SVN_SSH /usr/bin/ssh
   ```
   Note: To use key-based authentication, add `-i PathToKey`. E.g. `ssh = $SVN_SSH /usr/bin/ssh -i PathToKey` Alternatively, you can enter the user name and password into this path by adding `-l UserName -pw Password`. This method is insecure and, therefore, Adobe doesn't recommend it.
5. Save and close the config file.

Configure Subversion for Windows
1. In Windows Explorer, locate the Subversion folder in your user folder as mentioned above.
2. Open the file into a plain-text editor, like Notepad.
3. In the `[tunnels]` section, specify where ssh client exists. This location depends on where you installed it. Open the file and enter the following within the tunnels section (underneath `[tunnels]`):
   ```
   ssh = $SVN_SSH C:/PathToSSHClient/tortoiseplink.exe
   ```
   Note: To use key-based authentication, add `-i PathToKey`. E.g. `ssh = $SVN_SSH C:/PathToSSHClient/tortoiseplink.exe -i PathToKey` Alternatively, you can enter the user name and password into this path by adding `-l UserName -pw Password`. This method is insecure and, therefore, Adobe doesn't recommend it.
4. Save and close the config file.

Set your site to use Subversion with SSH
1. Open your Dreamweaver site definition, and then choose Version Control from the category list.
2. Select Subversion from the Access menu.
4. Enter your server address in the Server Address field.
5. Unless included with in your server address, enter your repository path in the Repository Path field.
6. Dreamweaver CS4 only:
   - If your server does not use the default SSH port (22), then select Non Default and then enter the Server Port.
   - Enter the Username and Password. Leave these fields empty for anonymous login. Note: The user name and password are NOT taken from Dreamweaver. The only way to send user is to enter AccountName@ServerName in the server name field.
7 Press the Test button to test the connection.
8 Close the Site Definition dialog box.
9 In the Files panel, choose Local view or Repository view.
10 Right-click (Windows) or CTRL+click (Mac OS) on the root folder to display the menu.
11 Select Version Control > Get Latest Versions to update the file list.

More Help topics
Subversion resources | Dreamweaver CS4, CS5

How to configure Dreamweaver to access a different FTP port

Port 21: the default setting Because most Web servers set aside Port 21 to receive connections from FTP clients, Dreamweaver is also configured to access Port 21 to upload files.

Choosing another port for FTP access Sometimes, however, server administrators change the port setting of 21 to another port to prevent unauthorized FTP access. In those situations, Dreamweaver can be set to access a different port by adding the port number to the end of the FTP host name, as outlined below:

Configuring Dreamweaver to access an FTP port other than Port 21

<table>
<thead>
<tr>
<th></th>
<th>Dreamweaver 2, 3 or 4: In the Site or Document window, choose Site &gt; Define Sites. Dreamweaver 1: In the Site window, click the Remote Site pop-up menu and select Edit Sites. Then go to step 4.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Click Edit (or New for a new site).</td>
</tr>
<tr>
<td>3</td>
<td>Select the Remote Info (Dreamweaver 4) or Web Server Info (Dreamweaver 3) from the Category list.</td>
</tr>
<tr>
<td>4</td>
<td>Add a colon and the port number to the end of the FTP host name in the FTP Host text box. The FTP host name will appear similarly to the following examples:</td>
</tr>
</tbody>
</table>

- www.myhost.com:80
- 123.456.789.012:80

Additional information For more information about setting up a remote site, see the Site Management and Collaboration chapter in the manual, Using Dreamweaver. For Dreamweaver 3, see the Site Management chapter.

For more information about FTP issues, consult Setting up Dreamweaver's FTP connection (TechNote 14787).
Computer restarts | Launch Dreamweaver CS5.5 | Windows XP

Issue
When you try to open Adobe Dreamweaver CS5.5 on Windows XP with Service Pack 2, your computer unexpectedly restarts. You sometimes see a STOP error screen, also known as a blue screen or BSOD, displaying a fatal system error.

Solution
Install Service Pack 3 for Windows XP. Visit the Microsoft Update website, or download the installer from the Microsoft Download Center, to install this update.

Compressed Flash MX SWF file properties are not recognized by Dreamweaver

Issue
Dreamweaver cannot determine URLs and movie properties such as size in SWF files published from Flash MX with "SWF Compression" turned on. As a result, movies default to a size of 32 x 32, and link management for URLs referenced in the movie is not available.

