

Important: Before you begin

Before you install the hotfix available in this update, you must ensure that you have the latest version of Illustrator CS6 on your computer.

Verifying that you have the latest version of Illustrator CS6

Check your current version:

- (Windows) In Illustrator CS6, Help menu > About Illustrator
- (Mac OS) In Illustrator CS6, Illustrator menu : About Illustrator

Illustrator	OS	Latest Version
Subscription	Windows	16.2.0
	Mac OS	16.2.1
Non-subscription	Windows	16.0.3
	Mac OS	16.0.4

Updating to the latest version of Illustrator CS6

If your current version number does not match the latest version number listed in table above, perform the steps listed in this procedure. Apply the hotfix **only** after you update Illustrator to the latest version.

1. On your computer, start **Adobe Application Manager** or **Creative Cloud app**.
2. In the **Adobe Application Manager** or **Creative Cloud app**, check for any available updates for Illustrator CS6.
3. If available, apply updates for Illustrator CS6.

Hotfix instructions for Windows

1. Exit Illustrator.
2. Download the appropriate patch to a folder on your computer:

Illustrator	Download
Subscription	http://www.adobe.com/support/downloads/detail.jsp?ftpID=5779
Non-subscription	http://www.adobe.com/support/downloads/detail.jsp?ftpID=5777

3. Extract the contents of the downloaded file.

4. From the files extracted in Step 3, select the appropriate `illustrator.exe` file (either 32-bit or 64-bit depending on your environment).
5. Copy the `Illustrator.exe` file chosen in Step 4 to:
 - **32-bit Illustrator:** `C:\Program Files (x86)\Adobe\Adobe Illustrator CC\Support Files\Contents\Windows`
 - **64-bit Illustrator:** `C:\Program Files\Adobe\Adobe Illustrator CC (64 Bit)\Support Files\Contents\Windows`
6. Launch Illustrator

Hotfix instructions for Mac OS

1. Exit Illustrator.
2. From the table (below), download the appropriate patch to a folder on your computer.

Illustrator	Download
Subscription	http://www.adobe.com/support/downloads/detail.jsp?ftpID=5778
Non-subscription	http://www.adobe.com/support/downloads/detail.jsp?ftpID=5776

3. Double-click the downloaded file, and then double-click the file `AdobePatchInstaller`.
Illustrator will automatically update.
4. Launch Illustrator