Note: This is no longer an issue in Dreamweaver MX. To download the trial of Dreamweaver MX, please see the Macromedia Dreamweaver MX product website.

Reason
A new feature of Flash MX is the ability to compress SWF files. This option is turned on by default. However, when compressed SWF files are inserted into Dreamweaver, movie properties are not properly discovered and are inaccurately inserted into the HTML and reported in the Property Inspector.

Solution
Export SWF files from Flash MX without compression enabled. This option is available on the Flash tab of the Flash Publish settings dialog (File > Publish Settings) or in the Export Flash Player dialog box that appears when a movie is exported (File > Export Movie).

Note: In Dreamweaver 4, users can see URLs referenced with a GoToURL action in a Flash movie by viewing the page containing the Flash movie in Site Map view. To see the URLs, do the following:

1. Launch the Site Map view.
   - On Windows, choose Site > Site Map while in the Document Window, or Window > Site Map while in the Site Window.
• On Macintosh, choose Window > Site Map while in either the Document Window or the Site Window.

1 The Site Map can only be shown if there is a home page defined for the site. You will only see the file containing the Flash movie if it is linked to from the defined home page.

2 Make sure that you can view both dependent and hidden files.

• On Windows, choose View > Show Files Marked as Hidden and View > Show Dependent Files while in the Site Window. A checkmark indicates these options have been set.

• On Macintosh, choose Site > Site Map View > Show Files Marked as Hidden, and Site > Site Map View > Show Dependent Files while in the Site Window. A checkmark indicates these options have been set.

Color Picker returns incorrect sample color | Dreamweaver CS4 | Mac OS 10.7 Lion

Issue
When you use the Color Picker in Adobe Dreamweaver CS4 to sample a color, the color returned is different than the color you tried to sample. You are using Mac OS 10.7 Lion.

Solution
Use another method to choose a color, such as by entering the hexadecimal or RGB value directly.

Additional information
This issue is a known issue with Mac OS 10.7. This issue does not occur in Dreamweaver CS5 or CS5.5.

Code view blank | Documents open in BBEdit, Dreamweaver CS5 | Mac OS

Issue
When you have two or more documents open in Dreamweaver CS5 and BBEdit simultaneously, the Code view in Dreamweaver is blank.

Solutions

Solution 1: Upgrade to Dreamweaver CS5.5.
This issue does not occur in Dreamweaver CS5.5.
Solution 2: Reload the document.
2. Select the Title/Encoding section on the left.
3. Click the Reload button, which appears to the right of the Encoding option.

Solution 3: Close and then reopen the document.
Close the document. Then reopen it using File > Open, or using another method such as dragging the document to the Dreamweaver icon in the Dock.

Changes to ASP Command Variables in Dreamweaver 8.0.2

In the Dreamweaver 8.0.2 Updater, changes were made to the ASP code Dreamweaver generates, in order to prevent SQL injection attacks. One specific change that might be confusing are the changes to the ASP Command server behaviors. When you fill out the Command dialog box, Dreamweaver 8.0.2 now asks you to provide the Type and Size for the variables without any hinting or drop-down menus, so you have to know what to type in these text fields. Screen shots below show the difference between the dialog boxes in Dreamweaver 8.0.2 and Dreamweaver MX 2004 7.0.1. Notice the extra columns for Type and Size in the 8.0.2 Variables section.

Dreamweaver 8.0.2 ASP VBScript Insert Command

Dreamweaver MX 2004 7.0.1 ASP VBScript Insert Command

Why do you need to specify Type and Size now?
To prevent SQL injection attacks, Dreamweaver changed from using a simple Insert SQL statement to using prepared statements. Prepared statements are more secure but they require more information, like Type and Size parameters.

What do you enter in the Size field?
To get the Size value, you can use the Databases panel in Dreamweaver. Find your database in the Databases panel and expand it. Then find the table you are working with and expand it. You should see the sizes listed for your fields. For example, it might say: ADDRESS (WChar 50). In this example, 50 is the size. You can also find the size in your database application.

Note: Numeric, boolean and date/time data types always use -1 as the size, as shown in the table below.

What do you enter in the Type field?
The table below shows the different Types that can be used. In the table, Access is Microsoft Access, and MS SQL stands for Microsoft SQL Server.

Commands (Insert, Update, Delete)
In the Dreamweaver Command dialog box, you need to enter the word in the "Value in Dreamweaver" column above. Alternatively, you can type the numeric value in Code view. If you have a data type that is not covered in the table above, you can create a sample page using the Record Insertion Form Wizard or Record Update Form Wizard, and Dreamweaver will write the code for the Type and Size values for you, and you can then plug those values into the Command. Or, if you are inserting/updating a field that is not covered by the TechNote (e.g. from a different database like Oracle) you can look for the corresponding ADO datatype for that field (in the database reference manuals) and use that (ADO constant) in the Type column of the Variables grid of the Command.

### Example using MS Access and an Insert Command

The 8.0.2 screen shot above shows how to fill out the Command dialog box for an Insert command using Microsoft Access. This example uses the Comments table from the Cafe Townsend sample database that’s included with Dreamweaver 8. This table has the following MS Access data types:

- **Comment_ID**; Data Type: AutoNumber; field size: Long Integer
- **Last Name**; Data Type: Text; Field Size: 50
- **Submit Date**; Data Type: Date/Time
- **Comments**; Data Type: Memo
- **Answered**; Data Type: Yes/No

Here is the resulting code:

<table>
<thead>
<tr>
<th>Value</th>
<th>Constant</th>
<th>Value in Dreamweaver</th>
<th>Size</th>
<th>Database data type</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>adDouble</td>
<td>Double</td>
<td>-1</td>
<td>Numeric (Access, MS SQL, MySQL)</td>
</tr>
<tr>
<td>5</td>
<td>adBoolean</td>
<td>Double</td>
<td>-1</td>
<td>Boolean, Yes/No (Access, MS SQL, MySQL)</td>
</tr>
<tr>
<td>135</td>
<td>adDBTimeStamp</td>
<td>DBTimeStamp</td>
<td>-1</td>
<td>Date/Time (Access, SQL Server, MySQL)</td>
</tr>
<tr>
<td>201</td>
<td>adLongVarChar</td>
<td>LongVarChar</td>
<td>check Databases panel</td>
<td>all other types of text fields, including the MySQL text data types char, varchar and longtext</td>
</tr>
<tr>
<td>202</td>
<td>adVarChar</td>
<td>VarWChar</td>
<td>check Databases panel</td>
<td>Text (Access) or nvarchar, nchar (MS SQL)</td>
</tr>
<tr>
<td>203</td>
<td>adLongVarChar</td>
<td>LongVarChar</td>
<td>1073741823</td>
<td>Memo (Access) or ntext (MS SQL) or: these fields supports large amounts of text.</td>
</tr>
</tbody>
</table>
Example using Microsoft SQL Server and an Insert Command

The 8.0.2 screen shot below shows how to fill out the Command dialog box for an Insert command using Microsoft SQL Server. This example uses the Employees table from the Northwind sample database that's included with SQL Server. This table has the following SQL Server data types:

- **LastName** ; Data Type: nvarchar; size: 20
- **FirstName** ; Data Type: nvarchar; size: 10
- **BirthDate** ; Data Type: datetime
- **Notes** ; Data Type: ntext; size: 16
- **ReportsTo** ; Data Type: int; size: 4

Here is the resulting code:

For more information about the changes in Dreamweaver 8.0.2, see Protecting ASP VBScript server behaviors from SQL injection vulnerability (TechNote 57ae79b2).

For more information on Types, see MSDN ADO 2.8 API Reference ADO Enumerated Constants - DataTypeEnum and http://www.carlprothman.net/Default.aspx?tabid=97.

The captcha image is not generated on the page (Dreamweaver Developer Toolbox)

Issue

When previewing a page with the Captcha wizard applied, instead of the image I get an error message:

Cannot write in captcha folder

Reason

This happens because the temporary folder where the captcha images are stored until display does not allow the user running the web server to write files to

Solution

To solve this problem you must grant write permissions to the user as which the web server is running for the <site_root>\common\lib\captcha\temp folder. This will allow the creation and storage of the temporary captcha images.
Can't specify versionCode | Android mobile app | Dreamweaver CS5.5

Issue
When you try to update an Android app using Adobe Dreamweaver CS5.5, you can specify the android:versionName property, but not the android:versionCode property. The android:versionCode property in an Android app created by Dreamweaver CS5.5 is always set to 1.

Solution
1. After changing your application in Dreamweaver, build it by choosing Site > Mobile Applications > Build > Android.
2. After the build process completes, quit Dreamweaver.
3. In the Finder (Mac OS) or Windows Explorer (Windows), navigate to and open the build folder (for example, com.company.appname_Android).
4. Delete or rename the bin folder.
5. Open the AndroidManifest.xml file in a text editor, such as TextEdit or Notepad.
6. Locate the android:versionCode property in the <manifest> tag (usually on line 3).
7. Replace the "1" with the appropriate whole number. (For example, if it is the first update to the app, then replace with "2." If it is the second update, then replace with "3," and so on.)
8. Save the change made to the AndroidManifest.xml file.
10. Build the application again by choosing Site > Mobile Applications > Build > Android. The updated manifest is used to create the .apk.

Note: The mobile application you build with Dreamweaver is an application for debugging purposes only. To upload the app to the Android Market, take the additional step of signing it as a release app outside Dreamweaver. For more information about signing Android applications and uploading them to the Market, see the Android documentation.

Additional information
To submit updates to Android apps already on the Market, increment the android:VersionCode property. For more information, see Versioning Your Applications in the Android Developers documentation.

More Help topics
Packaging web applications as mobile apps using Dreamweaver CS5.5
Package web applications as native mobile applications (CS5.5)
Can't select some items in Site Setup | Dreamweaver CS5 | Windows 7

**Issue**
When you open the Site Setup dialog in Adobe Dreamweaver CS5 on Windows 7, you can't select the Site, Servers, Version Control, and Advanced Settings categories. Or, you can't type anything into the Site Name or Local Site Folder text fields.

**Solution**
Do one of the following:

**Solution 1: Disable DPI scaling for Dreamweaver.**
1. Close Dreamweaver.
2. In Windows Explorer, navigate to C:\Program Files (x86)\Adobe\Adobe Dreamweaver CS5
3. Right-click the Dreamweaver.exe file and select Properties.
4. Select the Compatibility tab at the top of the Properties dialog box.
5. Click to enable the Disable Display Scaling On High DPI Settings checkbox.
6. Click OK.

**Solution 2: Change the Windows DPI scaling setting to the default.**
Change the DPI setting to the default of Smaller - 100%. For instructions, see Make the text on your screen larger or smaller in the Windows 7 Help: http://windows.microsoft.com/en-US/windows7/Make-the-text-on-your-screen-larger-or-smaller.

**Additional Information**
This issue can occur when you create a site or edit an existing site after using the Windows DPI scaling setting to increase font sizes onscreen.

Can't launch Dreamweaver CS5 | Mac OS

**Issue**
When you try to launch Adobe Dreamweaver CS5 on Mac OS, the application doesn't start. One of the following occurs:

- The Dreamweaver menu appears in the menu bar, but other menus, such as File, Edit, and View, do not appear.
- The application does not appear on the screen at all.
Solution
Install the Dreamweaver 11.0.4 update:

1. Download the Dreamweaver 11.0.4 update: [link]

2. If the AdobeDreamweaver-11.0-All-Update disk image automatically opens when you have finished downloading the file, then go to Step 3. Otherwise, double-click the file you downloaded to open the disk image.

3. Double-click the AdobeDreamweaver-11.0-All-Update folder to open it.

4. Double-click the AdobePatchInstaller application, and then follow the onscreen instructions.

Important: After installing this update, restart your computer.

Additional information
For additional launch troubleshooting steps, see Troubleshoot launch issues or problems -- Adobe Creative Suite 5 products (cpsid_83223).

Can't install Dreamweaver 8.0.2 Updater | InstallShield wizard interrupted

Issue
Installing the Dreamweaver 8.0.2 Updater fails on certain Windows systems. The 8.0.2 Updater installer starts, but then stops with the following InstallShield wizard error message:

"The wizard was interrupted before Macromedia Dreamweaver 8.0.2 Updater could be completely installed. Your system has not been modified. To complete installation at another time, please run setup again."

Then a second error message sometimes appears:

"The exception unknown software exception (0xc0000005) occurred in the application at location 0x009441902. Click on OK to terminate the program Click on CANCEL to debug the program."

Note: It's possible that you don't get the error messages above when installing the Dreamweaver 8.0.2 Updater. However, if after updating, the Dreamweaver version still says 8.0 or 8.0.1, you could have previously canceled an updater installer. To resolve this issue, uninstall and then reinstall Dreamweaver 8 or Studio 8. (Ref. 211853)

Solution
There is an InstallShield .exe wrapper around the actual Dreamweaver 8.0.2 Updater installer which is an MSP file. If you have trouble with the standard Dreamweaver 8.0.2 Updater installer and its InstallShield wrapper, download the unwrapped MSP file for Dreamweaver 8.0.2 and run that. Once you download the MSP file to your hard drive, double-click it and see if Dreamweaver 8.0.2 installs successfully.

Note: After you install the Dreamweaver 8.0.2 Updater, verify that the updater successfully installed. Some users think they have installed 8.0.2, when in fact the updater installation didn’t take. In Dreamweaver, go to Help > About Dreamweaver > and click the scrolling text to reveal the version number. It should say Dreamweaver 8.0.2. If it still says Dreamweaver 8.0 or 8.0.1, uninstall and then reinstall Dreamweaver 8 or Studio 8 to resolve the issue.
Can’t change keyboard shortcuts for zoom | Dreamweaver CS5.5

Issue
When you change the keyboard shortcut for one or more items in the View > Magnification menu, the change isn’t reflected in the menu. You can’t use the custom keyboard shortcuts.

Solution
Download and install the Fix CS5.5 Magnification Shortcuts extension.

1 Right-click (or Control-click on Mac OS) the following link: FixCS55MagShortcuts2.mxp
2 Choose the option to save a linked file. (Depending on which web browser you use, this option can be called Save Link As, Download Linked File As, Save Target As, or something similar.)
3 Follow your web browser’s instructions to download the file to a location of your choice.
4 After the download completes, double-click FixCS55MagShortcuts2.mxp. Adobe Extension Manager CS5.5 opens and installs the extension.
5 Restart Dreamweaver. You can now customize these keyboard shortcuts.

Additional information
If you disable or uninstall the Fix CS5.5 Magnification Shortcuts extension in the future, follow these instructions before reinstalling it:

1 Open Extension Manager CS5.5.
2 Disable (deselect) any extensions that are installed for Dreamweaver CS5.5.
3 Delete the Menus folder from your Dreamweaver user Configuration folder:
   • Mac OS: /Users/Your User Name/Library/Application Support/Adobe/Dreamweaver CS5.5/en_US/Configuration/Menus
   • Windows 7, Vista: C:\Users\Your User Name\AppData\Roaming\Adobe\Dreamweaver CS5.5\en_US\Configuration\Menus
   • Windows XP: C:\Documents and Settings\Your User Name\Application Data\Adobe\Adobe\Dreamweaver CS5.5\en_US\Configuration\Menus
4 Open Extension Manager CS5.5 and reenable (select) the extensions listed for Dreamweaver CS5.5.
More Help topics
Customize keyboard shortcuts
Add and manage extensions in Dreamweaver

Cannot create queries using Query Builder
(Dreamweaver Developer Toolbox)

Issue
When I try to create my first query with Query Builder I get an error message: There have been some problems connection to your database. [...] Please see the manual for possible reasons and solutions.

Reason
This error occurs because one of the following:
1 The database connection does not exist, or an error occurred connecting to the database.
2 The user which connects to the database does not have permissions to create new tables.
3 The user which connects to the database does not have permissions to insert data into a table.
4 You have a ColdFusion data source configured to use a MySQL database through a JDBC connector. The connector version is 3.0.6 or higher. Starting with the 3.0.6 version the connector no longer allows creating tables or altering their contents.

Solution
To solve this problem, try one of the following:
• First make sure that the database connection exists and the web server can actually connect to the database.
• Check that the user name used in the database connection has permissions to create tables and insert data into them. If it does not have them, consult your database server documentation to find out how to grant these permissions.
• If in case four, you must use a different type of connection, or a JDBC prior to version 3.0.6.

Assigning behaviors to an image map

In Dreamweaver 3, assigning a behavior to an image map is straightforward: select the appropriate hotspot and assign a new behavior with the plus key of the Behaviors inspector.

However, in Dreamweaver 2, the procedure requires using a dummy image to generate the JavaScript and editing the HTML source to reassign the code. The instructions below outline this procedure step by step. Once again, this only applies to Dreamweaver 2.
To edit the HTML source code in Dreamweaver 2, do the following:

1. Insert an image in the Document window. This image will serve as a dummy in the document and will be deleted after completion of the task.
2. Assign a null link to the image by selecting it and entering a pound (#) sign into the Link field of the Property inspector.
3. Select the anchor tag of this dummy image and assign the desired behavior to it. (A quick way to select the anchor tag of an image is to select the image then click the <a> tag displayed in the bottom left corner of the Document window.)
4. With the anchor tag of the dummy image selected, open the HTML inspector (F10).
5. Find the behavioral JavaScript within the highlighted HTML. The code below is an example of the JavaScript section in a sample document.

```html
<a href="#" >
<img href="/support/dreamweaver/ts/documents/assets/Creation.JPG" name="creation
```

6. Copy the JavaScript that represents the mouse events. In this example, copy the red color code. This Javascript activates the Swap Image behavior using the onMouseOver event.

7. Locate the map tag in the HTML source code that is referenced by the "usemap" attribute of the final destination image. You can find the "usemap" attribute within the destination image tag.

```html
<img href="/support/dreamweaver/ts/documents/assets/myImage.JPG"
```

8. Paste the code inside the area tag for this image map.

```html
<map name="myName"><area shape="rect" coords="5,4,153,43" href="#" tar />
```

9. Delete the dummy image created in step 1.

### Android app doesn't open in emulator | Build And Emulate | Dreamweaver CS5.5

#### Issue
When you try to Build and Emulate an Android app in Adobe Dreamweaver CS5.5, the app is successfully built and the emulator opens. However, the app is never installed or opened in the emulator.

#### Solution
Do the following for each app, as needed:

1. If you have not already built the project, then choose Site > Mobile Applications > Build > Android.
2. After the build process completes, quit Dreamweaver.
3. In the Finder (Mac OS) or Windows Explorer (Windows), navigate to and open the build folder (for example, com.company.appname_Android).
4 Delete or rename the **bin** folder.

5 Open the **build.xml** file in a text editor, such as TextEdit or Notepad.

6 Locate the import tag (usually at the end of the file). It looks like the following:

   ```xml
<import file="${sdk.dir}/tools/ant/build.xml" />
   ```

7 Add an `as` attribute with a value of imported to the import tag. The import tag now looks like the following:

   ```xml
<import file="${sdk.dir}/tools/ant/build.xml" as="imported" />
   ```

8 On the next line after the modified import tag, add the following new tag:

   ```xml
<target name="install" depends="-set-debug-files,imported.install" />
   ```

9 Save the changes made to the **build.xml** file.

The next time you choose Site > Mobile Applications > Build And Emulate > Android, the app should successfully run in the emulator.

**Additional information**

Apache Ant, included with the Android SDK, was changed in recent builds of the SDK and now requires additional parameters.

**More Help topics**

- Packaging web applications as mobile apps using Dreamweaver CS5.5
- Package web applications as native mobile applications (CS5.5)

**Active content not displayed in browser after converting page in Dreamweaver 8.0.2**

**Issue**

In Dreamweaver 8.0.2, after creating a new page with active content (for example, Flash Player content) or after converting an existing page with active content, the active content does not display when the page is uploaded to the server and viewed in a web browser. This problem is page-specific (browse to the sample "fixed" page on the Developer Center and verify that it works as expected, with no gray border around the Flash movie).

(Ref. 20777)

**Reason**

The most likely reason the active content isn’t being displayed is because the Scripts folder (and the JavaScript files inside) automatically created at the root level of your site by Dreamweaver 8.0.2 hasn’t been uploaded to the server. For more information on the Scripts folder and the accompanying JavaScript files, see Converting Active Content with the Dreamweaver 8.0.2 Updater (TechNote 2f98fbe7).
Solution

Upload the Scripts folder to the server, as described in both the Dreamweaver help system and in Converting Active Content with the Dreamweaver 8.0.2 Updater (TechNote 2f98fbe7):

"Dreamweaver creates this external file (AC_RunActiveContent.js), and places it in a new folder (called Scripts, placed at the root of your site) when you save the updated file. It is extremely important that you upload the AC_RunActiveContent.js file when you upload the updated page, either manually or by clicking Yes in the Dependent Files dialog box."

Additional Information

Other causes have similar symptoms. If this TechNote does not resolve your issue, check the following TechNotes:

- Active content JavaScript file not created for existing files that already have active content reference (TechNote 35ae3721)
- Adobe active content JavaScript fix fails in some installations of Internet Explorer (TechNote 4f91f9b8)